



Reporting an outage has never been easier

While CMLP and Concord Broadband are always working to prevent service issues, an outage can occur at any time. We want you to be prepared to report a problem such as a line down or a broadband outage when it happens. Here is important information on the ways to report:

To report an electric outage, line down, or other utility emergency

During Business Hours

978-318-3101

concordutilities@concordma.gov

After Hours, Weekends, & Holidays

844-723- 1287 (Toll Free)

Anytime with SmartHub

[http:// concord.smarthub.coop/](http://concord.smarthub.coop/)

Report Issue ► Inquiry ► Power Outage

To report a broadband Internet outage & for technical support

24 Hours a Day, 7 Days a Week

978-318-3199



TOWN OF CONCORD
MUNICIPAL UTILITIES

ELECTRIC | WATER | SEWER | TELECOMMUNICATIONS

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