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concordutilities@concordma.gov

Time of Use Rate Change Request

Please complete page 3 of this form to enroll in CMLP's Time of Use electric rate for your whole home or your electric vehicle (EV) only. This form can also be used to revert to the R-1 Residential Rate from a TOU rate.

By making this request, you acknowledge CMLP may install a new meter and your current rate will change to the Time of Use rate effective with the next billing cycle after the new meter is installed. Service under this Time of Use rate schedule must be taken for a minimum of one year. After one year, the customer may terminate service at any time by giving the CMLP written notice.

Time of Use Rate for Whole Home

With Time of Use metering for your whole home, your electric rate will change from the standard R-1 Residential tiered rate structure to R-1 Residential Time of Use rate. You can find information about both these rates on CMLP's web page: <https://concordma.gov/528/Rates>.

Changes to expect to see on your electric bill before and after

- R-1 Residential Rate – the Capacity and Transmission line-item charges on your bill under the R-1 Residential tiered rate are broken into tiers of usage and calculated accordingly based on your electric usage so you pay less for less energy used and more for using more.
- R-1 Residential Time of Use Rate – the Capacity and Transmission line-item charges on your bill depend on the time of day you use electricity – either *peak time* or *off-peak time*. The rate includes 14 off peak hours per day from 10 PM to 12 Noon, Monday-Friday, and all weekend hours; all remaining hours are peak hours.

Time of Use Rate for Electric Vehicles

A Metering Department technician will contact you to discuss how you plan to charge your electric vehicle. EV submeters are not compatible with all metering configurations including solar. The technician will help you understand what your options are.

- NOTE: Customers who participate in the EV Miles program are not eligible to participate in the Time of Use rate. A customer may choose either the EV Miles program or the Time of Use rate, but not both.

Changes to expect to see on your electric bill before and after

- R-1 Residential Rate – the Capacity and Transmission line-item charges on your bill under the R-1 Residential tiered rate are broken into tiers of usage and calculated accordingly based on your electric usage so you pay less for less energy used and more for using more.
- R-1 Residential Time of Use Rate for the EV meter – your bill will show usage separately for your house meter and your EV meter. The usage on the house meter will be billed at the R-1 Residential Rate. The usage on the EV meter will be billed the Residential Time of Use Rate where the Capacity and Transmission line-item charges -depend on the time of day you use electricity – either *peak time* or *off-peak time*. The rate includes 14 off peak hours per day from 10 PM to 12 Noon, Monday-Friday, and all weekend hours; all remaining hours are peak hours.

Next Steps

Email form to ConcordUtilities@Concordma.gov, Attn: Ann Breitenwischer – Meter supervisor.

The CMLP Metering supervisor will contact you to discuss your Time of Use requirements and schedule a time to replace/install the meter once the Rate Change Request form is processed and approved. Because of ongoing supply chain problems due to the pandemic, meter availability can be unpredictable, and we cannot promise the new meter availability. We appreciate your patience during these possible delays.

Time of Use Rate Change Request

- I am currently billed on CMLP’s R-1 Residential Rate and opt for the whole house R-1 Residential Time of Use rate
- I would like to install an Electric Vehicle meter with the R-1 Residential Time of Use rate
- I am currently billed on CMLP’s R-1 Residential Time of Use rate and opt for the R-1 Residential Rate

Customer:		
Contact Phone:		E-mail:
Service Address:		
Account Number	Account Number	Account Number

The undersigned represents that he/she is Customer of Record or a duly authorized representative of Customer of Record and is hereby requesting Town of Concord Municipal Utilities to adjust the meter rate for service location and accounts listed above.

Date: ____/____/____

x

Customer Signature