



**Date:** February 2, 2026  
**To:** Municipal Light Board: Warren Leon, John Dalton, Brian Foulds, Bianca Taylor and Chris Schaffner  
**From:** Jason Bulger, CMLP Director  
**Subject:** Agenda for virtual Light Board meeting on **Wed., Feb. 11, 2026, at 7:30 A.M.** (link below)

- 7:30 AM 1. **Call to Order**
- 7:30 AM 2. **Meetings and Minutes** 5 Minutes Chair Vote
- Vote to approve the regular session minutes of January 14, 2026.
- Upcoming Meetings:  
Mar 4, 2026 (Public Forum); Mar 11, 2026; Apr 8, 2026; May 13, 2026; Jun 10, 2026; Jul 8, 2026;
- 7:35 AM 3. **Director's Update** 10 Minutes Director Information
- 7:45 AM 4. **Broadband Update** 5 Minutes Director Information
- 7:50 AM 5. **Time-of-Day Implementation Updates** 40 Minutes Director Information/Discussion
- Background: With residential Time-of-Day rates going into effect in April, the Light Plant has completed many steps toward implementation with many remaining.
- Purpose: To update the Light Board and the public on the actions taken to date and the types of actions remaining. Staff will discuss progress toward the launch date and the flexible measures in place to manage any final technical adjustments or scheduling needs.
- 8:30 AM 6. **Light Board TOD Forum Planning** 25 Minutes Director Information
- Background: The Board has decided to host a public forum to better inform the public about the upcoming Time-of-Day rates.
- Purpose: To allow the Board to discuss the format and schedule of the event, including who will be presenting and the individual contributions of each member.
- 8:55 AM 7. **Suspend reg. meeting and open rate hearing** 30 Minutes Asst. Dir. Discussion/Vote
- Requires a motion, a second, and roll call vote*
- Sample motion: "I move that we suspend the meeting in progress and enter into a rate hearing for the purpose of discussing the rates listed in the posted agenda."*
- Background: Several changes need to be made to rates and riders in preparation of the Time-of-Day rates taking effect.
- Purpose: To discuss and receive public comment on the Residential Time of Use Rate (R-1 TOUR), Residential Electric Vehicle Charging Separate Meter (R-EV SM), Residential Rate (R-1), Electric Resistance Heat Pump Heating Rate (R-7), Residential Assistance Rider Rate (R-4), Rate Assistance TOD, and NYPA rates with a vote to follow.



- 9:25 AM 8. **Liaison & Public Comments** 5 Minutes Chair Information
- 9:30 AM 9. **Adjourn**

Distribution: Select Board (1 copy)

Kerry Lafleur

Joe Repoff

Laura Scott

Nan Okarma

Dale Hartling

Jennifer Clougherty

Cameron McKennitt

Don Kupka

Join Zoom Meeting

<https://us02web.zoom.us/j/83853970051?pwd=akVzemJRQk8vNTJRUnNlOS9NNDFluQT09>

Meeting ID: 838 5397 0051

Passcode: 661712

**Link to view recordings of previous Light Board Meetings:**

<https://www.youtube.com/playlist?list=PL1TTzrWEKOOOn0RIJ2MdE2SnNZMWYeoat>

**Link to view the Director's Updates (in meeting packets):**

<https://concordma.gov/1106/Municipal-Light-Board>

**Link to view the Broadband Monthly Updates:**

<https://www.concordma.gov/3148/Monthly-Updates>

# Draft Minutes for Approval

1/14/2026

# Concord Municipal Light Board Minutes

## 1/14/2026

Pursuant to a notice duly filed with the Town Clerk, a meeting of the Concord Municipal Light Board was held on Wednesday, January 14, 2025, at 7:32 am, via a Zoom meeting. Present were Board Members: Warren Leon, John Dalton, Brian Foulds, Bianca Taylor, and Chris Schaffner. Also in attendance were Jason Bulger, CMLP Director; Laura Scott, Assistant Director of Power Supply and Energy Management; Joe Repoff, Assistant Director of Engineering and Operations; Nan Okarma, Financial Manager; Donna De Gray, Customer Service Supervisor; Ann Breitenwischer, Meter Supervisor; Karin Farrow, Office Administrator; Jesse Wooster, AMI Analyst; Carole Hilton, Project Consultant; Cameron McKennett, Select Board member; and residents Karlen Reed, Fran Cummings, Andy Puchrik, and Pamela Dritt.

Definitions for acronyms used in these minutes:

- **CMLP:** Concord Municipal Light Plant
- **TOD:** Time of Day

### CALL TO ORDER

Mr. Leon called the meeting to order at 7:32. Meeting recording will be posted to the Minuteman Media Network YouTube page as soon as it is available.<sup>1</sup>

### MEETING MINUTES (0:19)

**Mr. Dalton moved to approve the regular session minutes for 12/10/2025 as distributed. Mr. Foulds offered a second, and the motion passed, with members Foulds, Dalton, Leon and Schaffner voting in favor (Ms. Taylor abstained).**

### DIRECTOR'S UPDATE (1:20)

Director Jason Bulger introduced Ms. Jennifer Clougherty, the Customer Service Manager, who announced that Jesse Wooster had joined the organization as a new AMI analyst on January 5. This role was described as a reorganization of existing positions rather than a net addition, aimed at supporting the integration of billing systems for the transition to time of day rates.

Mr. Bulger highlighted the upcoming "Does it work?" Midwinter Home Tour on January 31, which will showcase home energy technologies such as heat pumps, induction cooking, and electric vehicles. He also reported on a filing with the MassDEP to increase solar capacity at the landfill from 1.5 to 4 megawatts (AC) and that school administration sent over the signed site license for the middle school. A meeting was to take place soon to review options to move that project forward.

The Board was informed that a recent inventory audit resulted in a total variance of less than three-quarters of one percent, which Mr. Bulger attributed to the staff's diligent preparation. He also noted that the new auditing firm would begin on-site work soon, which is expected to provide a fresh perspective on the organization's processes.

Updates were provided regarding the vehicle-to-grid charger at the W.R. Grace site, where a Licensed Site Professional has been hired to oversee excavation for running electricity. Additionally, Mr. Bulger mentioned

---

<sup>1</sup> Minuteman Media YouTube Link: [https://www.youtube.com/watch?v=\\_R0Zty-mz7Q](https://www.youtube.com/watch?v=_R0Zty-mz7Q)

# Concord Municipal Light Board Minutes

1/14/2026

ongoing meetings with Eversource regarding a potential new feeder for the town and the continued rollout of stormwater utility billing support for Public Works. He concluded with the news that Donna DeGray would be retiring as the Customer Service Supervisor on March 2.

Mr. Leon asked if the Concord Municipal Light Plant (CMLP) receives compensation from the town for handling water billing. Mr. Bulger confirmed that an agreement exists where enterprise funds make in-kind payments for shared services, and this agreement is being modified to include new utilities. In response to a question from Mr. McKennitt, Mr. Bulger clarified that the landfill solar and battery project is intended to be developer-funded through a shared savings model.

## **BROADBAND REPORT (18:38)**

Mr. Bulger stated that the primary focus of the Broadband team is the rollout of XGS PON technology, which will offer speeds exceeding one gigabit per second. The migration is scheduled to occur over four separate days in late February and early March, with direct communication planned for impacted customers. Brief service interruptions are expected between early hours of the morning during these windows.

The Board learned that town Facilities staff are moving out of Substation 223 to the Peabody building, which improves safety and insurance compliance. Broadband Engineers have been working to extend network access to this building, enabling the move. Mr. Bulger also announced the completion of a GIS project that identifies installation lead times for every parcel in town, allowing for more accurate expectations on the broadband availability map.

Mr. Foulds noted that growth remains constant but slow, with just under 2,000 customers currently served. He suggested targeted marketing for customers with rapid installation availability. Mr. Bulger agreed, noting that the new technology would help CMLP compete more effectively with other providers, particularly for business customers who have requested faster speeds.

## **TIME-OF-DAY OUTREACH UPDATES (20:24)**

Mr. Warren Leon opened the discussion by noting that there were only 77 days remaining before the new time of day rates take effect on April 1. Mr. Jason Bulger began the presentation by clarifying that while the rates change in April, customers will first see them reflected on their May bills. He emphasized that the primary communication objective is to explain the *why* behind the change, specifically that electricity costs vary throughout the day and the new structure more accurately reflects these costs.

Mr. Bulger outlined several benefits of the new rate structure, including providing customers with more control over their bills through load shifting, rather than just reducing usage. He explained that peak avoidance leads to lower capacity and transmission costs for the entire town, which ultimately results in lower rates for everyone. Additionally, spreading the load helps maintain grid stability as the town continues to electrify, and reducing peak demand lessens the reliance on the dirtiest energy sources that typically come online during high-demand periods. Mr. Bulger noted that this transition is the result of a long history of discussions and input from the town. Mr. Foulds added to the goal/benefit by stating that the Light Plant wants to be competitive and sell more electricity for less money, and this rate structure allows for that.

The outreach strategy was described as having three main components: awareness and information, in-person

## Concord Municipal Light Board Minutes 1/14/2026

deep dives, and targeted communication. Outreach efforts include bill inserts, direct mail, digital messaging, and in-person events with groups like the League of Women Voters and the Council on Aging. Mr. Bulger also mentioned that staff had programmatically analyzed the 2025 usage data for every residential customer. This data allows Customer Service Representatives to provide honest, data-driven answers to residents, including assigning a “peakiness” value to help identify those who might be most impacted by the new rates. The website and electronic and print resources were summarized.

Mr. Dalton suggested after gaining some experience with time of day rates taking a look at the data surrounding the opt-out program to determine if that option remains appropriate and revisit the differential embedded in it.

Mr. Leon expressed concern regarding the 2026 transition period, noting that the price differentials between peak and off-peak hours this year are relatively small. He worried that customers might make significant efforts to shift their load only to see minimal savings, leading them to believe the program is not worth the effort. He suggested that messaging must emphasize that 2026 is a trial transition period and that sharper differences will arrive in January 2027. Mr. Foulds and Ms. Taylor agreed, with Mr. Foulds suggesting that the online calculator show estimated 2027 rates so customers can see the long-term impact of their behavioral changes.

Ms. Scott cautioned the Board against publishing specific 2027 rates, explaining that the currently available numbers are pro forma estimates based on older data. She warned that providing these figures might create false expectations, as the actual 2027 rates will need to be recalculated based on updated power supply and operational costs.

Mr. Dalton said he appreciated the effort in crafting this plan, and he wanted to stress the importance of the Connected Homes program in allowing people to people to successfully participate in Time of Day.

Mr. Foulds then suggested that outreach materials should help customers prioritize their efforts by adding prioritization of load shift. He recommended a Target 1 category for easily scheduled items like pool pumps and electric vehicle charging, a Target 2 category for dishwashers and laundry, and a final category for items like lighting that should be used whenever needed without stress.

Mr. Leon allowed for public comment during the portion of the meeting. Fran Cummings asked about balancing asking residents to shift load themselves versus enrolling devices in a load management program, and then asked what the Light Plant’s message was on heat pumps specifically. CMLP staff said that the preferable action was to enroll eligible devices in Connected Homes so that customers did not need to worry about manually changing behavior. Regarding heat pumps, the message was to enroll in the Connected Homes program if possible, and if not, to set it and leave it be. It was explained that heat pumps perform less efficiently if they are trying to pre-heat, drop in temperature, and then heat again. With the super off-peak rate, these customers should still enjoy lower rates.

Pamela Dritt recommended this TOD implementation be framed as a fairer rate for all, and made comments on heat pumps, geothermal, and the speed with which changes are made to protect the planet.

This topic concluded with a discussion on the logistics for a dedicated public forum at the library. Mr. Bulger noted that three potential dates were being held. Mr. Leon recommended that Board members speak briefly during the forum to demonstrate that the policy has been thoroughly considered by the Board and is not merely a staff-driven initiative. The Board reached a consensus on a 90-minute structure for the forum, consisting of a 30-minute presentation, 40 minutes for public questions, and a final 20-minute period for one-on-one discussions between residents and staff.

## Concord Municipal Light Board Minutes 1/14/2026

### RESIDENTIAL RATE ASSISTANCE UNDER TIME-OF-DAY (1:17:14)

Ms. Scott presented the proposed changes to the residential rate assistance program necessitated by the shift to time of day rates. She explained that the current program provides a discount of 13.8 cents on the first 657 kilowatt-hours of usage for eligible low-income residents. Because the new rate structure eliminates these usage blocks in favor of peak and off-peak periods, the existing subsidy mechanism cannot be applied directly to the new billing format. Ms. Scott noted there are currently 118 customers enrolled in this assistance program and the goal was to maintain a similar level of support.

She outlined two options that would work well with the billing system given the amount of time remaining prior to the launch of the new rates. The first was a 50% discount for each of the three Time-of-Day periods. Because this resulted in a total expenditure less than CMLP gives today, she also calculated an option that increases the percentage discount to precisely equal the amount CMLP gives today, cumulatively for all customers.

Mr. Foulds proposed first eliminating the \$20 monthly customer charge for these customers since a majority of it is the fixed distribution cost and then offer a discounted TOD rate on some number of kWh used. Ms. Taylor asked if we could figure out what the discount would be for 657 kWh and then issue a flat bill credit. Mr. Bulger mentioned the system limitations since it would need to handle those customers with very small bills who might end up with a negative balance. He explained that from a technical perspective, the easiest solution involved only modifying the TOD period pricing. The next easiest was a flat credit – either a fixed dollar amount or a percent credit. The most difficult was a blended solution akin to what Mr. Foulds had suggested, including a credit only to a certain number of kWh each month. While nearly anything was possible, CMLP has only a couple of months to finalize the bill print programming.

Mr. Dalton mentioned that a flat percentage with no cap does present a risk and an unknown with how much the total cost of the discount will be to other ratepayers. While he's not opposed to that methodology, but he does want that risk noted. Mr. Schaffner preferred a flat rate or percent credit as opposed to adjusting the rates.

Mr. Foulds likes that the current program is weighted toward smaller customers, and he would like to see that continue in the new program. He thinks waiving the customer charge accomplishes this, and he would then propose adjusting the TOD rates for these customers such that the combination of the waived customer charge and the lower rates roughly equals the annual expenditure for the rate class under the current structure. Mr. Leon asked how this would be different from Ms. Taylor's and Mr. Dalton's proposal that figured out what the credit on the first 657kWh would be and applied that credit to these bills. Mr. Foulds was okay with that idea as long as it addressed customers who had very little usage and might get a bill credit under that methodology.

Mr. Leon asked Ms. Scott to provide some analysis on the number of customers who use less than 657kWh each month. She responded that only 17 customers use more than 657kWh each month (on an annual basis), and there are 95 customers who use less. Only 5 customers use more than 1,000kWh monthly (on an annual basis).

After a couple of different proposals from Mr. Schaffner, Mr. Leon proposed eliminating the customer charge and then reducing the energy charge evenly across all three periods by some amount such that the cumulative cost of the rate assistance program was equal to the expenditure under today's methodology. Mr. Foulds and Ms. Taylor offered immediate support. Mr. Schaffner was supportive, but expressed concern that there was no

Concord Municipal Light Board Minutes  
1/14/2026

cap on the number of kWh that got a credit.

Mr. Bulger mentioned that when the Board voted 2027 rates, there would be an opportunity to revisit this program once the actual impacts were known. That would allow the Board to understand the overall spend and the implications for these customers who had high monthly kWh usage.

Mr. Dalton also expressed his approval as a reasonable compromise based on the constraints of the billing system.

**Mr. Foulds moved that CMLP adjust the Residential Rate Assistance under Time-of-Day rates by removing the service charge and discounting the Peak, Off-Peak, and Super Off-Peak pricing to target an overall program spend across the rate class equal to what it is today. With a second by Ms. Taylor, the Board voted unanimously in the affirmative.**

**PUBLIC COMMENT (2:00:05)**

There were no liaison or public comments.

**ADJOURN (2:00:20)**

**Mr. Foulds moved to adjourn the meeting. Mr. Schaffner offered a second, and members voted 4-0 to adjourn the meeting at 9:32am (Ms. Taylor had just left).**

Respectfully submitted,  
Mr. Dalton, Clerk

# Concord Municipal Light Plant Updates

February 11, 2026

## Contents

- Organization and Industry ..... 1
- Time-of-Day Rollout ..... 3
- Energy Management ..... 4
- Battery Storage and Solar Project Updates..... 5
- Finance Updates ..... 6
- Engineering and Operations ..... 6
- Power Supply ..... 7
- Customer Service ..... 7

## Organization and Industry

- **DOER Town Hall Outlines 2026 Affordability Goals**

The Mass DOER held a comprehensive Town Hall on January 30, 2026, to outline its strategic priorities and grant opportunities for the coming year. Key goals for 2026 include awarding \$16 million in solar grants and \$15 million in Decarbonization Implementation Grants to maximize the impact of state funding. The department also plans to intervene more aggressively in utility rate cases to advocate for affordable and equitable rate redesigns. Additionally, the DOER is prioritizing the launch of an online permitting portal to support the new small-scale clean energy infrastructure regulations. This roadmap emphasizes the administration's "all-of-government" approach to lowering energy costs while facilitating a rapid transition to renewable power.
  
- **New Massachusetts FAQs on Battery Energy Storage Systems Regarding Fire Safety & Public Health**

The Executive Office of Energy and Environmental Affairs on Dec. 19 released a frequently asked questions resource on battery energy storage systems, or BESS.

The online resource, [Battery Energy Storage Systems: Frequently Asked Questions on Fire Safety and Public Health](#), was created to help state and local officials as well as community members and residents. (A [PDF version is also available](#).)

Potential fire safety and health impacts of BESS were often raised during the public comment processes for draft regulations on state and local clean energy siting and permitting.

Over the past several months, Energy and Environmental Affairs, the Massachusetts Department of Environmental Protection, the Department of Energy Resources, and the Department of Fire Services have prioritized providing public education materials on battery energy storage systems, as the work to implement the [2024 climate law](#) continues.

- **Energy New England and FirstLight Expand Hydro Partnership**

Energy New England (ENE) and FirstLight announced a major expansion of their clean energy partnership on January 29, 2026, to benefit 21 New England municipal utilities. Under the new agreement, these public power entities will receive 197 GWh of clean generation annually from FirstLight's hydroelectric facilities in Massachusetts through 2040. This deal provides municipal light plants with long-term price stability and a reliable source of carbon-free "around-the-clock" power. Leaders at ENE emphasized that this collaboration is vital for helping municipal utilities meet state-mandated decarbonization goals while maintaining competitive rates. The partnership underscores the growing role of joint-action agencies in securing large-scale renewable resources for local communities.

- **ISO-New England Requests Emergency Order Extension**

Following the impacts of Winter Storm Fern, ISO-New England filed a request with the Department of Energy on January 29, 2026, for a two-week extension of a Federal Power Act Section 202(c) Emergency Order. The order allows certain power plants to continue operating to maintain grid reliability during severe cold weather and fuel supply constraints. Throughout late January, petroleum-fired generation temporarily surpassed natural gas as the primary energy source in the region due to high heating demand and gas price spikes. This extension, which runs through February 14, ensures the ISO has every tool available to prevent outages as winter conditions persist. The grid operator continues to provide daily updates on its 21-Day Energy Assessment to keep stakeholders informed of fuel security risks.

- **NERC Warns of Surging Demand in 2026 Reliability Report**

The North American Electric Reliability Corporation (NERC) released its 2025 Long-Term Reliability Assessment on January 29, 2026, sounding an "early warning" on intensifying resource adequacy risks. The report projects a staggering 69% increase in demand growth over previous forecasts, largely driven by the rapid expansion of AI data centers and the digital economy. In New England, winter demand growth is now outpacing summer growth, reflecting the region's aggressive shift toward building electrification. NERC emphasized that while the path forward is manageable, it requires streamlined permitting and ensuring that new battery and solar resources come online exactly as planned. The assessment serves as a critical guide for Massachusetts regulators as they balance aggressive decarbonization with the need for a stable power supply.

- **Mass DOER Advances Clean Energy Siting Reforms**

In mid-January 2026, the Massachusetts Department of Energy Resources (DOER) achieved a major milestone by filing final regulations to streamline the siting and permitting of small clean energy infrastructure. These regulations, mandated by the 2024 Climate Act, aim to establish a 12-month deadline for municipal permitting to prevent project bottlenecks. On January 21, the DOER published updated guidelines on site suitability and environmental standards for these facilities. These changes are designed to provide developers with more predictability while ensuring that Environmental Justice communities have a stronger voice in the process. The new permitting framework is expected to be fully promulgated by March 1, 2026, accelerating the deployment of local solar and storage assets.

- **Vineyard Wind Resumes Construction after Legal Reprieve**

A federal judge in Boston issued a significant ruling on January 29, 2026, allowing the Vineyard Wind project to resume construction after a temporary pause by federal authorities. The \$4.5 billion offshore wind project, which is 95% complete, had its final construction phases halted due to concerns over radar interference. The judge's injunction provides the developers with the relief needed to move toward full operational capacity while the underlying legal disputes proceed. Vineyard Wind has already been sending power to the Massachusetts grid for over a year, and this ruling ensures that its contribution to the state's clean energy mix continues uninterrupted. This legal win is seen as a pivotal moment for the offshore wind industry in its efforts to navigate shifting federal policies.

## Time-of-Day Rollout

- The 60-day email communication went out on 2/3. We saw fewer clicks than the first email, but still a solid level of engagement.
- A new bill is going out in the February bills.
- The web site (<https://concordma.gov/tod>) has been updated, with new resources added. A new opt-out form is embedded into the Opt-out page, making it very easy for people to change their rates. The FAQ and the tips sheet have been published. The calculators are getting significantly more interest.
- Laura Scott attended Concord CAN meeting on January 20th to discuss Time-of-Day rates. She will be at the February 11th Climate Action Committee meeting to do the same.



- Minuteman Media Network is working on a video regarding Time-of-Day rates.

- The Concord Bridge posted an article on Time-of-Day rates on January 20, 2026. You can find it here: <https://concordbridge.org/index.php/2026/01/20/power-move-cmlp-to-tie-rates-to-peak-use-hours/>
- Staff continue to support the Customer Service team with inquiries about the new rates both for individual questions as well as analysis that will help with any customer based on past usage.

## Energy Management

- Three CMLP customers welcomed fellow Concordians into their homes during the ‘Does It Work?’ Mid-Winter Tour on Saturday, January 31st. Tour participants had the chance to experience heat pump-heated homes in Concord on a frigid winter day, see heat pump equipment in a home setting, watch an induction stove demo, ask questions about installing solar arrays and charging EVs, and more.



In response to CMLP’s marketing efforts, 116 people registered to attend the event. The publicity was extensive enough that some registrants heard about the event from other people, rather than through CMLP’s marketing directly. Due to space constraints, there was a waiting list of 36 people. There were 10 cancellations prior to the event, and we were able to fill 5 spaces from the waiting list. Ultimately, we were able to offer 75 people the opportunity to visit up to 2 homes. Fifty-five people attended the tour, 21 of them visiting 2 homes, for a total of 76 home tours provided.

The feedback we received from participants, both through comments made to tour staff and via responses to a post-tour survey we sent out, were very positive:

- “It was a very interesting, informative and well-run tour and I very much enjoyed talking to you and seeing the homes.”
- “Thank you very much for the opportunity to see the heat pumps working and also the induction stoves. We learned a lot and appreciate the efforts of everyone who made today possible.”
- “I like the concept of seeing energy saving appliances in action and able to ask questions about how well they work, how they were chosen.”
- “One thing that was really great to hear about is the skill sets that some of the electric plant employees have for helping make some of these appliance choices, being an unbiased source for info.”
- “Knowledgeable and experienced people who clearly explained the equipment. Thank you for so many viewpoints together at one time.”
- “I could see how much room these various equipment required in the house. I appreciated how straightforward people were about the pros and cons of their systems.”
- We also encouraged people to tell us what they disliked about the event, but survey responses were overwhelmingly positive. We sent a post-tour email to all registrants, whether they were able to attend or not, listing services and rebates that can help them make the home improvements featured in the tour.



## Battery Storage and Solar Project Updates

- CMLP has met with school administration to discuss applying for a Green School Grant from MassCEC. We had a meeting with our counsel on the best procurement strategies for making this happen, and we expect to submit an application before the deadline provided we can work out a methodology for handing the financing with the school department.
- It should be noted that the preferred method of placing panels on the middle school roof is either through a chemical weld or ballasting them. While both of these methods have constraints and a cost impact, that has always been the plan. This methodology poses no unforeseen barrier to making the project work. It does, however, mean that some solar developers may not be interested in bidding on this project because of their lack of familiarity with the chemical welding or the additional structural analysis required for ballasted methods.
- CMLP continues to work with our solar and energy storage developer on internal outreach to address the implications of adding energy storage at the landfill.

- The National Fire Protection Association's 855 (2026 Edition) is now the gold standard for utility-scale energy storage safety. The most significant shift is that Hazard Mitigation Analysis (HMA) is no longer optional for large systems; it is now the default requirement. This forces developers to prove *how* their system will prevent thermal runaway propagation from one unit to the next before a permit is even considered.
- There is a proposed moratorium push in the state legislature. House Bill 4690, which proposes an 18-month moratorium on all new lithium-ion battery storage siting, remains active in the 194th General Court. While the reporting date was recently extended to March 18, 2026, the bill is serving as a catalyst for stricter safety amendments in competing "clean energy" legislation.

## Finance Updates

- We have received draft financial statements from our auditors. We expect them to complete our audit by the February 26th Financial Audit Advisory Committee meeting, where the CMLP audit will be discussed.
- CLA continues the forensic cash reconciliation work between CMLP's cash records and the Town of Concord's financial records. We anticipate a timeline by the end of February.
- We are working on adopting a policy on prepaids to reduce the burden on staff for smaller ongoing transactions.
- The Finance Department is preparing a comprehensive suite of procurement process improvements and changes to decrease work by staff and help our month-end close earlier.
- We have provided estimates for the Town's FY27 budget for street lighting, Public Works enterprise support, and PILOT.
- The Finance Department continues to support the upcoming changes in our NISC software due to the new Enterprise utilities and Time-of-Day rates.

## Engineering and Operations

- Failed power modules were replaced in the Level III chargers at the Rideout. Both chargers are fully operational now after being on a reduced output due to the module failures.
- The team completed updates for the Town's Annual Town Report.
- Our newest Lineworkers will start Lineworker school to complete their training.
- The team has been trying to address voltage issues at the substation in coordination with UPG and Eversource.

- Some staff attended a Pole Attachment training.
- Work on the SCADA project is ongoing.
- Teams prepared for widespread issues as a result of the large amount of snow that came in late January. Staff responded to some isolated issues likely resulting from cold weather, but we did not see widespread issues with the distribution system.
- The team had another meeting with Eversource regarding upgrades at Substation 219 that would see new feeders brought from North Acton or Carlisle as well as participation in regional transmission.

## Power Supply

- Attended the Concord CAN meeting for a presentation and Q&A on Time-of-Day rates.
- Submitted the PP12 quarterly submission showing solar assets added.
- Prepared tariff sheets for Board consideration at the next meeting. Created analysis on NYPA credit and rate assistance in line with the Board's request.
- Assisted with research and work on the Green School Works grant for solar at the middle school.
- Continued to work on load management issues with Yukon software on the load control relays.
- Began conversations with the Minuteman ARC on Phase II of their fleet electrification project.
- Created an analysis of payback period for customer energy storage systems: the result was about a 22-year payback considering the average cost and the averted cost as a result.
- Did analysis on the DriveEV rebate denials for 2025.

## Customer Service

- The Customer Service team has done a great job handling fallout from the delayed stormwater go-live and early Time-of-Day rate questions.
- Johnny McGarry announced his retirement effective 4/1/2026. Johnny is the longest tenured full-time employee in Concord with 46 ½ years of continuous service to the Town. We wish Johnny the absolute best and thank him for his hard work and dedication over the decades.
- Considerable time is being spent on division structure and staffing to ensure we have continued success in the future.
- Time-of-Day rate programming is ongoing, with continued support from Carole. The team meets weekly to ensure efforts continue at the right pace.
- Water adjustments were necessary due to programming issues.



# TOWN OF CONCORD MUNICIPAL UTILITIES

ELECTRIC | WATER | SEWER | TELECOMMUNICATIONS

---

## January 2026 – Broadband Updates

---

Concord Broadband is pleased to share the following updates and information from the past month. Please do not hesitate to contact us at [broadband@concordma.gov](mailto:broadband@concordma.gov) should you have any questions, concerns, or feedback.

### Operations

- Work continues on the roll-out of XGS-PON. Dates in late February and early March have been selected for the actual customer migrations (see below for more details). The network team continues to perform testing to ensure a smooth migration.
- Gateways continue to fail on the Yukon system. Broadband staff have been providing logs and other information for troubleshooting. We have been able to reset them with a field tool, but we still have no root cause from the manufacturer.
- The Broadband department has attended extensive training on the new XGS-PON software platform.
- Broadband staff assisted with fiber pulls and splice repairs after the underground electrical failures on February 6, 2026.
- More work has been done at the Peabody school to extend network access for any Town departments working there. Lately the focus has been on the security/alarm system.
- The network team is working on procuring a speed testing server for customers.

### Planned Broadband Maintenance: XGS-PON Is Finally Here!

The Concord Municipal Broadband team will be conducting a series of scheduled maintenance activities in support of our transition to XGS-PON, the next generation of fiber-optic broadband technology. This upgrade will significantly expand network capacity, enable symmetric multi-gigabit service tiers, and ensure long-term reliability for all subscribers.

During the maintenance windows listed below, most customers will experience a brief service interruption

lasting approximately 15–30 minutes. While a full service outage remains possible, it is not anticipated. If

#### Upcoming Maintenance

There are four upcoming maintenance windows in late February and early March. Should these windows need to change, we will notify customers.

The current maintenance windows are between 12:00am and 6am on February 18, 23, and 25 as well as March 4, 2026.

Learn more on our maintenance page here:

<https://concordma.gov/3144/Broadband-Maintenance>

required to ensure the integrity of the upgrade, we reserve the right to take portions or all of the network offline for the full duration of the maintenance window. If everything goes as expected, each customer's service would only be impacted during the maintenance window when your service is moved from the old to new equipment.

No action is required from you, and services should resume automatically once maintenance is complete. If you still experience problems after 6am on a given day, please reboot your modem/router and contact our support team at 978-318-3199.

For more details on this XGS-PON project, please see the [2025-12-10 Broadband Update](https://concordma.gov/3148/Monthly-Updates) at <https://concordma.gov/3148/Monthly-Updates>.

In addition to this general notice, targeted notifications will be issued to customers expected to be directly affected on each specific night.

Scheduled Maintenance Windows:

- February 18, 2026 - 12:00 a.m. to 6:00 a.m.
- February 23, 2026 - 12:00 a.m. to 6:00 a.m.
- February 25, 2026 - 12:00 a.m. to 6:00 a.m.
- March 4, 2026 - 12:00 a.m. to 6:00 a.m.

We appreciate your cooperation as we undertake this essential infrastructure enhancement.

## New Service Tiers Coming Soon

Following the successful completion of our XGS-PON network upgrade, Concord Broadband is thrilled to announce a significant leap forward in our service capabilities. While our current fiber infrastructure has reliably delivered speeds up to 1Gbps, we are on the verge of shattering that ceiling. Residents can look forward to a dramatic increase in available bandwidth, transitioning from standard Gigabit service to much higher symmetrical tiers.

### More Speed, Same Monthly Bill

The best part? This transition comes with no price increase for our residential customers. We believe high-speed internet is a foundational utility, and we are committed to providing the best possible value.

We are able to maintain our current rate structure thanks to the inherent efficiency of XGS-PON (10-Gigabit Symmetrical Passive Optical Network) technology. This hardware evolution allows us to transmit significantly more data, with much greater density, across every single strand of fiber in our existing

footprint. Essentially, we've upgraded the "engine" of our network to be both more powerful and more efficient.

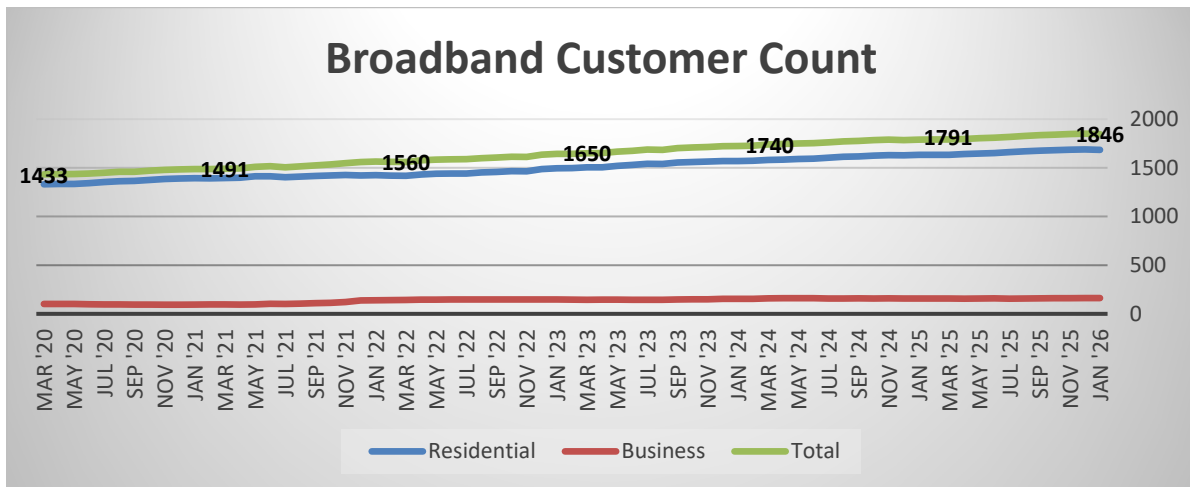
### Looking Ahead

The framework for these new rates and speed tiers was a primary focus of the December 10, 2025 Light Board meeting. During this session, leadership finalized the roadmap for rolling out these enhancements to ensure a seamless transition for every household.

What this means for you:

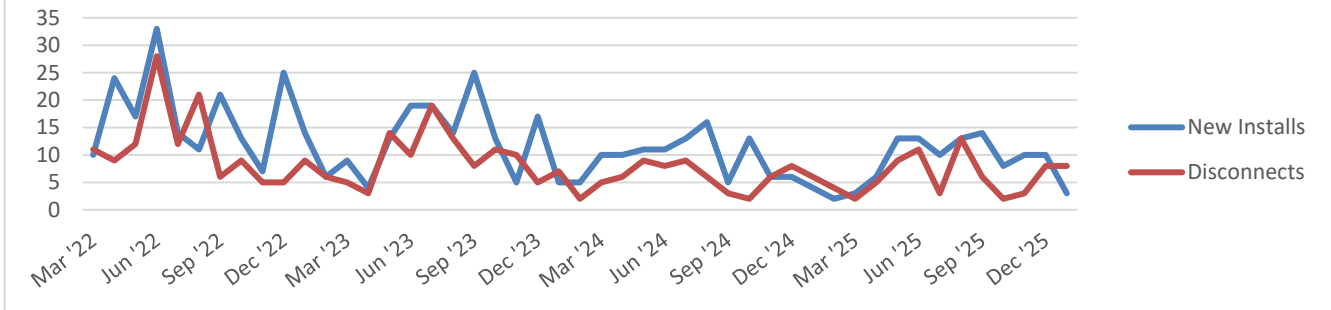
- Symmetrical Speeds: Enjoy upload speeds that finally match your download speeds—perfect for high-definition video conferencing, lag-free gaming, and large cloud backups.
- Future-Proofing: More bandwidth means your home can handle more devices simultaneously without any "bottleneck" effect.
- Official Launch: We are currently finalizing the rollout schedule and will be sending detailed announcements to all customers via email and mail shortly.

### Monthly Metrics and Business Data



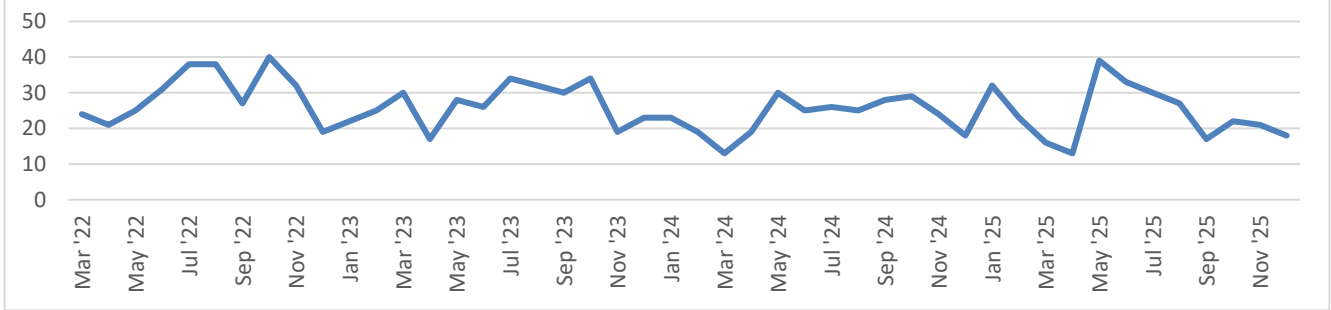
(Customer count: March 2020 – Present)

### Monthly New Customer Installs and Disconnects



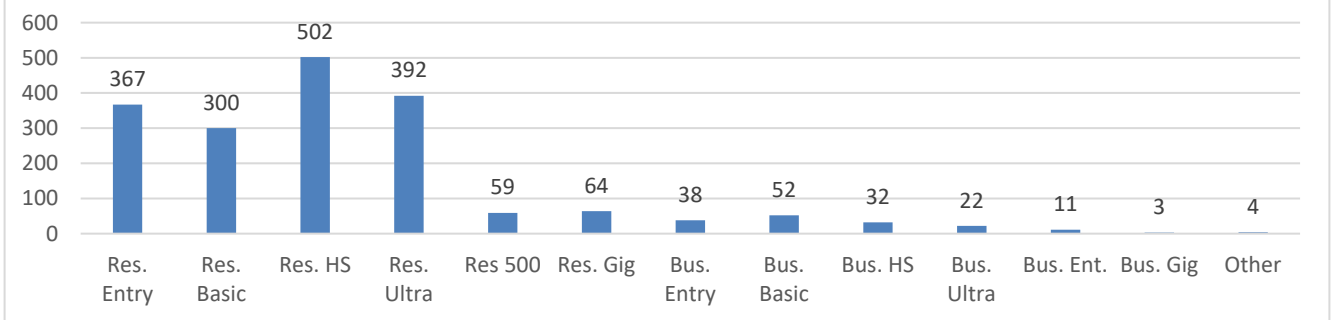
(The number of new installations and disconnects completed each month.)

### Interested Customers by Month



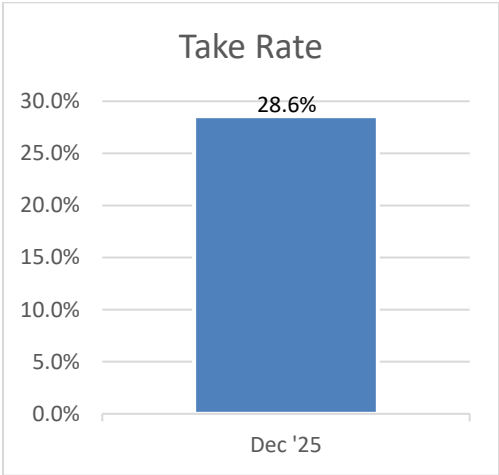
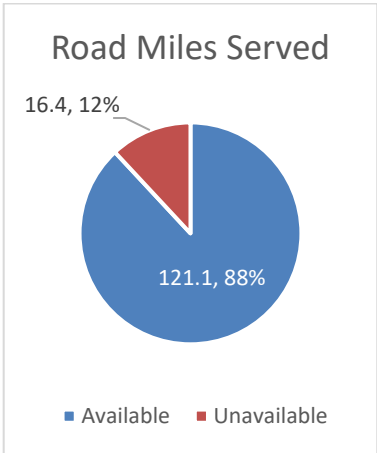
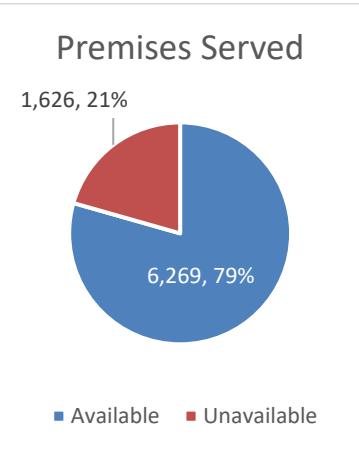
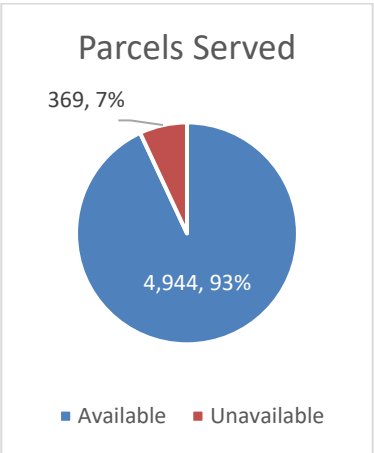
(This is the number of individuals who submit the Broadband interest form, whether they are in the current service area or not.)

### Breakdown of Customers per Service Plan



(This is the number of each customer on our different service plans as of 1/31/2026.)

Other Metrics



(As of 2/15/2025)

## Appendix

### Fiber Broadband Completion Task Force's Report Goals

Goal	Type	Priority	Responsible Party	Additional Info.
<b>Policies (p.39)</b>				
• Universal Access	Policy	Highest	Select Board/Town Meeting	
• Expansion outside current territory	Policy	Low	Select Board/Town Meeting	Conversations happening
• Support Economic Vitality, Sustainability, Equity & Inclusion	Policy	High	Select Board/Light Board/TM Economic Development	Rate subsidy planned
• Affordable Housing	Policy	Medium	Select Board/Housing Groups	Rate subsidy planned; working on Concord Housing Authority properties
• Public Safety	Policy	Medium	Select Board/Town Manager	
• Education	Policy	Medium	Select Board/School Dept.	
• Government Access (PEG)	Policy	Medium	Select Board/PAAC	
<b>Recommended metrics for tracking (p.41)</b>				
• Parcels served	Metric	Medium	Town Staff/Light Board	Complete; will report quarterly
• Premises served	Metric	Medium	Town Staff/Light Board	Complete; will report quarterly
• Road miles served	Metric	Medium	Town Staff/Light Board	Complete; will report quarterly
• Subscribers	Metric	High	Town Staff/Light Board	Complete; will report monthly
• Take rate	Metric	Medium	Town Staff/Light Board	Complete; will report quarterly
• Churn	Metric	High	Town Staff/Light Board	Complete; included in monthly report
• Installations	Metric	Highest	Town Staff/Light Board	Complete; will report monthly
<b>Governance (p.39)</b>				
• Track progress against completion	Metric	Highest	Light Board/Town Staff	Working on this
• Rate of return policy	Policy	High	Light Board/Town Staff	Working on this
• Financial goals with regular reporting	Policy	High	Light Board/FinCom	Working on this
• Retained earnings and reserve policy	Policy	High	Light Board/FinCom	Working on this

Goal	Type	Priority	Responsible Party	Additional Info.
<b>Strategic Planning Goals (p.43)</b>				
• Marketing and growth	Metric	High	Light Board/Town Staff	Working on this
• Business return	Policy	High	Light Board/Town Staff	Working on this
<b>Budgeting Process for Fiber Expansion (p.41)</b>				
• Expand to fill existing opportunities	Planning	High	Light Board/Town Staff	
• External funding sources	Research	Medium	Light Board/Town Staff	Working on this
• ARPA Relief Funds Allocation, incl. Lost Revenue	Finance	Highest	Select Board/Town Manager	Complete
• Review/Confirm Internal Loan Findings	Finance	Highest	Financial Audit Comm/Staff	Complete
• Review and Rescind PILOF to MMN	Finance	High	Select Board/Town Manager	Complete
<b>Capital Planning Process (p.42)</b>				
• Review/Revise Debt financing schedule	Policy	Highest	Light Board/Town Staff	In progress; due to positive financial situation, anticipating being able to repay faster.
• Quantifying cost of expansion	Planning	Medium	Town Staff	Working on this
• How to fund expansion	Planning	Medium	Light Board/Town Staff	Working on this
• Revise/refine methods for computing ROI	Planning	Medium	Light Board/Town Staff	Working on this
<b>Construction and Logistics (p.42)</b>				
• Vibratory plow – direct buried fiber cables	Operations	Medium	Town Staff	Working on this
• Revise/Refine Communication conduit construction standards and guidance	Policy	Medium	Town Staff	Working on this
• Integrate Fiber construction with the Roads Program – focus on Streets without fiber that already have underground electric	Planning	High	Town Staff	Working on this

# Time-of-Day Rates

Implementation Update

February 2026

# Categories

---

Rates (Decisions & Design)

---

Bill Print

---

Customer Outreach

---

Tools and Resources

---

Analysis and Internal Training

---

Post go-live

# Rates - Discussions and Decisions



TOD Rates Discussed



TOD Rates Voted

# Rates - Design

Bill Calc Controls | Reading Exceptions/Meter Types Within Rates | TVA Rate Controls

**Bill Calc Controls**

Spec Hdg:

Default Usage To Estimate:  kWh

Prepayment Adjustment Factor:

Budget Adjustment Percent:

Customized Procedure:

Rate Calculation Method:

Allow Estimate:  kWh  KW

KVA Allowance:   Bill KVA Chg As Minimum

KVA Excess Chg:

**Subtractive Months**

Jan  Feb  Mar  Apr  May  Jun  
 Jul  Aug  Sep  Oct  Nov  Dec

**Budget Solicitation Months**

Jan  Feb  Mar  Apr  May  Jun  
 Jul  Aug  Sep  Oct  Nov  Dec

**Combined Months**

Jan  Feb  Mar  Apr  May  Jun  
 Jul  Aug  Sep  Oct  Nov  Dec

**Provider Rates**

Provider	Schedule	Rate Calc Meth	First Period	Thru	Billing Period	View Alternate Rate Method	Rate Active
1ELE - Electric Service	TOD2P - R1-Residential TOD2 Peak	Revenue Months	Apr 2026	May 2027	Feb 2026	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1ELE - Electric Service	TOD2S - R1-Residential TOD2 Super Offp	Revenue Months	Apr 2026	May 2027	Feb 2026	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1ELE - Electric Service	TOD0 - R1-Residential TOD Offpk	Revenue Months	Apr 2026	May 2027	Feb 2026	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1ELE - Electric Service	TODP - R1-Residential TOD Peak	Revenue Months	Apr 2026	May 2027	Feb 2026	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1ELE - Electric Service	TODRP - R1-Res Reduced TOD Offpk	Revenue Months	Apr 2026	May 2027	Feb 2026	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1ELE - Electric Service	TODRP - R1-Res Reduced TOD Peak	Revenue Months	Apr 2026	May 2027	Feb 2026	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1ELE - Electric Service	TODRS - R1-Res Reduced TOD Super Offpk	Revenue Months	Apr 2026	May 2027	Feb 2026	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1ELE - Electric Service	TODS - R1-Residential TOD Super Offpk	Revenue Months	Apr 2026	May 2027	Feb 2026	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1ELE - Electric Service	TOFF - R1-Residential TO11 Offpeak	Revenue Months	Dec 2016	Feb 2027	Feb 2026	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Billing Period	Type	Serv Chg	Rt Min Amt	Dmd Min Amt	Penalty	Compare Rt
May 2027	2 - Usage & Demand	20.00	0.00	0.00	1	
Apr 2027	2 - Usage & Demand	20.00	0.00	0.00	1	
Mar 2027	2 - Usage & Demand	20.00	0.00	0.00	1	
Feb 2027	2 - Usage & Demand	20.00	0.00	0.00	1	
Jan 2027	2 - Usage & Demand	20.00	0.00	0.00	1	
Dec 2026	2 - Usage & Demand	20.00	0.00	0.00	1	
Nov 2026	2 - Usage & Demand	20.00	0.00	0.00	1	
Oct 2026	2 - Usage & Demand	20.00	0.00	0.00	1	
Sep 2026	2 - Usage & Demand	20.00	0.00	0.00	1	

Periods In Focus: 05 - May 2027 Thru: 05 - May 2027 Available Periods: 04 - Apr 2026 Thru: 05 - May 2027

Provider: 1ELE - Electric Service  
 Rate Schedule: TOD0 R1-Residential TOD Offpk  
 Type: 2 - Usage & Demand  
 Annual/Seasonal Calc: 0 - Not Annual/Seasonal  
 Penalty: 1  
 Compare Rate:

**Power Cost Adjustment**

Factors: 1 2 3 4 5 6  
 Device:

**Taxes**

Tax If Zero/No Usage

**Tables**

State: 0 County: 0 City: 0 School: 0 Franchise: 0 Other: 0

Charge Type	Usage Description	Use	Serv Chg	Rt Min Amt	Dmd Min Amt	Min Type
71.000	Capacity and Transmission Charge	<input checked="" type="checkbox"/>		20.00	0.00	0 - Standard Rate Minimum
72.000	Distribution Charge	<input checked="" type="checkbox"/>		0.00	0.00	0 - Standard Rate Minimum
73.000	Energy Charge	<input checked="" type="checkbox"/>		0.00	0.00	0 - Standard Rate Minimum
74.000	NWPA Power Cost Adjustment	<input checked="" type="checkbox"/>		0.00	0.00	0 - Standard Rate Minimum
75.000	Rate Assistance	<input checked="" type="checkbox"/>		0.00	0.00	0 - Standard Rate Minimum
76.000	KWH CHARGE ELEMENT 6	<input type="checkbox"/>				
77.000	KWH CHARGE ELEMENT 7	<input type="checkbox"/>				
78.000	KWH CHARGE ELEMENT 8	<input type="checkbox"/>				

**Power Cost Adjustment**

Factors Usage Demand	Block	Rate	Block	Rate
1 <input type="checkbox"/>	<input checked="" type="checkbox"/>	0.030000	999,999,999	0.0
2 <input type="checkbox"/>	<input type="checkbox"/>	0.000000	0	0.0
3 <input type="checkbox"/>	<input type="checkbox"/>	0.000000	0	0.0
4 <input type="checkbox"/>	<input type="checkbox"/>	0.000000	0	0.0
5 <input type="checkbox"/>	<input type="checkbox"/>	0.000000	0	0.0
6 <input type="checkbox"/>	<input type="checkbox"/>	0.000000	0	0.0

**Usage Rate Blocks**

Block	Rate	Block	Rate
<input checked="" type="checkbox"/>	0.030000	999,999,999	0.0
<input type="checkbox"/>	0.000000	0	0.0
<input type="checkbox"/>	0.000000	0	0.0
<input type="checkbox"/>	0.000000	0	0.0
<input type="checkbox"/>	0.000000	0	0.0
<input type="checkbox"/>	0.000000	0	0.0
<input type="checkbox"/>	0.000000	0	0.0

**Demand Rate Blocks**

Block	Rate	Block	Rate
<input checked="" type="checkbox"/>	0.000	99,999,999.9	0.0
<input type="checkbox"/>	0.000	0	0.0
<input type="checkbox"/>	0.000	0	0.0
<input type="checkbox"/>	0.000	0	0.0
<input type="checkbox"/>	0.000	0	0.0
<input type="checkbox"/>	0.000	0	0.0
<input type="checkbox"/>	0.000	0	0.0

**Rate Schedules**

Provider	Rate Schedule	Description	High Pct	Low Pct	Ests
1ELE	ALL	ALL Electric Rate Schedule	200.000%	50.000%	0
1ELE	BEVM	General Service EV Mid Peak	200.000%	50.000%	2
1ELE	BEVO	General Service EV Off-Peak	200.000%	50.000%	2
1ELE	BEVP	General Service EV On-Peak	200.000%	50.000%	2
1ELE	BIMGS	Bimonthly MGS	0.000%	0.000%	0
1ELE	BIRS	Bimonthly RS	0.000%	0.000%	0

Provider: 1ELE - Electric Service Rate Schedule: ALL  Rate Active  MDM Billed Rate

Rate Description: ALL Electric Rate Schedule Distr Rate Schedule:

# Rates - Status

Going well	Schedule risk
TOD and commercial rates are built	Changes persist at a late phase; rates are very complex
We have designed rates and service charges that address nearly all Board votes	Questions arise due to system limitations
	Trying to simplify design with modifications to NYPA credit

# Bill Print

**TOWN OF CONCORD MUNICIPAL UTILITIES**  
 ELECTRIC | WATER | SEWER | TELECOMMUNICATIONS  
 Service Activity: 123 OAK TREE LANE Account: 1234567

**Electric**

Services	From	To	Days	Previous Readings	Present	Meter Multiplier	kWh Usage	Meter #	Rate Schedule
	03/01/2025	04/01/2025	31	3463	3611	1.0	148	123456789	TODP
	03/01/2025	04/01/2025	31	945	1111	1.0	166	123456789	TOORS
	03/01/2025	04/01/2025	31	1986	2431	1.0	445	123456789	TOORO

**Your past and current electricity usage**

**Details of your new charges**

**Delivered Energy Charges - Cost to supply your electricity**

Peak	148 kWh @ 0.30315	\$44.87
Super Off Peak	166 kWh @ 0.20117	\$33.39
Off Peak	445 kWh @ 0.20432	\$90.92
ETS Distribution	901 kWh @ 0.05384	\$48.51
ETS Energy	901 kWh @ 0.00255	\$47.35
PCA	1660 kWh @ (0.04267)	(\$70.83)
NYP&A Credit		(\$2.80)

**Delivery Charges - Cost to distribute your electricity**

Customer Charges	\$20.00
------------------	---------

**Other Charge - Cost to provide electricity and energy efficiency programs**

EV Miles Credit - BEV	(\$2.12)
Hot Water Heater Credit	(\$10.00)

**Subtotal** \$199.29  
**Underground Surcharge (1.5%)** \$2.98  
**Total Due** \$202.28

**TOWN OF CONCORD MUNICIPAL UTILITIES**  
 ELECTRIC | WATER | SEWER | TELECOMMUNICATIONS  
 Service Activity: 123 OAK TREE LANE Account: 1234567

**Electric**

Services	From	To	Days	Previous Readings	Present	Meter Multiplier	kWh Usage	Meter #	Rate Schedule
	03/01/2025	04/01/2025	31	3463	3611	1.0	148	123456789	TODP
	03/01/2025	04/01/2025	31	945	1111	1.0	166	123456789	TOORS
	03/01/2025	04/01/2025	31	1986	2431	1.0	445	123456789	TOORO

**Your past and current electricity usage**

**Details of your new charges**

**Delivered Energy Charges - Cost to supply your electricity**

Peak	148 kWh @ 0.15548	\$23.01
Super Off Peak	166 kWh @ 0.13117	\$21.77
Off Peak	445 kWh @ 0.14432	\$64.22
PCA	759 kWh @ (0.04267)	(\$32.39)
NYP&A Credit		(\$2.80)

**Delivery Charges - Cost to distribute your electricity**

Customer Charges	\$20.00
------------------	---------

**Other Charges - Cost to provide electricity and energy efficiency programs**

EV Miles Credit - BEV	(\$2.12)
Hot Water Heater Credit	(\$10.00)

**Subtotal** \$61.70  
**Underground Surcharge (1.5%)** \$0.93  
**Total Due** \$62.63

**TOWN OF CONCORD MUNICIPAL UTILITIES**  
 ELECTRIC | WATER | SEWER | TELECOMMUNICATIONS  
 Service Activity: 123 OAK TREE LANE Account: 1234567

**Electric**

Services	From	To	Days	Previous Readings	Present	Meter Multiplier	kWh Usage	Meter #	Rate Schedule
	03/01/2025	04/01/2025	31	3463	3611	1.0	148	123456789	TODP
	03/01/2025	04/01/2025	31	945	1111	1.0	166	123456789	TOORS
	03/01/2025	04/01/2025	31	1986	2431	1.0	445	123456789	TOORO
	03/01/2025	04/01/2025	31	405	1306	1.0	901	223456789	ETS

**Your past and current electricity usage**

**Details of your new charges**

**Delivered Energy Charges - Cost to supply your electricity**

Peak	148 kWh @ 0.30315	\$44.87
Super Off Peak	166 kWh @ 0.20117	\$33.39
Off Peak	445 kWh @ 0.20432	\$90.92
ETS Distribution	901 kWh @ 0.05384	\$48.51
ETS Energy	901 kWh @ 0.00255	\$47.35
PCA	1660 kWh @ (0.04267)	(\$70.83)
NYP&A Credit		(\$2.80)

**Delivery Charges - Cost to distribute your electricity**

Customer Charges	\$20.00
------------------	---------

**Other Charge - Cost to provide electricity and energy efficiency programs**

EV Miles Credit - BEV	(\$2.12)
Hot Water Heater Credit	(\$10.00)

**Subtotal** \$199.29  
**Underground Surcharge (1.5%)** \$2.98  
**Total Due** \$202.28

**TOWN OF CONCORD MUNICIPAL UTILITIES**  
 ELECTRIC | WATER | SEWER | TELECOMMUNICATIONS  
 Service Activity: 123 OAK TREE LANE Account: 1234567

**Electric**

Services	From	To	Days	Previous Readings	Present	Meter Multiplier	kWh Usage	Meter #	Rate Schedule
	03/15/2025	04/01/2025	15	3463	3611	1.0	148	123456789(X)	TODP
	03/15/2025	04/01/2025	15	945	1111	1.0	166	123456789(X)	TOORS
	03/15/2025	04/01/2025	15	1986	2431	1.0	445	123456789(X)	TOORO
	04/01/2025	04/01/2025	18	3463	3611	1.0	148	987654321	TODP
	04/01/2025	04/01/2025	18	945	1111	1.0	166	987654321	TOORS
	04/01/2025	04/01/2025	18	1986	2431	1.0	445	987654321	TOORO

**Your past and current electricity usage**

**Details of your new charges**

**Delivered Energy Charges - Cost to supply your electricity**

Peak	296 kWh @ 0.30315	\$89.74
Super Off Peak	332 kWh @ 0.20117	\$66.79
Off Peak	890 kWh @ 0.20432	\$181.85
PCA	1518 kWh @ (0.04267)	(\$64.78)
NYP&A Credit		(\$2.80)

**Delivery Charges - Cost to distribute your electricity**

Customer Charge	\$20.00
-----------------	---------

**Other Charge - Cost to provide electricity and energy efficiency programs**

EV Miles Credit - BEV	(\$2.12)
Hot Water Heater Credit	(\$10.00)

**Subtotal** \$278.68  
**Underground Surcharge (1.5%)** \$4.19  
**Total Due** \$282.87

**TOWN OF CONCORD MUNICIPAL UTILITIES**  
 ELECTRIC | WATER | SEWER | TELECOMMUNICATIONS  
 Service Activity: 123 OAK TREE LANE Account: 1234567

**Electric**

Services	From	To	Days	Previous Readings	Present	Meter Multiplier	kWh Usage	Meter #	Rate Schedule
	03/01/2025	04/01/2025	31	3463	3611	1.0	148	123456789	TODP
	03/01/2025	04/01/2025	31	945	1111	1.0	166	123456789	TOORS
	03/01/2025	04/01/2025	31	1986	2431	1.0	445	123456789	TOORO

**Your past and current electricity usage**

**Details of your new charges**

**Delivered Energy Charges - Cost to supply your electricity**

Peak	148 kWh @ 0.30315	\$44.87
Super Off Peak	166 kWh @ 0.20117	\$33.39
Off Peak	445 kWh @ 0.20432	\$90.92
ETS Distribution	901 kWh @ 0.05384	\$48.51
ETS Energy	901 kWh @ 0.00255	\$47.35
PCA	1660 kWh @ (0.04267)	(\$70.83)
NYP&A Credit		(\$2.80)

**Delivery Charges - Cost to distribute your electricity**

Customer Charges	\$20.00
------------------	---------

**Other Charge - Cost to provide electricity and energy efficiency programs**

EV Miles Credit - BEV	(\$2.12)
Hot Water Heater Credit	(\$10.00)

**Subtotal** \$199.29  
**Underground Surcharge (1.5%)** \$2.98  
**Total Due** \$202.28

**TOWN OF CONCORD MUNICIPAL UTILITIES**  
 ELECTRIC | WATER | SEWER | TELECOMMUNICATIONS  
 Service Activity: 123 OAK TREE LANE Account: 1234567

**Electric**

Services	From	To	Days	Previous Readings	Present	Meter Multiplier	kWh Usage	Meter #	Rate Schedule
	03/01/2025	04/01/2025	31	3463	3611	1.0	148	123456789	TODP
	03/01/2025	04/01/2025	31	945	1111	1.0	166	123456789	TOORS
	03/01/2025	04/01/2025	31	1986	2431	1.0	445	123456789	TOORO
	04/01/2025	04/01/2025	31	3463	3647	1.0	184	987654321	TODP
	04/01/2025	04/01/2025	31	945	1054	1.0	109	987654321	TOORS
	04/01/2025	04/01/2025	31	1986	2389	1.0	403	987654321	TOORO

**Your past and current electricity usage**

**Details of your new charges**

**Delivered Energy Charges - Cost to supply your electricity**

Peak	148 kWh @ 0.30315	\$44.87
Super Off Peak	166 kWh @ 0.20117	\$33.39
Off Peak	445 kWh @ 0.20432	\$90.92
PCA	759 kWh @ (0.04267)	(\$32.39)
Peak	184 kWh @ 0.30315	\$55.78
Super Off Peak	109 kWh @ 0.20117	\$21.93
Off Peak	403 kWh @ 0.20432	\$82.34
PCA	696 kWh @ (0.04267)	(\$29.70)
NYP&A Credit		(\$2.80)

**Delivery Charges - Cost to deliver your electricity**

Customer Charge	\$20.00
-----------------	---------

**TOWN OF CONCORD MUNICIPAL UTILITIES**  
 ELECTRIC | WATER | SEWER | TELECOMMUNICATIONS  
 Service Activity: 123 OAK TREE LANE Account: 1234567

**Electric**

Services	From	To	Days	Previous Readings	Present	Meter Multiplier	kWh Usage	Meter #	Rate Schedule
	03/01/2025	04/01/2025	31	3463	3611	1.0	148	123456789(X)	TODP
	03/01/2025	04/01/2025	31	945	1111	1.0	166	123456789(X)	TOORS
	03/01/2025	04/01/2025	31	1986	2431	1.0	445	123456789(X)	TOORO

**Your past and current electricity usage**

**Details of your new charges**

**Delivered Energy Charges - Cost to supply your electricity**

Peak	296 kWh @ 0.30315	\$89.74
Super Off Peak	332 kWh @ 0.20117	\$66.79
Off Peak	890 kWh @ 0.20432	\$181.85
PCA	1518 kWh @ (0.04267)	(\$64.78)
NYP&A Credit		(\$2.80)

**Delivery Charges - Cost to distribute your electricity**

Customer Charge	\$20.00
-----------------	---------

**Other Charge - Cost to provide electricity and energy efficiency programs**

EV Miles Credit - BEV	(\$2.12)
Hot Water Heater Credit	(\$10.00)

**Subtotal** \$278.68  
**Underground Surcharge (1.5%)** \$4.19  
**Total Due** \$282.87

# Bill Print - Status

Going well	Schedule risk
General Service EV rate built; it's similar to Time-of-Day	We have among the most complex bill print of any of their clients
All bill print changes are with NISC, and they should be done before the May bills go out.	Rate changes impact bill print
We have a full bill print redesign (all rates) scheduled for December 2026.	

# Customer Outreach

- Bill inserts
- Questline emails
- Individual interactions
- Custom letters



# Customer Outreach - Status

Going well	Schedule risk
Professional communications going out roughly on schedule	Some customers need a lot of time to understand the changes and their impact.
In-person events are well received with lots of good questions.	Public Works utility implementation still taking a lot of staff time.
	Some materials are generated as a result of customer interactions rather than before them.

# Tools and Resources



Calculators



Flyers & Postcards



FAQs



Forms



Custom materials for solar, ETS, hot water heaters, heat pumps, etc.

# Tools and Resources - Status

Going well	Schedule risk
Professional communications going out roughly on schedule	Some customers need a lot of time to understand the changes and their impact.
In-person events are well received with lots of good questions.	Public Works utility implementation still taking a lot of staff time.
	Some materials are generated as a result of customer interactions rather than before them.

# Analysis and Internal Training

- 2025 analysis
  - R1, TOD, and Opt-Out pricing
  - Potential savings for shifting peak usage
  - How much of power is peak and super off-peak
  - Data quality attributes
  - Custom templates for written communication

# Analysis and Internal Training - Status

Going well	Schedule risk
Several scripts and FAQs already developed	Some questions or issues are unexpected
Analysis tool is available for use and continues to improve through feedback received	Staff do not have enough time to develop or take extensive training.

# Go Live and Contingency

- A decision will be made around the first of March on whether or not we can go live successfully based on this criteria:
  - Does the system work as intended?
  - If so, are the number of expected errors or deviations within the tolerance allowable to maintain public trust in the system?
- Staff will prepare contingency plans and start with communication if either answer above is “No”

# Post Go-live

- A certain population cares before the change; a different population cares after it
- Ready communication and hoping to enroll customers in load management program
- Being in a position to report on efficacy of the rate
  - How much power is deferred from the peak?
  - How many transmission and capacity peaks fall within our peak period?
  - How much money is saved for ratepayers?
  - Opt out metrics
  - Customer satisfaction

# Public Informational Forum: Municipal Light Rate Update

**Duration:** 90 Minutes

**Location:** Goodwin Forum inside the Concord Public Library (129 Main St)

**Date/Time:** March 4, 2026 at 6:00PM

## I. Presentation Phase (36 Minutes)

- **0:00 – 0:05: Opening Remarks, Call Meeting to Order, and Logistics** (Board Chair)
  - *Example: “Welcome. We have posted this as a meeting to comply with Open Meeting Law, so we will call this meeting to order.”*
  - *Introduction of the Board/Staff, and explanation of the format.*
  
- **0:05 – 0:10: The Why** (Board Member A + Staff)
  - *Example from Board Member A: “Electricity has a different cost depending upon the time of day and the time of year when it is consumed. When electricity demand is high, the cost to the Light Plant to supply electricity is much higher than when there is less electricity use. The goal here is to have the rates consumers pay better reflect the actual cost of their electricity use. The new rates are not designed to punish consumers or to increase Light Plant revenues.”*
  - *Staff will explain broadly how electricity pricing works for the utility vs. how it has worked for consumers.*
  
- **0:10 – 0:14: The Benefits** (Board Member B + Staff)
  - *Example from Board Member B: “While the primary motivation for adopting these rates is equity, they have other benefits, including lower system-wide costs if peak usage is reduced, more control for customers over their electricity bills, less pollution resulting from fewer peaking power plants running, and allowing the grid to support more electrification without as much investment. For all these reasons, an increasing number of utilities are switching to time-of-day rates.”*

- *Staff can augment this and dive deeper into these bullet points (and others).*
  
- **0:14 – 0:18: The Path to Today: A Brief History** (Board Member C + Staff)
  - *Example from Board Member C: “Implementing a change like this takes a lot of planning. It requires the Light Plant have a billing system that supports this and meters that can provide that level of detail. This initiative came out of a desire by the public and the Light Board over a decade ago to pursue these rates for the reasons mentioned before.”*
  - *Staff can support this with a more detailed timeline.*
  
- **0:18 – 0:27: Technical Deep Dive** (Utility Staff)
  - *How the rate works, the “Opt-Out” mechanism, and financial benefits.*
  - *Phase I & Phase II information and the design of revenue neutrality*
  
- **0:27 – 0:31: What You Can Do to Save** (Board Member D + Staff)
  - *Example from Board Member D: “We recognize that this is a big shift in our billing methodology. This new approach means that some bills will go up, some will go down, and others will remain about the same. It is our goal to support all residential customers through this transition with solid explanations of the new system and as many tools as possible to ensure that, where possible, people can take steps to lower their bills.”*
  - *Staff will explain how they will help customers understand the impact and support them in being successful.*
  - *Connected Homes program, calculators, and a prioritized list of simple changes that will result in bill savings.*
  
- **0:31 – 0:34: Next Steps & Implementation Timeline** (Staff)
  - *What changes customers will see and when.*

- *Key takeaways regarding savings, load management programs, and how to get concerns addressed.*
  
- **0:35 – 0:36: Wrap-up** (Chair)

## **II. Public Question Period (35 Minutes)**

- Moderated Q&A where staff answers technical questions and Board members listen to feedback.
- We will have a list of FAQs in the event that we do not have enough questions from in-person and virtual attendees.

## **III. Informal 1:1 Breakout (20 Minutes/Remaining)**

- *Meeting is officially adjourned/recording ends.*
- Board members and staff available at stations for individual resident concerns.

### **Materials:**

- Slide deck for presentation
- One-page handout with key details
- Any swag (pens, magnets, postcards, etc) available ahead of the meeting

## Redlined Tariff Sheets

### CONCORD MUNICIPAL LIGHT PLANT ELECTRIC RATE SCHEDULES

#### RATE R TOD RESIDENTIAL RATE ASSISTANCE TIME OF DAY RATE

Mass DPU No. 504517

Effective: April 1, 2026

~~Replaces Mass DPU No. 497~~New Rate

The Concord Municipal Light Plant ("CMLP") shall charge and collect for residential service on the basis of this rate schedule. The Power Cost Adjustment Clause, the NYPA Power Cost Adjustment Clause, the Underground Utilities Charge and the CMLP Rules and Regulations are incorporated by reference as a part of this rate schedule.

#### Availability

This rate schedule is available throughout the entire territory served by the CMLP Electric System (the "CMLP System")

#### Applicability

This rate schedule is applicable to all electric service required by the Customer exclusively for domestic purposes for individual (single family) private residences, condominium units, condominium common area facilities and individually metered apartment units where the Customer qualifies based on economic need. Application forms are available at CMLP.-

This rate schedule is not applicable to businesses, licensed boarding or rooming houses, educational institutions or facilities, apartment houses including the common facility requirements, or the common facility requirements of residences also used for business purposes, evidenced by any form of advertising, which will be served under the appropriate general service rate schedule.

#### Character of Service

Service under this rate schedule shall be alternating current, 60 Hertz, single phase, at CMLP's option of the standard voltages available from the CMLP System. CMLP may, at its option, require three-phase service when individual motors rated at 5.0 horsepower or larger are connected to the CMLP System. Standby or resale service is not permitted under this rate schedule.

#### Monthly Rate

Meter Charge            \$20.00 per month

<b>STANDARD</b>	<b>Jan-Feb; May-Sep; Dec</b>
On-Peak	\$0. <del>30315-23079</del> per kWh
Off-Peak	\$0. <del>20432-13196</del> per kWh
Super Off-Peak	\$0. <del>20417-12881</del> per kWh

<b>SHOULDER</b>	<b>Mar-Apr; Oct-Nov</b>
On-Peak	\$0. <del>25379-18143</del> per kWh
Off-Peak	\$0. <del>20230-12994</del> per kWh
Super Off-Peak	\$0. <del>19644-12408</del> per kWh

The above rate per kWh will be adjusted plus or minus in accordance with the formulae specified in the Power Cost Adjustment Clause and the NYPA Power Cost Adjustment Clause. The amount computed at the Monthly Rate shall be subject to taxes, assessments or surcharges imposed by any governmental authority which is assessed on the basis of revenues from electric service or volumes of electricity purchased or sold by CMLP.

**Billing Periods**

Peak	Monday through Friday	3 p.m. to 7 p.m.
Super Off-Peak	Monday through Sunday	1 a.m. to 5 a.m.
Off-Peak	All other times	

**Minimum Charge**

The monthly minimum charge shall be the sum of the Meter Charge and all applicable rate adjustments.

**Terms**

The Monthly Rates are net, and bills are due on presentation. Bills will be rendered monthly.

**Effective Date**

This rate schedule is effective for all consumption on or after the effective date shown above.

**Interruption of Service**

CMLP will make reasonable provisions to assure satisfactory and continuous service, but does not guarantee a continuous supply of electric power and energy from the CMLP System facilities and shall not be liable for damage occasioned by interruptions of service or failure to commence delivery caused by acts of God, or the public enemy, or for any cause reasonably beyond the control of CMLP, including, but not limited to, the failure or breakdown of facilities, floods, fire, strikes, or actions or orders of any agency having jurisdiction in the premises, or for interruptions which are necessary for inspection, repair, or changes in the equipment and facilities of CMLP or the bulk power supplier(s) to the CMLP System.

The Customer shall notify CMLP immediately of any defects, troubles or accident which may in any way affect the delivery of electric service by CMLP from the CMLP System.

**Term of Contract**

Service under this rate schedule is subject to termination at any time upon CMLP's receipt of written notice from the Customer, subject to the provisions of the Rules and Regulations for Electric Service.

**CONCORD MUNICIPAL LIGHT PLANT  
ELECTRIC RATE SCHEDULES**  
RESIDENTIAL SERVICE-RATE ASSISTANCE OPT OUT RIDER

Mass DPU No. 474514  
Replaces Mass DPU No. 462474

Effective: January-April 1, 2023-2026

**Applicability**

This rate schedule is applicable to all electric service required by the Customer exclusively for domestic purposes for individual (single family) private residences and individually metered apartment units where the Customer qualifies based on economic need. Application forms are available at CMLP.

This rate schedule is not applicable to businesses, licensed boarding or rooming houses, fraternity or sorority houses advertised as such, educational institutions or facilities, apartment houses including the common facility requirements, or the common facility requirements of residences also used for business purposes, evidenced by any form of advertising including a separate white page telephone listing, which will be served under the appropriate general service rate schedule.

**Rate Assistance Credit:**

<u>Meter Charge Credit</u>	<u>\$20.00</u>
Credit per kWh	
First 657kWh	\$ <u>0.1380908185</u> /kWh
All in excess of 657 kWh	\$0.00000/kWh

The above rate per kWh will be adjusted plus or minus in accordance with the formulae specified in the Purchased Power Cost Adjustment Clause and the NYPA Power Cost Adjustment Clause. The amount computed at the Monthly Rate shall be subject to taxes, assessments or surcharges imposed by any governmental authority which is assessed on the basis of revenues from electric service or volumes of electricity purchased or sold by the CMLP.

**Term of Contract**

Credits under this rider are subject to termination at any time upon the CMLP's receipt of written notice from the Customer, subject to the provisions of the Rules and Regulations for Electric Service. In addition, the Customer must reconfirm eligibility each year.

## CONCORD MUNICIPAL LIGHT PLANT ELECTRIC RATE SCHEDULES

### RATE R-EV SM RESIDENTIAL SERVICE – ELECTRIC VEHICLE CHARGING SEPARATE METER

Mass DPU No. 509  
Replaces Mass DPU No. 500

Effective: ~~January~~ April 1, 2026

The Electric Vehicle Charging Separate Meter rate (R-EV SM) is an optional residential rate for customers with a separate meter installed for the sole purpose of charging one or more electric vehicles. Customers choosing Rate R-EV SM will pay the Time of Day charges in Rate R TOD for all Peak kilowatt hours recorded on the second meter, but will pay a lower ~~meter fee variable rate for all Off-Peak and Super Off-Peak kilowatt hours recorded on~~ for the second meter. The Power Cost Adjustment Clause, the NYPA Power Cost Adjustment Clause, the Underground Utilities Charge and the CMLP Rules and Regulations are incorporated by reference as a part of this rate schedule.

#### Availability

This rate schedule is available throughout the entire territory served by the CMLP Electric System (the "**CMLP System**").

#### Applicability

This rate schedule is applicable to all electric service required by individual (single family) private residences, condominium units, condominium common area facilities and individually metered apartment units exclusively for electric vehicle charging for domestic purposes, measured using a separate, secondary meter.

This rate schedule is not applicable to businesses, licensed boarding or rooming houses, fraternity or sorority houses advertised as such, educational institutions or facilities, apartment houses including the common facility requirements, or the common facility requirements of residences also used for business purposes, evidenced by any form of advertising, which will be served under the appropriate general service rate schedule.

#### Character of Service

Service under this rate schedule shall be alternating current, 60 Hertz, single phase, at CMLP's option of the standard voltages available from the CMLP System. CMLP may, at its option, require three-phase service when individual motors rated at 5.0 horsepower or larger are connected to the CMLP System. Standby or resale service is not permitted under this rate schedule.

#### Monthly Rate

~~Meter Charge~~ — ~~\$9.00 per month~~

<b>STANDARD</b>	<b>Jan-Feb; May-Sep; Dec</b>
On-Peak	\$0.30315 per kWh
Off-Peak	\$0. <del>20432</del> <u>17056</u> per kWh
Super Off-Peak	\$0. <del>20117</del> <u>17056</u> per kWh

**SHOULDER**                      **Mar-Apr; Oct-Nov**

On-Peak	\$0.25379 per kWh
Off-Peak	\$0. <del>20230</del> -17056 per kWh
Super Off-Peak	\$0. <del>19644</del> -17056 per kWh

The above rates per kWh will be adjusted plus or minus in accordance with the formulae specified in the Power Cost Adjustment Clause and the NYPA Power Cost Adjustment Clause. The amount computed at the Monthly Rate shall be subject to taxes, assessments or surcharges imposed by any governmental authority which is assessed on the basis of revenues from electric service or volumes of electricity purchased or sold by CMLP.

### Billing Periods

Peak	Monday through Friday	3 p.m. to 7 p.m.
Off-Peak	Monday through Sunday	5 a.m. to 3 p.m. and 7 p.m. to 1 a.m.
Super Off-Peak	Monday through Sunday	1 a.m. to 5 a.m.

### Minimum Charge

The monthly minimum charge shall be the sum of the Meter Charge and all applicable rate adjustments.

### Terms

The Monthly Rates are net, and bills are due on presentation. Bills will be rendered monthly.

### Effective Date

This rate schedule is effective for all consumption on or after the effective date shown above.

### Interruption of Service

CMLP will make reasonable provisions to assure satisfactory and continuous service, but does not guarantee a continuous supply of electric power and energy from the CMLP System facilities and shall not be liable for damage occasioned by interruptions of service or failure to commence delivery caused by acts of God, or the public enemy, or for any cause reasonably beyond the control of CMLP, including, but not limited to, the failure or breakdown of facilities, floods, fire, strikes, or actions or orders of any agency having jurisdiction in the premises, or for interruptions which are necessary for inspection, repair, or changes in the equipment and facilities of CMLP or the bulk power supplier(s) to the CMLP System.

The Customer shall notify CMLP immediately of any defects, troubles or accident which may in any way affect the delivery of electric service by CMLP from the CMLP System.

### Term of Contract

Service under this rate schedule is subject to termination at any time upon CMLP's receipt of written notice from the Customer, subject to the provisions of the Rules and Regulations for Electric Service.

**CONCORD MUNICIPAL LIGHT PLANT  
ELECTRIC RATE SCHEDULES**

**NYPA POWER ~~COST ADJUSTMENT CLAUSE~~CREDIT**  
Rate Schedule - NYPA

Mass DPU No. ~~354515~~

Effective: ~~January-April 1, 2013~~2026

Replaces Mass DPU No. ~~334351~~

So long as the Power Authority of the State of New York ("NYPA") makes electric power and energy available to the Concord Municipal Light Plant ("CMLP"), ~~the NYPA Power Cost Adjustment Clause factor (the "NPCA") shall be calculated pursuant to this rate schedule and will be applicable to the first seventy five (75) kilowatthours of energy per month sold by a monthly credit of \$2.80 shall be applied~~CMLP to residential customers ~~(the NYPA credit).~~

The CMLP will calculate the savings resulting from the use of NYPA power and energy each month and pass the savings along to residential customers through the ~~NPC~~NYPA credit.

DRAFT

# Clean Tariff Sheets

**CONCORD MUNICIPAL LIGHT PLANT  
ELECTRIC RATE SCHEDULES**

**RATE R TOD  
RESIDENTIAL RATE ASSISTANCE TIME OF DAY RATE**

---

Mass DPU No. 517  
New Rate

---

Effective: April 1, 2026

The Concord Municipal Light Plant ("**CMLP**") shall charge and collect for residential service on the basis of this rate schedule. The Power Cost Adjustment Clause, the NYPA Power Cost Adjustment Clause, the Underground Utilities Charge and the CMLP Rules and Regulations are incorporated by reference as a part of this rate schedule.

**Availability**

This rate schedule is available throughout the entire territory served by the CMLP Electric System (the "**CMLP System**")

**Applicability**

This rate schedule is applicable to all electric service required by the Customer exclusively for domestic purposes for individual (single family) private residences, condominium units, condominium common area facilities and individually metered apartment units where the Customer qualifies based on economic need. Application forms are available at CMLP.

This rate schedule is not applicable to businesses, licensed boarding or rooming houses, educational institutions or facilities, apartment houses including the common facility requirements, or the common facility requirements of residences also used for business purposes, evidenced by any form of advertising, which will be served under the appropriate general service rate schedule.

**Character of Service**

Service under this rate schedule shall be alternating current, 60 Hertz, single phase, at CMLP's option of the standard voltages available from the CMLP System. CMLP may, at its option, require three-phase service when individual motors rated at 5.0 horsepower or larger are connected to the CMLP System. Standby or resale service is not permitted under this rate schedule.

**Monthly Rate**

Meter Charge            \$0.00 per month

**STANDARD                      Jan-Feb; May-Sep; Dec**

On-Peak                      \$0.23079 per kWh  
Off-Peak                      \$0.13196 per kWh  
Super Off-Peak              \$0.12881 per kWh

**SHOULDER                      Mar-Apr; Oct-Nov**

On-Peak                      \$0.18143 per kWh  
Off-Peak                      \$0.12994 per kWh  
Super Off-Peak              \$0.12408 per kWh

The above rate per kWh will be adjusted plus or minus in accordance with the formulae specified in the Power Cost Adjustment Clause and the NYPA Power Cost Adjustment Clause. The amount computed at the Monthly Rate shall be subject to taxes, assessments or surcharges imposed by any governmental authority which is assessed on the basis of revenues from electric service or volumes of electricity purchased or sold by CMLP.

**Billing Periods**

Peak	Monday through Friday	3 p.m. to 7 p.m.
Super Off-Peak	Monday through Sunday	1 a.m. to 5 a.m.
Off-Peak	All other times	

**Minimum Charge**

The monthly minimum charge shall be the sum of the Meter Charge and all applicable rate adjustments.

**Terms**

The Monthly Rates are net, and bills are due on presentation. Bills will be rendered monthly.

**Effective Date**

This rate schedule is effective for all consumption on or after the effective date shown above.

**Interruption of Service**

CMLP will make reasonable provisions to assure satisfactory and continuous service, but does not guarantee a continuous supply of electric power and energy from the CMLP System facilities and shall not be liable for damage occasioned by interruptions of service or failure to commence delivery caused by acts of God, or the public enemy, or for any cause reasonably beyond the control of CMLP, including, but not limited to, the failure or breakdown of facilities, floods, fire, strikes, or actions or orders of any agency having jurisdiction in the premises, or for interruptions which are necessary for inspection, repair, or changes in the equipment and facilities of CMLP or the bulk power supplier(s) to the CMLP System.

The Customer shall notify CMLP immediately of any defects, troubles or accident which may in any way affect the delivery of electric service by CMLP from the CMLP System.

**Term of Contract**

Service under this rate schedule is subject to termination at any time upon CMLP's receipt of written notice from the Customer, subject to the provisions of the Rules and Regulations for Electric Service.

The above rate per kWh will be adjusted plus or minus in accordance with the formulae specified in the Power Cost Adjustment Clause and the NYPA Power Cost Adjustment Clause. The amount computed at the Monthly Rate shall be subject to taxes, assessments or surcharges imposed by any governmental authority which is assessed on the basis of revenues from electric service or volumes of electricity purchased or sold by CMLP.

**Billing Periods**

Peak	Monday through Friday	3 p.m. to 7 p.m.
Super Off-Peak	Monday through Sunday	1 a.m. to 5 a.m.
Off-Peak	All other times	

**Minimum Charge**

The monthly minimum charge shall be the sum of the Meter Charge and all applicable rate adjustments.

**Terms**

The Monthly Rates are net, and bills are due on presentation. Bills will be rendered monthly.

**Effective Date**

This rate schedule is effective for all consumption on or after the effective date shown above.

**Interruption of Service**

CMLP will make reasonable provisions to assure satisfactory and continuous service, but does not guarantee a continuous supply of electric power and energy from the CMLP System facilities and shall not be liable for damage occasioned by interruptions of service or failure to commence delivery caused by acts of God, or the public enemy, or for any cause reasonably beyond the control of CMLP, including, but not limited to, the failure or breakdown of facilities, floods, fire, strikes, or actions or orders of any agency having jurisdiction in the premises, or for interruptions which are necessary for inspection, repair, or changes in the equipment and facilities of CMLP or the bulk power supplier(s) to the CMLP System.

The Customer shall notify CMLP immediately of any defects, troubles or accident which may in any way affect the delivery of electric service by CMLP from the CMLP System.

**Term of Contract**

Service under this rate schedule is subject to termination at any time upon CMLP's receipt of written notice from the Customer, subject to the provisions of the Rules and Regulations for Electric Service.

**CONCORD MUNICIPAL LIGHT PLANT  
ELECTRIC RATE SCHEDULES  
RESIDENTIAL SERVICE-RATE ASSISTANCE OPT OUT RIDER**

Mass DPU No. 514  
Replaces Mass DPU No.474

Effective: April 1, 2026

**Applicability**

This rate schedule is applicable to all electric service required by the Customer exclusively for domestic purposes for individual (single family) private residences and individually metered apartment units where the Customer qualifies based on economic need. Application forms are available at CMLP.

This rate schedule is not applicable to businesses, licensed boarding or rooming houses, fraternity or sorority houses advertised as such, educational institutions or facilities, apartment houses including the common facility requirements, or the common facility requirements of residences also used for business purposes, evidenced by any form of advertising including a separate white page telephone listing, which will be served under the appropriate general service rate schedule.

**Rate Assistance Credit:**

Meter Charge Credit	\$20.00
Credit per kWh	
First 657kWh	\$0.08185/kWh
All in excess of 657 kWh	\$0.00000/kWh

The above rate per kWh will be adjusted plus or minus in accordance with the formulae specified in the Purchased Power Cost Adjustment Clause and the NYPA Power Cost Adjustment Clause. The amount computed at the Monthly Rate shall be subject to taxes, assessments or surcharges imposed by any governmental authority which is assessed on the basis of revenues from electric service or volumes of electricity purchased or sold by the CMLP.

**Term of Contract**

Credits under this rider are subject to termination at any time upon the CMLP's receipt of written notice from the Customer, subject to the provisions of the Rules and Regulations for Electric Service. In addition, the Customer must reconfirm eligibility each year.

**CONCORD MUNICIPAL LIGHT PLANT  
ELECTRIC RATE SCHEDULES**

**RATE R-EV SM  
RESIDENTIAL SERVICE – ELECTRIC VEHICLE CHARGING SEPARATE METER**

---

Mass DPU No. 509  
Replaces Mass DPU No. 500

Effective: April 1, 2026

---

The Electric Vehicle Charging Separate Meter rate (R-EV SM) is an optional residential rate for customers with a separate meter installed for the sole purpose of charging one or more electric vehicles. Customers choosing Rate R-EV SM will pay the Time of Day charges in Rate R TOD for all Peak kilowatt hours recorded on the second meter, but will pay a lower variable rate for all Off-Peak and Super Off-Peak kilowatt hours recorded on the second meter. The Power Cost Adjustment Clause, the NYPA Power Cost Adjustment Clause, the Underground Utilities Charge and the CMLP Rules and Regulations are incorporated by reference as a part of this rate schedule.

**Availability**

This rate schedule is available throughout the entire territory served by the CMLP Electric System (the "**CMLP System**").

**Applicability**

This rate schedule is applicable to all electric service required by individual (single family) private residences, condominium units, condominium common area facilities and individually metered apartment units exclusively for electric vehicle charging for domestic purposes, measured using a separate, secondary meter.

This rate schedule is not applicable to businesses, licensed boarding or rooming houses, fraternity or sorority houses advertised as such, educational institutions or facilities, apartment houses including the common facility requirements, or the common facility requirements of residences also used for business purposes, evidenced by any form of advertising, which will be served under the appropriate general service rate schedule.

**Character of Service**

Service under this rate schedule shall be alternating current, 60 Hertz, single phase, at CMLP's option of the standard voltages available from the CMLP System. CMLP may, at its option, require three-phase service when individual motors rated at 5.0 horsepower or larger are connected to the CMLP System. Standby or resale service is not permitted under this rate schedule.

**Monthly Rate**

<b>STANDARD</b>	<b>Jan-Feb; May-Sep; Dec</b>
On-Peak	\$0.30315 per kWh
Off-Peak	\$0.17056 per kWh
Super Off-Peak	\$0.17056 per kWh
<b>SHOULDER</b>	<b>Mar-Apr; Oct-Nov</b>
On-Peak	\$0.25379 per kWh

Off-Peak	\$0.17056 per kWh
Super Off-Peak	\$0.17056 per kWh

The above rates per kWh will be adjusted plus or minus in accordance with the formulae specified in the Power Cost Adjustment Clause and the NYPA Power Cost Adjustment Clause. The amount computed at the Monthly Rate shall be subject to taxes, assessments or surcharges imposed by any governmental authority which is assessed on the basis of revenues from electric service or volumes of electricity purchased or sold by CMLP.

**Billing Periods**

Peak	Monday through Friday	3 p.m. to 7 p.m.
Off-Peak	Monday through Sunday	5 a.m. to 3 p.m. and 7 p.m. to 1 a.m.
Super Off-Peak	Monday through Sunday	1 a.m. to 5 a.m.

**Minimum Charge**

The monthly minimum charge shall be the sum of the Meter Charge and all applicable rate adjustments.

**Terms**

The Monthly Rates are net, and bills are due on presentation. Bills will be rendered monthly.

**Effective Date**

This rate schedule is effective for all consumption on or after the effective date shown above.

**Interruption of Service**

CMLP will make reasonable provisions to assure satisfactory and continuous service, but does not guarantee a continuous supply of electric power and energy from the CMLP System facilities and shall not be liable for damage occasioned by interruptions of service or failure to commence delivery caused by acts of God, or the public enemy, or for any cause reasonably beyond the control of CMLP, including, but not limited to, the failure or breakdown of facilities, floods, fire, strikes, or actions or orders of any agency having jurisdiction in the premises, or for interruptions which are necessary for inspection, repair, or changes in the equipment and facilities of CMLP or the bulk power supplier(s) to the CMLP System.

The Customer shall notify CMLP immediately of any defects, troubles or accident which may in any way affect the delivery of electric service by CMLP from the CMLP System.

**Term of Contract**

Service under this rate schedule is subject to termination at any time upon CMLP's receipt of written notice from the Customer, subject to the provisions of the Rules and Regulations for Electric Service.

**CONCORD MUNICIPAL LIGHT PLANT  
ELECTRIC RATE SCHEDULES**

**NYPA POWER CREDIT  
Rate Schedule - NYPA**

---

Mass DPU No. 515  
Replaces Mass DPU No. 351

Effective: April 1, 2026

---

So long as the Power Authority of the State of New York ("**NYPA**") makes electric power and energy available to the Concord Municipal Light Plant ("**CMLP**"), a monthly credit of \$2.80 shall be applied to residential customers ("the NYPA credit".)

The CMLP will calculate the savings resulting from the use of NYPA power and energy each month and pass the savings along to residential customers through the NYPA credit.

DRAFT