



Reporting an outage has never been easier

While CMLP is always working to prevent outages, a power-related issue can occur at any time. We want you to be prepared to report a problem such as a line down or an outage when it happens. Here is important information on the ways to report:

To report an electric outage, line down, or other utility emergency

During Business Hours

978-318-3101

concordutilities@concordma.gov

After Hours, Weekends, & Holidays

844-723-1287 (Toll Free)

Anytime with SmartHub

<http://concord.smarthub.coop/>

Report Issue ► Inquiry ► Power Outage

To report a broadband Internet outage & for technical support

24 Hours a Day, 7 Days a Week

978-318-3199



TOWN OF CONCORD
MUNICIPAL UTILITIES

ELECTRIC | WATER | SEWER | TELECOMMUNICATIONS

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