

A Patron Guideline Policy was created. Its purpose was to create guidelines so that the Concord Free Public Library can provide a comfortable and welcoming atmosphere for all residents and visitors. The policy states that the library should be a place where each patron can come to study, read and work without interference. The policy also mentions cell phone use, damage or loss of library materials, behavior and supervision of children, and quiet study space in the Reference Room.

A Criminal Offender Record Information (CORI) Policy was created after months of research and discussion. CORI is provided by the State. The policy was created to promote the safety of the library patrons, especially the children, elderly, and disabled. All volunteers of the Concord Free Public Library aged 18 and over will be required to undergo a CORI check. The Library Director and Assistant Director will act as the administrators of the policy with the cooperation of the Police Department.

A Circulation Policy was approved. This policy helps the patrons understand the procedures for obtaining a library card and clarifies the loan periods, renewals, limits on materials, and late fees. This policy was created so that the Concord Free Public Library can enhance the patron experience and continue to align itself with the circulation policies of the Minuteman Library Network. The policy was also created in anticipation of a food for fines program next year.

In cooperation with the Library Corporation, the Meeting Room Policy was revised to clarify the use of the library's meeting rooms. This includes the meeting rooms at the main branch and Fowler.

The Library Committee heard from many visitors over the course of 2014. Sherry Litwack, president of the Library Corporation, provided us with updates on the 151 Main St. building. She stated that without the interrelationship between the Library Corporation and the Town that such a purchase would not have been possible. Kitty Smith spoke about the very successful Seed Lending Library that is housed in the Fowler branch. The Seed Lending Library was seen on television, written up in the *Boston Globe*, and discussed on WBUR. People around the world are now seeking her assistance with their own versions. Caroline Nie spoke to the committee about the current and planned technology achievements and initiatives that include an increase in Wi-Fi, a revamping of the library website, and an upgrade to the Minuteman Library System

catalog. John Peachey, Instructional Technology Specialist for Concord Public Schools, reported on the technology used in the elementary schools. Anne Irza-Leggat spoke to the Library Committee about the Art Gallery at the main branch. She informed us about the art jury process and invited committee members to get involved with the juries and the gallery.

Working together with the Library Director, the Assistant Director, the Staff, the Library Corporation, and the Friends, the Library Committee does all it can to support the needs of the Concord Free Public Library. The Library Committee invites any interested person or observer to attend our monthly meetings, held the second Tuesday of each month at 7pm in the main library.

## CONCORD FREE PUBLIC LIBRARY ADMINISTRATION

Kerry Cronin, Library Director

The Concord Free Public Library enjoyed another busy and productive year. Community engagement around future library services has been one of the most rewarding activities. Over the course of the fall we spoke with 58 residents in 12 separate focus groups regarding future library services in the areas of technology, collections, programs, and space. This feedback will be incorporated into a 5-year service plan for submission to the Massachusetts Board of Library Commissioners in early 2015. Other noteworthy accomplishments included: the expansion of service hours at the Fowler Branch Library with the earlier opening time of 9:00 a.m. on Thursdays; the launch of social media sites to publicize library services and reach new audiences; and the implementation of wireless printing and expansion of wireless broadband service at the Main Library in order to keep up with the growing demand.

200+ residents visited CFPL to see the 2013 Red Sox World Series trophy. Many families had their photographs taken with the trophy and left with armfuls of baseball related books from our thematic displays. Residents experienced very strongly the library's role as a community gathering place at this dynamic inter-generational event.

In order to remain current with materials in emerging formats, the library launched and/or expanded several digital services. Residents are now able to stream or download magazines, books, audiobooks and music with several new vendors in addition to the already popular eBook and

eAudiobook services offered through the Minuteman Library Network's OverDrive collection.

Staff development has remained a priority with colleagues attending both national and regional library conferences, an in-house refresher training on customer service, and a technology fair sponsored by the Minuteman Library Network, among other opportunities. We were pleased to send two supervisors to the six-week MMPA/UMass Supervisory Leadership Program for local government managers and employees, which they found beneficial.

Thank you to my colleagues at the Concord Free Public Library for their dedicated service to the Concord community, to the Library Corporation Trustees, Friends of the Concord Free Public Library, and our many volunteers and supporters.

Please enjoy the following report of the Library's 2014 activities.

#### *Children's Services*

The Children's Department enjoys helping patrons of all ages and staying abreast of their varied needs. Regularly scheduled programs include: monthly visits by singer/musician Ed Morgan, weekly storytimes, a Small Wonders activity program for very young children and BookEaters (3rd graders) and Book Markers (4th & 5th graders) book discussion groups for elementary school age readers.

Departmental staff members thoroughly enjoy working with all school librarians to assist teachers and students with class assignments and projects. The annual Science Fair and the annual Geography Quest are two examples of such collaborations. Throughout the year librarians encourage school visits, Cub Scout and Girl Scout club

visits, as well as visits by the Recreation Department and the Concord Carousel preschool program.

Student art work is frequently displayed in the children's room and young residents are encouraged to exhibit their collectibles and other hobbies in the departmental display cases.

Programming for children and teens remains a core service. In celebration of St. Patrick's Day, the Inish Free School of Irish Step Dancing put on a colorful program of step dancing. The kids had a terrific time learning some dance steps.

Every year the children's room celebrates Earth Month with an educational program. In 2013 Creature Teachers brought live animals that children might see in their own backyards. In addition, Eagle Bear from the Apache Tribe of Colorado presented a wonderful storytelling program with Native American song and dance. Both of these programs were made possible due to the generosity of the Friends of the Concord Free Public Library.

The summer reading program, Fizz, Boom, Read! was well received with strong attendance at several science/technology related programs, including a program on the world of robots by iRobot Corp. of Bedford and a program illustrating simple experiments to conduct with common household items presented by Mad Science of Boston. Reading program participants read a collective 77,365 minutes over the course of the summer. For the second consecutive year, a Concord reader was fortunate to win a signed team jersey from the Boston Bruins, an annual reading program sponsor.



*Members of the Library Staff at the viewing of the Red Sox World Series Trophy. Over 200 patrons had their pictures taken at the event.*

Origami master, Michael LaFosse offered a popular origami workshop sponsored by the Friends of the Concord Free Public Library. Additional fun summer activities included pajama storytimes and weekly movies for families.

The Summer Concerts on the Lawn sponsored by the Friends of the Concord Free Public, included Los Sugar Kings (Latin music), Panache Quartet (Fiddling) and Grupo Fantasia (Latin Music). Families enjoyed both the music and pleasant weather at this year's outdoor concerts.

Departmental staff members work very hard to provide a comfortable and welcoming atmosphere for teen patrons. This is evident in the room decorations and creative publicity thoughtfully developed for events. The contributions of a teen comprised Teen Advisory Board (TAB) assists library staff in designing programs and services with teen interests in mind. One such successful program is First Friday Food and Flicks. The Main Library continues to open from 10:00 a.m. – 10:00 p.m. on the Sunday before CCHS midterm and final exams to support high school students. In addition, book discussions also remain popular, such as the summer discussion on *From Mr. Lemoncello's Library* by Chris Grabenstein, which included a follow-up visit to the ice cream shop, *Reasons to be Cheerful*. Chef Dan Charbonneau's annual cake decorating workshop was also a hit. The teens enjoyed a fun year end party where they decorated cookies and enjoyed cocoa and a movie. A stalwart group of adult volunteers, Karen Brown, Fiona Stevenson, Jennifer Clarke and Erin Duggan have worked alongside librarians Fayth Chamberland and Karen Ahearn in developing and delivering these successful and varied teen programs.

In collaboration with the Fowler Branch, librarians developed storywalks for both library locations. On a beautiful fall Saturday families enjoyed walking around the Main Library reading *A Pocket for Corduroy* by Don Freeman on pages attached to stakes placed around the building's perimeter.

Award-winning author/illustrator Tomie dePaola delivered the 5th Leslie Riedel Memorial Lecture for Young Readers together with his biographer, Barbara Elleman. This annual event is made possible by the generosity of the friends and family of Leslie Riedel.

Each year the library collaborates with the Concord Museum by promoting and contributing to their Fam-

ily Trees exhibit. This major exhibition includes holiday trees with decorations based on children's literature that are placed throughout the Museum. Karen Ahearn collaborated with Pamela Bracco and Fayth Chamberland with kindergarten students and their 5th grade buddies in the creation of this year's trees.

This December Dr. Andrea Resciniti created and delivered her 21st majestic gingerbread house to the Concord Free Public Library. Residents of all ages look forward to this holiday tradition, which has inspired a fun annual event for young children where they decorate pre-made graham cracker houses.

#### *Fowler Branch*

In June, the Concord Free Public Library welcomed Theresa Maturevich as the new full-time Branch Librarian at the Fowler Branch Library. Selected from among 50 applicants, Theresa brings 13 years of professional library experience in the areas of youth and reference services to the role. During the summer months the Fowler Branch was also pleased to add two new Circulation Assistants, Bharti Joshi and Darshana Merchant.

Working collaboratively, our creative and dedicated Fowler Branch colleagues were able to launch a number of dynamic new services: baby storytime for children 2 and under and their caregivers; Drop-in storytime for children aged 2-6 and their caregivers; a monthly Lego Challenge for grades K-5; a very successful Halloween party for grades K-5; Device Advice, a one-on-one session to assist patrons in learning how to operate their portable devices such as iPads, Kindles, and smartphones; and Taking Library Digital Media with You, a workshop that introduces patrons to the free downloadable media offered to library cardholders.

In April, the Fowler Branch celebrated National Poetry Month with local actor, Stephen Collins who presented *Unlaunch'd Voices: an Afternoon with Walt Whitman*. 45 patrons enjoyed this dynamic performance on a busy Saturday afternoon. Another successful stand-alone program was an after-hours *Divergent Party* for teens based on the book series with themed games, refreshments, and a movie screening. The Branch was also pleased to host a visit by David Wood, Curator at the Concord Museum who presented on the museum exhibition, *Shot Heard Round the World: April 19, 1775*.

Over the course of the year, the Fowler Branch also offered a number of popular monthly programs including: a Book-a-Mystery Discussion Group, a series on downloading OverDrive eBooks, family-friendly concerts with musician, Ed Morgan, and visits from the Concord Carousel Preschool for storytime. During the summer months, two programs were offered as part of the Fizz, Boom, Read! summer reading program.

The Concord Seed Lending Library concluded its second year with approximately 100 gardeners borrowing seed packets and returning seed at the end of the season. On Ag Day the Fowler Branch sponsored a seed saving demo to answer questions and display various methods for saving seed. During the year this innovative service received positive publicity in a WCVB Chronicle segment entitled, "What's New?" and in a segment of WBUR's Morning Edition which aired on 6/18. Technical Services Assistant, Kitty Smith and Retired Branch Assistant, Enid Boasberg shared their experiences in developing the Concord Seed Lending Library at the Massachusetts Library Association's Annual Conference so that librarians could develop similar services in their communities.

#### *Circulation Department*

The Circulation Department has undergone several system and technology upgrades. The Minuteman Library Network (MLN) upgraded its integrated library system (ILS) to Sierra. This upgrade included an updated user interface and the ability to use either a patron or item record in more than one place at a time. Patrons can now enjoy scanning their library barcode from their smartphone app at our self-checkout stations with the addition of new barcode scanners that are able to accommodate that technology. This year the MLN also began an online e-registration option for new patrons to be able to use online databases and place requests for a limited time prior to obtaining their permanent library card.

Outreach continues to be an important function of the library. We continue to provide home delivery to 10 homebound participants. Other outreach programs include providing recycled newspapers to Drumlin Farm, inter-library loan programs with Concord's public and private schools, FMC Devens, MCI Prison Outreach, New England Deaconess and Concord Park.

The Circulation Department participated in the evaluation of our basement book collection. Working together with the AV Librarian we also accomplished the final de-

accessioning of the Books on Tape and Videocassette collections and reorganized the AV space.

Staff development is a priority and this year Circulation Staff participated in the staff genre study, a customer service workshop, staff training for new downloadable options such as Zinio and Hoopla, MLN training programs, the Mass Municipal Personnel Association Supervisory Leadership Development program, the Massachusetts Library Association Conference and the MLA Paralibrarian Awards program.

This year the Circulation Department welcomed Bharti Joshi, Darshana Merchant, Donna Andreason, Tara Carlisle and Cathy Kiepert and we said goodbye to staff members Lyndal Blodgett, Carolyn Hottle, Susan Galford and Rucha Khanolkar. We also thank our volunteers Kathy Dwyer, Susan Birge, Guillaume Hoog and Hannah Yelin.

#### **LIBRARY FACTS AT A GLANCE - 2014**

Circulation	409,667
Collection holdings	302,917
Interlibrary loans received from other libraries	47,886
Interlibrary loans provided to other libraries	79,536
Number of registered Concord borrowers	11,936
New items (excluding magazines)	11,000+
Audio books and music CDs holdings	15,896
DVDs Holdings	11,040
eBooks and eAudiobooks (titles)	24,751
Circulation of eBooks and eAudiobooks	11,715
Total hours the Main & Fowler libraries open	5,653
Children's programs held	111
Total attendance	2,093
Adult and Young Adult programs held	95
Program attendance	3,729
Number of Volunteers	88
Number of hours worked	6,074
Wireless Internet Access logins (average/month)	1,800+
Website Page Views (average/month)	133,300+

#### *Reference Department*

The Reference Department continues to be a vital resource for all age groups. Staff members have been busy assisting patrons with downloading electronic content to their devices. Reference staff are the first responders in providing support to patrons for various devices like smart phones, readers, and tablets. They offer support, both to individuals and in scheduled workshops for community members on our new digital resources like Hoopla movies, Zinio digital magazines and e-books. The self-service fax machine and scanner remain very popular.

The reference staff is responsible for booking meeting rooms, which are heavily used by community groups.

The Reference Department supported the Healthy Concord initiative this year offering programs such as *Permission to Pause: Relaxation Techniques for Every Day Life* with Catherine Collins and by gathering book titles like *The Happiness Advantage* by Shawn Achor for their book discussion groups. Reference creates monthly book displays on popular and current themes and topics that support community interests. Some of our book display topics have been on spies and espionage, writings of Maya Angelou, mindfulness and meditation, and summer travel.

With the assistance of reference staff, the Thursday night author series has continued with the following featured authors: Liza F. Carter, Jeff Cramer, Rick Frese, Rory Flynn, and David Ostrowsky. We are grateful for the contributions of library volunteer, Premi John, who has assisted with the planning and promotion of this valued series.

Reference colleagues have done a great job of keeping up with service demands by assisting patrons with different technologies, resources, readers advisory and a vital inter-library loan service. They are also continuously improving their knowledge about service trends and exploring new ways to improve services to the community.

#### *Special Collections*

The Department assisted nearly 1,550 on-site patrons and responded to dozens of e-mail, mail, and telephone inquiries.

The Department collaborated with the First Parish in Concord to offer a lecture by Megan Marshall. Held in the Parish Hall, the lecture—titled “Margaret Fuller: A Heroine for the 21st Century”—was attended by an audience of about 80.

The Library Corporation hosted a hundredth anniversary celebration for the seated Emerson statue in the library lobby. Curator Leslie Wilson delivered a talk, Trustee Mario Favorito made a toast, and guests enjoyed a string trio and light refreshments.

We participated in the all-Concord commemoration of the 150th anniversary of Hawthorne’s death. Leslie Wilson took part in a program at the First Parish and, along with Special Collections volunteer Barbara Ewen, led a discussion of the preface to Hawthorne’s *Mosses from an Old Manse*.

Staff worked throughout the year to prepare the gallery exhibition “This Man Grew According to the Need” Concord and Abraham Lincoln, which opened on November 7, with 150 guests in attendance. Professor Daniel Shealy of the University of North Carolina at Charlotte lectured, and a rich program of some of Abraham Lincoln’s favorite music was played. Local historian Jayne Gordon presented the second lecture in the four-part program series accompanying the display. Prior to the opening, presidential historian and Concord resident Doris Kearns Goodwin recorded Lincoln’s Gettysburg Address for visitors to listen to in the gallery throughout the duration of the exhibition. Leslie Wilson offered a gallery tour of the display for a session of CCACE’s “Village University” series on Concord and the Civil War.

Through funding allocated by the Library Corporation the Town of Concord hired Janaya Kizzie as Project Archivist to process and describe 90 linear feet of records of First Parish in Concord records donated by the parish to the library. We expect the work of the project to be completed by June 2015. A full descriptive finding aid will be mounted on the CFPL website soon thereafter.

Leslie Wilson led one session of the library’s monthly Tuesday morning book discussion group (on Megan Marshall’s *Margaret Fuller: A New American Life*) and a discussion of the chapter “Reading” from Thoreau’s *Walden* for the deCordova Museum’s “Pondering Walden” series. She also presented a slide lecture of Esther Howe Wheeler Anderson’s work at the Masonic Hall for the Thoreau Society Annual Gathering.

We hosted many group visits to Special Collections. These included: a Concord-Carlisle Adult and Continuing Education single-session class, “Meet the Prichards;” presentations for multiple Concord Academy classes in history and literature; show-and-tells for classes from Calvin College, the Winsor School, Brown University, and Regis College; and visits by the annual CCACE Concord History and Guides class, residents of Newbury Court, and a friends of the library group from Clifton Park, New York.

Staff Assistant Constance Manoli-Skocay filled the lobby showcase in the main library, the showcases outside Special Collections, and the display case in the Fowler branch. Topics included Concord in World War I (incorporating donations by the Dee and Smith families); the centennial of Fruitlands as a museum; the photographs of Esther Howe Wheeler Anderson (in conjunction with Leslie Wil-

son's slide show for the Thoreau Society Annual Gathering); Civil War-era propaganda envelopes (to coincide with the gallery exhibition on Concord and Abraham Lincoln); early twentieth century women artists in Concord; the life of Joanne Loynd of West Concord; "Lost West Concord"; and Theodore Lincoln Smith's panoramic photographs of the construction of the Route 2 bypass.

The collections grew in 2014. We added Ruth Robinson Wheeler's Vassar College diary, Civil War-related materials, Mary McClintock papers, River Stewardship Award Nominating Committee materials, Smith family papers, the records of the Concord Ornamental Tree Society, Pope/Moore family materials, D. Ripley Gage photographs, Dee family materials, an Assabet Valley League photograph, a French, Brown and related families photograph album, an 1802 letter from Thaddeus Conant to his parents, and Belknap House materials.

Staff members and two Simmons College archival program interns completed a number of finding aids this year—for Joseph Coolidge Wheeler papers, Mary McClintock papers, Thomas Whitney Surette and the Concord Summer School of Music collection, Katherine K. Davis papers, three Spanish-American War-related collections, and a collection of panoramic photographs related primarily to the construction of the Route 2 by-pass. Volunteers Reed Anthony, Barbara Ewen, Carol Gannon, and Jim Stoessel contributed in various ways to the completion of this work.

The following individuals participated in the Concord Oral History Program: Helen Locke Cook, Kristin Anderson Emerson, Dick Loynd, Lucille Stott, David Stephens, Jack Clymer, Kate Flora, Astrid Williams, Tony Logalbo, and Fred Lovejoy. Technical Associate Robert C. Hall continued digitizing the collection and began reorganizing the archival originals of transcripts, photographs, and audio products.

#### *Technology Enhancements*

Numerous technology enhancements took place in the past year. Windows XP PCs were replaced with new Windows 7 PCs. An HP color laserjet printer took the place of the old b/w laserjet printer in the Main Library Computer Alcove. It also functions as a color copier when patrons "scan to print" using our popular BookScan station. In addition to the flatbed book scanner, a Duplex DocFeeder has been installed in the Computer Alcove to facilitate multipage scanning. In addition, we launched a

wireless printing service at the Main Library which enables wifi users to send a print job to the ePrinter from their mobile devices anywhere in the building.

The children's areas at both library locations received an AWE Early Literacy Learning Station loaded with 60+ educational software programs.

Wireless use at the Main Library has grown steadily necessitating the migration to Concord Broadband, which significantly increased the number of available simultaneous wireless users. The Town of Concord IT Dept. also upgraded the library's telephone system to VoIP and increased Internet speeds at the Fowler Branch Library.

#### *Digital Media Services*

Another noteworthy service enhancement is the expansion of our library digital media collections. In the past year the Library doubled spending on OverDrive eBooks/audiobooks in recognition of the increasing demand. In addition, the Library purchased these new subscriptions in downloadable format - Freegal Music (a free and legal music streaming and downloadable service), Hoopla Digital (containing thousands of free movies, audiobooks and music albums) and Zinio Digital Magazines. They are available to all Concord residents with a valid Minuteman Library Network card.

We continued to offer a series of digital medial classes in the past year at both Main and Fowler Branch Libraries to help patrons to learn more about the new services. They include How to Download OverDrive eBooks/Audiobooks to Your iPad/iPhone/Kindle/Nook, Streaming Movies and More with Hoopla, Downloading Freegal Music to Your Devices, Downloading Library/Zinio Magazines to Your Devices, and iPad 101. We not only held twenty-five formal classes but also numerous one-on-one or drop-in sessions to help users become familiar with the digital media services the Library provides. Staff members taught two How to Download an OverDrive eBook to your Kindle and iPad classes for seniors at the Council on Aging as part of our outreach efforts.

#### *Other Activities*

The Department is responsible for library material acquisitions, cataloging, data entry/maintenance and end processing. We continue to maintain general pages of the Library website and are leading the library website redesign project. Collections Conservator Luisa Granitto taught numerous CCHS student volunteers on book repair. She

also set up a Rare Book Repair exhibit in the Main Library vestibule to showcase her amazing work. Our colleague Kitty Smith was nominated for the 2014 Massachusetts Library Association Paralibrarian Award. We would like to thank all of our volunteers, who so generously donated their time, talent and skills to the Technical Services Department and the Concord Free Public Library.

## **CONCORD FREE PUBLIC LIBRARY CORPORATION**

Sherry F. Litwack, President  
O. Mario Favorito, Vice President  
Richard D. Briggs, Jr., Treasurer  
Frederick H. Lovejoy, Jr., Clerk  
Jeffrey W. Adams  
Diana W. Clymer  
Sally Schnitzer  
Lowell S. Smith  
Gerard J. Ward

The Concord Free Public Library Corporation is a Massachusetts charitable corporation created by the Massachusetts Legislature in 1873 for the purpose of forming and maintaining a public library in Concord, which it undertakes to do in collaboration with the Town and the Library Committee.

The primary responsibility of the Library Trustees is to maintain the Library buildings and grounds – the Main Library in Concord Center and the Fowler Branch in West Concord – and to preserve and grow the Special Collections. The Corporation provided over \$600,000 to the Library, including \$125,000 to supplement the Town Budget for library materials and services. The majority of these funds come from the Annual Appeal and income from the Corporation's Endowment.

Last year, we reported that the Corporation purchased the property next door to the Main Library at 151 Main Street. Since making the purchase, we have been exploring how this additional space could enhance services and programs at the Library and meet the future needs of the community. We have had the opportunity to solicit ideas from the Library staff, Library Committee, Friends of the Library, Town groups and individuals, and we have identified many exciting possibilities. We are now in the process of developing an architectural and financial plan. While the Corporation is responsible for raising the funds for the project, we will continue to work closely with Town officials as plans develop.

The William Munroe Special Collections continues to be an outstanding resource for researchers from around the world and the community. Highlights this year included the 100th anniversary of Daniel Chester French's seated Emerson (in the Library rotunda) and the fall/winter exhibition, "This Man Grew According to the Need": Concord and Abraham Lincoln. There were significant gifts to the Collections by Martha Cole, Joseph C. Wheeler, Lowell S. Smith, and the Dee family. To learn more about these acquisitions and Special Collections, click the link at the top of the CFPL website: [www.concordlibrary.org](http://www.concordlibrary.org)

As Trustees of the Williams Scholarship Fund, made possible by a bequest from Charles H. S. Williams, we continue to award grants to several college students pursuing studies in the arts. This year's recipients included Kayleen Honan, Jana Herman, Nicholas Ruhlman, Edward Pioli, and Siena Yerby.

The fifth annual Leslie Riedel Lecture for Young People featured the award-winning artist Tomie dePaola. This special annual event features outstanding authors and illustrators in the field of children's literature.

This past year has been busy and productive for the Library. The Library Corporation is committed to supporting the growth and development of the Library by ensuring that our beautiful historic buildings meet the community's growing needs.

## **FRIENDS OF THE CONCORD FREE PUBLIC LIBRARY**

Victor Curran, President  
Anne Irza-Leggat, Vice-President  
Stephan & Faith Bader, Co-Treasurers  
Karen Brown, Clerk and Fowler Liaison  
Jacqueline Barnard, Film Series  
Stefanie Cloutier, Publicity  
Janet Kaminstein, Book Sorters Liaison  
E. Glenn Mitchell, Adult Programs  
Fiona Stevenson, Youth Programs  
Jane Torpie, Membership  
Deb Ervin, Library Liaison

The Friends of the Concord Free Public Library, a non-profit volunteer organization, supports the Library and promotes its vital role as a cultural and literary resource for the community. With more than 1250 members and dozens of volunteers, the Friends funds library materials, professional development, performances and programs not otherwise provided for in the Library budget. A selection of highlights from 2014 follows.