

Concord Town Survey
<Weighted>
November 2014

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BASE = ALL RESPONDENTS

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BASE = ALL RESPONDENTS

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BASE = ALL RESPONDENTS

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BASE = ALL RESPONDENTS

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1. How would you rate the overall quality of services provided by the Concord Town Government?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVt Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	1290	154	217	507	377	35	433	631	99	28	99	104	327	96	63	386	197	45	33	14	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1196	147	205	466	347	31	429	594	66	13	93	102	312	91	54	362	175	38	31	11	20
	93%	96%	94%	92%	92%	89%	99%	94%	67%	47%	94%	98%	95%	95%	85%	94%	89%	83%	92%	80%	83%
							HIJK	IJ			IJ	OQR	OQR	OR		R					
a. Excellent	520	84	101	185	132	18	324	154	3	-	39	37	169	37	18	170	42	18	15	5	9
	40%	54%	46%	36%	35%	52%	75%	24%	3%		39%	36%	51%	39%	28%	44%	21%	39%	45%	38%	40%
		DE	DE				HIK	I			HI	Q	LNOQ	Q		OQ		Q	Q		
b. Good	676	63	104	281	215	13	105	441	63	13	54	65	143	54	36	193	133	20	16	6	10
	52%	41%	48%	55%	57%	37%	24%	70%	64%	47%	55%	63%	44%	56%	57%	50%	68%	43%	48%	43%	43%
			B	BC			GJK	G	G	G	G	MPR				MPRSU					
Bottom 2 NET =====	94	7	12	42	30	4	4	37	33	15	6	2	16	5	9	23	22	8	3	3	4
	7%	4%	6%	8%	8%	11%	1%	6%	33%	53%	6%	2%	5%	5%	15%	6%	11%	17%	8%	20%	17%
							G	GHK	GHK	GHK	G				LMN		LM	LMNP			
c. Fair	84	7	10	35	28	4	4	36	30	8	6	1	14	5	9	23	17	8	3	-	3
	6%	4%	5%	7%	7%	11%	1%	6%	30%	31%	6%	1%	4%	5%	15%	6%	9%	17%	8%		12%
							G	GHK	GHK	GHK	G				LMN	L	L	LMNP			
d. Poor	11	-	2	7	2	-	-	1	3	6	-	1	1	-	-	-	5	-	-	3	1
	1%		1%	1%	*%			*%	3%	23%		1%	*%				2%			20%	5%
										HI										LM	
e. Don't Know / No Answer	47	3	3	12	25	5	7	23	2	1	14	3	13	2	1	16	6	1	-	-	5
MEAN	3.32	3.50	3.40	3.27	3.27	3.41	3.74	3.18	2.67	2.24	3.33	3.33	3.46	3.33	3.14	3.38	3.08	3.22	3.37	2.99	3.18
		DE	DE				HIJK	IJ	J		HIJ	OQT	OQRTU	OQT		OQT			Q		
													LN								

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

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1. How would you rate the overall quality of services provided by the Concord Town Government?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vy Nt	All	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
STANDARD DEVIATION	0.63	0.58	0.62	0.65	0.61	0.69	0.46	0.52	0.59	0.81	0.59	0.53	0.60	0.58	0.65	0.60	0.63	0.73	0.63	1.12	0.84
STANDARD ERROR	0.02	0.05	0.04	0.03	0.04	0.14	0.02	0.02	0.06	0.18	0.07	0.06	0.03	0.07	0.09	0.04	0.05	0.11	0.11	0.30	0.18

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2. In relation to the property taxes you pay, how satisfied are you with the overall quality of Town services?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vy Nt Satis	All DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	1225	154	209	487	344	31	440	655	101	29	-	77	315	83	56	383	199	44	33	13	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1095	142	191	427	310	26	440	655	-	-	-	74	296	77	46	365	142	38	30	9	18
	89%	92%	91%	88%	90%	83%	100%	100%				96%	94%	92%	82%	95%	71%	87%	91%	69%	89%
												OQT	OQT	Q	OQT		Q	Q			Q
a. Very satisfied	440	70	77	158	126	9	440	-	-	-	-	36	139	27	11	158	25	18	13	5	8
	36%	45%	37%	32%	37%	29%	100%					47%	44%	33%	20%	41%	13%	40%	39%	34%	42%
		D										OQ	OQ	Q	OQ		OQ	Q			Q
b. Somewhat satisfied	655	72	113	269	184	17	-	655	-	-	-	38	157	50	35	207	116	21	17	5	9
	53%	47%	54%	55%	53%	54%		100%				49%	50%	60%	62%	54%	58%	47%	51%	35%	48%
Bottom 2 NET =====	129	12	18	60	34	5	-	-	101	29	-	3	18	6	10	19	58	6	3	4	2
	11%	8%	9%	12%	10%	17%			100%	100%		4%	6%	8%	18%	5%	29%	13%	9%	31%	11%
															LMP		NPRSU				LMP
																	LM				
c. Not very satisfied	101	10	17	43	27	4	-	-	101	-	-	3	15	5	10	18	39	6	3	1	1
	8%	7%	8%	9%	8%	14%			100%			3%	5%	6%	18%	5%	19%	13%	9%	10%	5%
															LMP		LMNPU				
d. Not at all satisfied	29	2	1	18	7	1	-	-	-	29	-	1	3	1	-	1	19	-	-	3	1
	2%	1%	1%	4%	2%	3%				100%		1%	1%	1%		1%	10%			21%	5%
				C												LMNP					LMP
e. Don't Know / No Answer	112	3	10	32	58	9	-	-	-	-	112	30	26	15	9	18	3	2	-	1	9
MEAN	3.23	3.36	3.28	3.16	3.25	3.08	4.00	3.00	2.00	1.00	-	3.42	3.37	3.24	3.02	3.36	2.74	3.26	3.30	2.83	3.26
		DF	D									OQT	OQT	OQT	Q	OQT		Q	OQ		Q

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2. In relation to the property taxes you pay, how satisfied are you with the overall quality of Town services?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vy Nt Satis	All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
STANDARD DEVIATION	0.70	0.67	0.63	0.73	0.68	0.75	0.00	0.00	0.00	0.00	-	0.61	0.63	0.62	0.62	0.58	0.80	0.68	0.64	1.16	0.81
STANDARD ERROR	0.02	0.06	0.05	0.03	0.04	0.15	0.00	0.00	0.00	0.00		0.07	0.04	0.07	0.08	0.04	0.06	0.10	0.11	0.33	0.20

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3. What local issue would you say is the highest priority for you?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Nt	All	DK/NA	Afford	Pre	Pub	Roads	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	Satis											
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)		
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30	
Total Answering	1309	153	214	512	390	39	432	645	100	28	104	107	340	98	65	401	203	46	33	14	-	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
e. Schools	401	36	70	146	139	11	158	207	18	1	18	-	-	-	-	401	-	-	-	-	-	
	31%	23%	33%	28%	36%	29%	37%	32%	18%	3%	17%					100%						
			B		BD		IJK	IJK	J		J											
b. Preservation of the Town's Character	340	54	57	137	84	9	139	157	15	3	26	-	340	-	-	-	-	-	-	-	-	
	26%	35%	27%	27%	21%	24%	32%	24%	15%	12%	25%		100%									
		E					HIJ	I														
f. Taxes	203	24	23	93	57	6	25	116	39	19	3	-	-	-	-	-	203	-	-	-	-	
	15%	16%	11%	18%	14%	15%	6%	18%	39%	69%	3%						100%					
				C			GK	GHK	GHIK													
a. Affordable Housing	107	13	15	32	45	3	36	38	3	1	30	107	-	-	-	-	-	-	-	-	-	
	8%	9%	7%	6%	11%	9%	8%	6%	3%	3%	29%	100%										
				D			I				GHIJ											
c. Public Safety	98	6	16	41	30	4	27	50	5	1	15	-	-	98	-	-	-	-	-	-	-	
	8%	4%	8%	8%	8%	11%	6%	8%	5%	4%	14%			100%								
d. Roads	65	6	9	29	18	3	11	35	10	-	9	-	-	-	65	-	-	-	-	-	-	
	5%	4%	4%	6%	5%	7%	3%	5%	10%		9%				100%							
							G	G														
g. Town Government Services	46	5	13	16	10	2	18	21	6	-	2	-	-	-	-	-	-	46	-	-	-	
	4%	3%	6%	3%	2%	5%	4%	3%	6%		2%							100%				
j. Environment//Conservation	33	6	9	11	7	-	13	17	3	-	-	-	-	-	-	-	-	-	33	-	-	
	3%	4%	4%	2%	2%		3%	3%	3%										100%			

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3. What local issue would you say is the highest priority for you?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vt All	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
h. Other (Please Specify)	14 1%	3 2%	3 1%	7 1%	2 *	-	5 1%	5 1%	1 1%	3 10%	1 1%	-	-	-	-	-	-	-	-	14 100%	-
i. Don't Know / No Answer	28	4	5	7	12	1	8	9	1	1	9	-	-	-	-	-	-	-	-	-	28

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4. What do you think is the greatest concern or issue facing Concord?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	DK/NA	House		Charc	Safe	Roads		Svc	Consrv			
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)		
Preserving town character	80 8%	9 6%	12 7%	33 8%	22 9%	4 23%	36 11% HI	32 6%	2 2%	1 3%	9 17%	11 15% NOQRS	37 14% OPQRS	3 4%	2 4%	20 7% Q	3 2%	1 2%	1 3%	-	2 28%	
Traffic//congestion	79 8%	13 9% C	5 3% C	30 8% C	30 12% C	-	22 7% I	49 10% I	1 2%	1 7%	4 8%	5 6%	22 8% S	8 14% NPQRS	13 31% LM	19 6%	7 5%	3 7%	1 2%	1 13%	-	
Infrastructure//roads	71 7%	3 2%	12 6% B	33 9% B	23 9% B	1 3%	19 6%	36 7%	6 7%	4 18% G	6 12%	1 1%	17 6% L	7 11% L	17 40% PQRSU	16 5% L	9 6% L	1 3%	3 10%	-	1 9%	
Budget//spending	65 7%	10 7%	15 8%	31 8% E	8 3%	2 9%	9 3%	41 8% GK	11 13% GK	3 16%	1 1%	1 1%	12 5%	4 6%	2 4%	23 7% L	19 13% LMOS	4 10%	1 3%	1 5%	-	
Current government// government services	58 6%	12 8%	11 6%	26 7%	9 4%	-	19 6%	33 7%	2 3%	2 10%	1 3%	3 4%	14 5%	2 3%	2 5%	22 7% L	7 5% M	4 11%	2 6%	1 5%	1 14%	
Environment//climate change// bottled water issue	53 5%	4 3%	14 7%	19 5%	16 6%	-	26 8% HIK	22 4%	2 2%	3 13%	1 2%	2 3%	18 7% L	3 4%	1 1%	14 5% M	5 4% N	2 5%	9 27% OPQR	-	-	
Need more representation in town meetings//more resident's participating	41 4%	7 5%	6 3%	20 5%	8 3%	-	15 4%	18 4%	6 7%	1 3%	1 3%	3 4%	8 3%	-	3 7%	18 6% L	5 3% M	2 5%	-	-	1 15%	
Seniors//affordability for the elderly	39 4%	4 3%	8 4%	16 4%	9 4%	1 5%	12 4%	14 3%	7 8%	3 14%	3 5%	7 9% P	7 3%	-	1 2%	3 1% MOP	14 10% N	1 3%	3 10%	1 13%	-	

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

4. What do you think is the greatest concern or issue facing Concord?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Very Not Satis	All	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Other	7 1%	-	2 1%	4 1%	1 *%	-	2 1%	4 1%	-	1 3%	-	2 3%	1 *%	2 4%	-	1 *%	1 1%	-	-	-	-
Refused	1	-	1	-	1	-	1	-	1	-	-	-	-	-	-	-	1	1	-	-	-

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

5. What is the most convenient way for you to find out about Town services, news, and events?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vt All	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	1303	153	212	507	391	40	429	646	97	26	105	104	335	93	63	395	200	46	33	14	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
h. By reading the Concord Journal	375	55	64	164	88	4	147	170	26	5	26	29	114	22	14	92	71	13	9	4	6
	29%	36%	30%	32%	23%	10%	34%	26%	27%	19%	25%	28%	34%	24%	23%	23%	36%	28%	28%	25%	29%
		EF	F	EF			H						P			P					
b. By visiting the Town's website	349	38	48	129	121	13	106	174	30	4	34	30	86	25	18	121	39	11	11	3	5
	27%	25%	23%	26%	31%	32%	25%	27%	31%	17%	32%	29%	26%	26%	28%	31%	20%	24%	32%	19%	27%
					C											Q					
d. By email	208	17	38	70	73	9	69	99	19	5	16	15	45	11	11	85	25	8	4	2	2
	16%	11%	18%	14%	19%	23%	16%	15%	20%	20%	15%	14%	13%	12%	17%	22%	12%	17%	12%	17%	8%
					B											MNQ					
c. By subscribing to digital News & Notices on the Town's website	198	30	37	76	47	8	68	111	6	2	10	10	55	14	8	73	21	8	4	3	1
	15%	20%	17%	15%	12%	19%	16%	17%	6%	8%	10%	10%	16%	15%	13%	19%	10%	17%	11%	24%	5%
		E					I	IK					QU			LQU					
e. By postal mail	109	8	12	45	41	3	25	55	9	8	12	13	20	6	5	19	32	1	5	1	6
	8%	5%	6%	9%	10%	7%	6%	8%	9%	30%	12%	12%	6%	7%	8%	5%	16%	2%	14%	10%	28%
					C					GHI		PR				MNPR					MNPR
a. By visiting Town Offices	29	4	7	14	5	-	8	17	1	2	2	3	8	3	5	3	5	2	-	-	-
	2%	2%	3%	3%	1%		2%	3%	1%	7%	2%	3%	2%	4%	8%	1%	2%	5%			
															P						
g. By using social networking media (facebook, twitter, etc.)	19	1	4	3	8	3	1	12	3	-	3	1	4	6	-	1	2	3	1	-	-
	1%	1%	2%	1%	2%	7%	*%	2%	3%		3%	1%	1%	7%		*%	1%	6%	3%		
							G							LMPQ							

Comparison Groups: BCDEF/GHIJK/LMNOQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

5. What is the most convenient way for you to find out about Town services, news, and events?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vy Nt Satis	All DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
f. By telephone	17 1%	1 *%	3 1%	6 1%	7 2%	1 1%	5 1%	7 1%	3 3%	-	2 2%	2 2%	2 1%	5 5%	1 2%	-	4 2%	1 2%	-	1 5%	1 4%
i. Don't Know / No Answer	34	4	7	12	11	-	11	9	3	3	8	3	6	5	1	7	3	-	-	-	8

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

6. How would you rate your satisfaction with the way you receive information from the Town?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Alwys	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	DK/NA	House		Charc	Safe	Roads			Svc	Consrv		
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)		
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30	
Total Answering	1288	152	216	506	378	36	426	646	99	27	90	101	329	92	64	391	199	45	32	14	21	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Top 2 NET	1119	141	196	423	326	33	399	558	67	13	83	93	290	84	55	331	164	42	30	10	20	
=====	87%	92%	91%	84%	86%	93%	94%	86%	68%	47%	91%	92%	88%	91%	86%	85%	82%	93%	95%	68%	95%	
		DE	D				HIJ	IJ			IJ	PQ		Q			PQ	PQT		QT		
a. Very satisfied	391	51	67	143	117	13	189	157	11	4	30	33	130	25	17	109	42	14	11	2	8	
	30%	34%	31%	28%	31%	36%	44%	24%	12%	16%	33%	32%	40%	27%	26%	28%	21%	30%	33%	17%	40%	
							HIJ	I			I		NO	PQT								
b. Somewhat satisfied	727	90	128	280	209	21	210	401	55	8	53	61	160	59	38	221	121	29	20	7	11	
	56%	59%	59%	55%	55%	58%	49%	62%	56%	32%	59%	60%	49%	64%	60%	57%	61%	63%	62%	51%	54%	
							GJ				J			M		M						
Bottom 2 NET	170	12	21	83	52	2	27	89	32	14	8	8	38	8	9	60	35	3	2	5	1	
=====	13%	8%	9%	16%	14%	7%	6%	14%	32%	53%	9%	8%	12%	9%	14%	15%	18%	7%	5%	32%	5%	
				BC	B			G	GHK	GHK						LR	LN	RSU		SU		
c. Not very satisfied	143	10	17	69	44	2	27	80	26	5	5	5	34	7	7	56	27	2	2	3	-	
	11%	7%	8%	14%	12%	7%	6%	12%	26%	20%	5%	5%	10%	8%	11%	14%	14%	4%	5%	18%		
				BC				GK	GHK							LR	LR					
d. Not at all satisfied	27	2	3	14	8	-	1	9	6	9	3	3	5	1	2	4	8	1	-	2	1	
	2%	1%	2%	3%	2%		*%	1%	6%	32%	3%	3%	1%	2%	2%	1%	4%	3%		14%	5%	
							G	G	GHIK							P						
e. Don't Know / No Answer	49	5	3	13	24	4	14	8	2	2	22	6	12	6	1	11	4	1	1	-	8	
MEAN	3.15	3.25	3.20	3.09	3.15	3.29	3.38	3.09	2.73	2.30	3.21	3.22	3.27	3.17	3.10	3.12	2.99	3.20	3.27	2.71	3.30	
		D	D				HIJK	IJ	J		IJ	QT	PQT	QT		QT		QT	QT		QT	

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

6. How would you rate your satisfaction with the way you receive information from the Town?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Very Not Satis	All DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
STANDARD DEVIATION	0.69	0.62	0.64	0.72	0.70	0.59	0.61	0.64	0.74	1.10	0.68	0.66	0.70	0.62	0.69	0.67	0.72	0.66	0.56	0.94	0.74
STANDARD ERROR	0.02	0.05	0.05	0.03	0.04	0.12	0.03	0.03	0.08	0.25	0.09	0.07	0.04	0.07	0.09	0.04	0.05	0.10	0.10	0.26	0.17

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

7. How would you rate the overall quality of services provided by the Finance Department?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vt All	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	1152	145	209	460	309	29	392	575	90	24	70	84	302	83	58	341	180	43	26	14	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1021	130	197	396	272	25	388	510	52	10	62	79	281	79	48	304	146	34	23	10	17
	89%	90%	95%	86%	88%	84%	99%	89%	58%	40%	89%	94%	93%	95%	82%	89%	81%	80%	88%	73%	81%
			DE				HIJK	IJ			IJ	QR	OQR	OQR		Q					
a. Excellent	475	95	92	168	115	6	277	163	12	1	23	39	142	36	14	148	50	19	13	7	8
	41%	65%	44%	36%	37%	20%	71%	28%	13%	4%	33%	47%	47%	44%	25%	43%	28%	44%	49%	46%	40%
		CDEF	F				HIJK	IJ			IJ	OQ	OQ	OQ		OQ			OQ		
b. Good	546	36	106	228	157	19	111	347	40	9	39	40	139	43	33	156	96	16	10	4	9
	47%	24%	51%	50%	51%	64%	28%	60%	45%	36%	55%	47%	46%	51%	58%	46%	53%	37%	39%	27%	42%
			B	B	B	B		GIJ	G		G				RT		RT				
Bottom 2 NET =====	131	15	11	64	36	5	4	66	38	14	8	5	20	4	10	37	34	8	3	4	4
	11%	10%	5%	14%	12%	16%	1%	11%	42%	60%	11%	6%	7%	5%	18%	11%	19%	20%	12%	27%	19%
			C	C				G	GHK	GHK	G				MN		LMNP	LMN			
c. Fair	110	15	7	53	32	4	3	62	33	5	7	4	17	3	9	33	28	8	3	2	3
	10%	10%	3%	12%	10%	12%	1%	11%	37%	23%	10%	5%	6%	4%	16%	10%	15%	20%	12%	17%	13%
		C		C	C			G	GHK	G	G				LMN	N	LMN	LMN			
d. Poor	21	-	4	11	5	1	2	4	5	9	1	1	4	1	1	4	7	-	-	1	1
	2%		2%	2%	1%	3%	*%	1%	6%	37%	1%	2%	1%	1%	2%	1%	4%			10%	5%
										GHIK											
e. Don't Know / No Answer	185	11	11	59	93	11	48	79	10	5	42	23	39	15	7	60	22	3	7	-	8
MEAN	3.28	3.55	3.37	3.20	3.24	3.01	3.69	3.16	2.65	2.07	3.21	3.39	3.39	3.37	3.06	3.31	3.05	3.24	3.37	3.10	3.16
		CDEF	DEF				HIJK	IJ	J		IJ	OQ	OQ	OQ		OQ			Q		

Comparison Groups: BCDEF/GHIJK/LMNPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

7. How would you rate the overall quality of services provided by the Finance Department?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vy Nt Satis	All DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
STANDARD DEVIATION	0.71	0.68	0.65	0.73	0.69	0.69	0.50	0.63	0.78	0.97	0.66	0.65	0.65	0.62	0.69	0.70	0.76	0.77	0.70	1.04	0.87
STANDARD ERROR	0.02	0.06	0.05	0.04	0.04	0.16	0.03	0.03	0.09	0.24	0.09	0.08	0.04	0.07	0.10	0.04	0.06	0.12	0.14	0.28	0.20

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

8. In terms of the assessment of your property, do you believe your property is over-assessed, under-assessed or fairly assessed relative to others in Town?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Nt	All	DK/NA	Afford	Pre	Pub	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House		Charc	Safe	Roads		Svc	Consrv			
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	1062	139	194	434	272	23	362	565	93	26	16	64	276	69	49	327	187	40	26	12	13
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Over-assessed	315	34	58	132	80	11	51	188	53	18	4	20	83	21	17	60	90	6	9	4	4
	30%	24%	30%	30%	29%	48%	14%	33%	57%	70%	27%	32%	30%	30%	35%	18%	48%	16%	36%	36%	31%
								G	GHK	GHK		P	PR		PR	LMNPR					
b. Under-assessed	39	8	4	17	10	-	11	21	6	1	-	2	7	3	1	14	9	1	1	-	-
	4%	6%	2%	4%	4%		3%	4%	6%	3%		4%	2%	5%	1%	4%	5%	3%	5%		
c. Fairly assessed	708	97	133	285	182	12	300	356	34	7	12	41	186	45	31	253	88	33	15	8	9
	67%	70%	68%	66%	67%	52%	83%	63%	37%	27%	73%	65%	67%	65%	64%	78%	47%	81%	58%	64%	69%
							HIJ	IJ			IJ	Q	Q	Q	Q	LMQ		Q			
d. Rent / Does not apply	83	4	7	16	51	5	26	13	-	-	45	22	15	9	5	21	2	2	2	1	5
e. Don't Know / No Answer	191	14	18	70	79	11	53	77	8	3	51	21	50	21	10	54	14	3	6	2	11

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

9. How important is it for you to be able to pay bills online?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority											
	Total	Alwys	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Roads	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Svc	Consrv							
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)			
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30		
Total Answering	1314	155	214	507	398	40	432	652	100	28	103	103	337	97	64	399	199	46	32	14	24		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Top 2 NET =====	865	92	141	327	274	31	288	425	62	17	73	57	211	56	44	317	107	32	20	10	12		
	66%	59%	66%	65%	69%	76%	67%	65%	62%	61%	71%	55%	62%	58%	68%	79%	54%	68%	64%	74%	50%		
																Q	LMNQ						
a. Very important	567	58	77	211	203	18	180	278	41	16	52	42	122	36	35	219	68	16	13	9	8		
	43%	37%	36%	42%	51%	45%	42%	43%	41%	57%	51%	41%	36%	38%	54%	55%	34%	35%	41%	60%	34%		
				BCD											MQR	MNQR							
															L								
b. Somewhat important	298	34	64	116	71	13	108	147	21	1	21	14	89	19	9	98	40	15	7	2	4		
	23%	22%	30%	23%	18%	32%	25%	22%	21%	5%	20%	14%	26%	20%	14%	24%	20%	33%	23%	13%	16%		
			E				J	J	J		J		LO			L		LO					
Bottom 2 NET =====	449	63	73	180	123	9	143	227	38	11	30	46	127	41	20	82	92	15	11	4	12		
	34%	41%	34%	35%	31%	24%	33%	35%	38%	39%	29%	45%	38%	42%	32%	21%	46%	32%	36%	26%	50%		
												P	P	P		OP					P		
c. Not very important	214	31	36	83	62	2	70	112	18	3	10	17	58	22	9	50	37	7	6	1	6		
	16%	20%	17%	16%	16%	5%	16%	17%	18%	11%	10%	17%	17%	23%	15%	12%	19%	16%	19%	7%	25%		
		F	F	F	F																		
d. Not at all important	235	33	37	96	61	8	73	115	20	8	20	29	69	19	11	32	55	7	5	3	6		
	18%	21%	17%	19%	15%	19%	17%	18%	20%	28%	19%	28%	20%	19%	17%	8%	27%	16%	16%	19%	25%		
												P	P	P		P							
e. Don't Know / No Answer	23	1	5	12	4	-	9	3	1	1	10	5	3	2	1	2	4	-	2	-	4		

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

9. How important is it for you to be able to pay bills online?

BASE = ALL RESPONDENTS

	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vy Nt Satis	All	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
MEAN	2.91	2.76	2.84	2.87	3.05	3.02	2.92	2.90	2.82	2.90	3.03	2.68	2.78	2.76	3.05	3.26	2.60	2.87	2.89	3.15	2.59
					BCD										Q MNQRU	L					
STANDARD DEVIATION	1.14	1.17	1.10	1.15	1.13	1.13	1.12	1.14	1.18	1.36	1.18	1.27	1.14	1.16	1.18	0.97	1.21	1.08	1.14	1.23	1.22
STANDARD ERROR	0.03	0.10	0.08	0.05	0.07	0.22	0.06	0.05	0.13	0.30	0.14	0.14	0.06	0.13	0.15	0.06	0.09	0.16	0.21	0.34	0.27

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

10. How would you rate the overall quality of services provided by the Department of Planning and Land Management?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Alwys	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Roads	Svc			Consrv			
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)		
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30	
Total Answering	1062	145	194	426	268	29	365	538	79	21	60	77	298	78	54	307	153	40	31	11	13	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Top 2 NET	767	106	149	293	191	27	329	349	35	4	50	65	213	56	39	233	97	27	22	7	9	
=====	72%	73%	77%	69%	71%	92%	90%	65%	44%	21%	82%	84%	71%	72%	72%	76%	63%	68%	70%	64%	70%	
			D			BCDE	HIJ	IJ	J		HIJ	MQ				Q						
a. Excellent	203	31	33	77	54	9	134	50	6	-	13	21	63	11	9	67	15	8	6	4	2	
	19%	21%	17%	18%	20%	31%	37%	9%	8%		21%	27%	21%	14%	16%	22%	10%	20%	18%	35%	12%	
							HIK				HI	NQ	Q			Q						
b. Good	564	76	117	217	137	18	195	299	28	4	37	44	150	45	30	166	82	19	16	3	7	
	53%	52%	60%	51%	51%	62%	53%	56%	36%	21%	61%	57%	50%	58%	56%	54%	54%	48%	52%	29%	58%	
			D				IJ	IJ			IJ											
Bottom 2 NET	295	39	45	132	78	2	35	189	44	16	11	12	85	22	15	74	56	13	9	4	4	
=====	28%	27%	23%	31%	29%	8%	10%	35%	56%	79%	18%	16%	29%	28%	28%	24%	37%	32%	30%	36%	30%	
		F	F	CF	F		GK	GK	GK	GHIK		L				LP						
c. Fair	217	29	33	96	58	1	26	145	30	6	9	9	62	18	11	57	41	8	6	1	3	
	20%	20%	17%	23%	22%	4%	7%	27%	38%	31%	14%	11%	21%	23%	21%	19%	27%	21%	20%	12%	22%	
		F	F	F	F		GK	GK	G				L			L						
d. Poor	79	10	12	36	20	1	9	44	14	10	2	4	23	4	4	17	15	5	3	3	1	
	7%	7%	6%	8%	7%	3%	2%	8%	17%	48%	4%	5%	8%	5%	7%	6%	10%	11%	10%	24%	8%	
							G	GK	GK	GHIK												
e. Don't Know / No Answer	275	11	25	94	133	11	76	117	22	8	52	30	42	20	11	95	50	6	2	3	16	
MEAN	2.84	2.87	2.88	2.79	2.84	3.20	3.25	2.66	2.34	1.73	3.00	3.06	2.85	2.81	2.81	2.92	2.63	2.77	2.78	2.74	2.74	
						DE	DE	IJ	J		HIJ	MNQ	Q			Q						

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

10. How would you rate the overall quality of services provided by the Department of Planning and Land Management?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt Satis	All DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
STANDARD DEVIATION	0.82	0.82	0.75	0.84	0.83	0.68	0.69	0.76	0.86	0.81	0.71	0.76	0.84	0.73	0.79	0.79	0.79	0.91	0.87	1.23	0.81
STANDARD ERROR	0.03	0.07	0.06	0.04	0.06	0.15	0.04	0.04	0.10	0.18	0.10	0.09	0.05	0.09	0.12	0.05	0.07	0.14	0.16	0.38	0.22

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

11. In terms of land-use and development, how would you rate your satisfaction with the way that Concord is being developed?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very	Some	Not	Nt	All	DK/NA	Afford	Pre	Pub	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House		Charc	Safe	Roads			Svc	Consrv		
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	1243	154	207	493	357	31	419	615	92	27	90	96	329	93	59	371	186	43	33	13	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	842	93	142	322	257	29	335	382	50	9	66	55	202	74	37	290	113	30	19	7	15
	68%	60%	69%	65%	72%	93%	80%	62%	55%	34%	74%	58%	61%	79%	63%	78%	61%	69%	59%	54%	76%
						B	BCDE	HIJ	J		IJ			LMOQ		LMOQS					
a. Very satisfied	202	26	28	80	58	8	101	71	6	-	24	16	46	13	8	78	24	4	3	3	6
	16%	17%	14%	16%	16%	27%	24%	12%	7%		26%	16%	14%	14%	14%	21%	13%	9%	9%	22%	33%
							HI				HI					MQR					R
b. Somewhat satisfied	640	66	113	242	199	21	234	311	44	9	43	40	156	61	29	212	89	26	16	4	8
	52%	43%	55%	49%	56%	66%	56%	51%	48%	34%	47%	42%	47%	65%	48%	57%	48%	60%	50%	32%	43%
			B		B	B	J							LMQT		LM					
Bottom 2 NET =====	400	62	65	172	100	2	84	233	42	18	24	40	127	20	22	81	73	13	13	6	5
	32%	40%	31%	35%	28%	7%	20%	38%	45%	66%	26%	42%	39%	21%	37%	22%	39%	31%	41%	46%	24%
		EF	F	F	F			G	GK	GHK		NP	NP		NP		NP		P		
c. Not very satisfied	292	48	52	118	73	2	69	175	25	5	18	29	89	15	16	67	52	9	9	2	3
	24%	31%	25%	24%	20%	7%	17%	28%	27%	20%	20%	30%	27%	16%	27%	18%	28%	21%	29%	18%	14%
		EF	F	F	F			G				P	NP			NP					
d. Not at all satisfied	108	13	14	54	27	-	15	58	17	12	6	12	37	4	6	14	21	4	4	4	2
	9%	9%	7%	11%	8%		4%	9%	19%	45%	6%	12%	11%	5%	11%	4%	11%	10%	12%	28%	11%
							G	GK	GHIK			P	NP			P				NP	
e. Don't Know / No Answer	94	3	12	26	45	8	21	40	9	2	22	12	12	5	5	30	17	3	1	1	9
MEAN	2.75	2.69	2.76	2.71	2.81	3.20	3.00	2.64	2.43	1.89	2.93	2.62	2.64	2.88	2.66	2.96	2.63	2.69	2.57	2.48	2.98
						BCDE	HIJ	IJ	J		HIJ			LMQS		OQRST					
																LM					

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

11. In terms of land-use and development, how would you rate your satisfaction with the way that Concord is being developed?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Very Diss	All Diss	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
STANDARD DEVIATION	0.83	0.86	0.77	0.87	0.80	0.56	0.74	0.81	0.88	0.90	0.85	0.90	0.86	0.69	0.86	0.73	0.85	0.78	0.83	1.16	0.97
STANDARD ERROR	0.03	0.07	0.05	0.04	0.05	0.12	0.04	0.04	0.10	0.20	0.11	0.10	0.05	0.08	0.12	0.04	0.07	0.12	0.15	0.33	0.21

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

12. How would you rate the overall quality of services provided by the Concord Free Public Library?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Alwys	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	DK/NA	House		Charc	Safe	Roads			Svc	Consrv		
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)		
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30	
Total Answering	1265	152	216	497	365	35	423	619	99	24	101	101	325	90	60	384	189	46	33	14	23	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Top 2 NET =====	1204	141	210	480	338	35	400	601	89	22	92	94	313	89	57	358	181	45	31	14	23	
	95%	93%	97%	96%	93%	100%	95%	97%	90%	91%	91%	93%	96%	99%	96%	93%	96%	97%	94%	96%	100%	
			E	E		BCDE		I						LP							LMPQ	
a. Excellent	910	109	169	351	251	30	342	440	53	8	66	75	260	64	43	268	118	32	25	7	17	
	72%	72%	78%	71%	69%	84%	81%	71%	54%	34%	66%	74%	80%	71%	72%	70%	62%	69%	74%	52%	76%	
			DE			E	HIJK	IJ			J	Q	PQT									
b. Good	294	32	40	129	87	6	58	161	36	14	26	19	52	25	14	90	63	13	7	6	5	
	23%	21%	19%	26%	24%	16%	14%	26%	36%	58%	25%	19%	16%	28%	24%	23%	33%	28%	20%	43%	24%	
			C					G	G	GHK	G			M		M	LMP			M		
Bottom 2 NET =====	61	10	6	18	27	-	23	18	10	2	9	7	13	1	2	26	8	1	2	1	-	
	5%	7%	3%	4%	7%		5%	3%	10%	9%	9%	7%	4%	1%	4%	7%	4%	3%	6%	4%		
				CD					H			N			N							
c. Fair	42	5	6	13	18	-	17	12	4	2	7	7	8	1	-	15	8	1	1	1	-	
	3%	3%	3%	3%	5%		4%	2%	4%	9%	7%	7%	2%	1%		4%	4%	3%	3%	4%		
											N											
d. Poor	19	5	-	5	9	-	6	6	6	-	1	-	5	-	2	10	-	-	1	-	-	
	1%	3%		1%	2%		1%	1%	6%		1%		1%		4%	3%			3%			
								GHK														
e. Don't Know / No Answer	72	5	3	22	37	5	18	36	2	4	12	6	15	8	5	18	14	-	-	-	6	
MEAN	3.66	3.62	3.75	3.66	3.59	3.84	3.74	3.67	3.38	3.25	3.56	3.67	3.75	3.70	3.64	3.60	3.58	3.66	3.64	3.48	3.76	
			BDE			E	HIJK	IJ			J		PQ									

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

12. How would you rate the overall quality of services provided by the Concord Free Public Library?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Very Not Satis	All DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA	
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	
STANDARD DEVIATION	0.62	0.71	0.50	0.58	0.70	0.37	0.60	0.56	0.82	0.61	0.69	0.60	0.57	0.49	0.70	0.69	0.58	0.54	0.70	0.60	0.43
STANDARD ERROR	0.02	0.06	0.04	0.03	0.04	0.08	0.03	0.02	0.09	0.15	0.08	0.07	0.03	0.06	0.10	0.04	0.04	0.08	0.13	0.16	0.09

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

13. In which of the following areas would you like to see the Library add or expand its offerings?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority											
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Roads	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Svc	Consrv							
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)			
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30		
Total Answering	918	107	165	337	282	28	280	469	80	19	71	69	223	65	41	319	123	34	20	8	16		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
b. Lectures on current events	323	48	63	115	81	16	97	159	33	3	30	34	102	27	12	70	48	13	9	4	5		
	35%	45%	38%	34%	29%	58%	35%	34%	42%	18%	42%	50%	46%	41%	28%	22%	39%	38%	45%	49%	33%		
		E				DE						OP	OP	P		P							
c. Digital Media	284	35	47	119	81	2	87	146	22	11	17	16	63	21	15	96	47	11	8	4	3		
	31%	33%	29%	35%	29%	8%	31%	31%	28%	60%	24%	23%	28%	32%	37%	30%	38%	34%	37%	51%	21%		
		F	F	F	F					IK						L							
a. Services to children and/or teens	216	17	32	73	88	7	72	113	17	2	13	11	35	12	9	118	17	6	3	-	6		
	24%	16%	19%	22%	31%	25%	26%	24%	21%	12%	18%	15%	16%	18%	21%	37%	14%	17%	13%		39%		
					BCD											NOQRS							
																LM							
d. Maker or hands-on learning opportunities	94	7	22	30	32	2	23	51	7	2	11	8	23	6	6	35	11	4	1	-	1		
	10%	7%	13%	9%	11%	8%	8%	11%	9%	11%	15%	12%	10%	9%	14%	11%	9%	12%	5%		7%		
e. Don't Know / No Answer	419	50	55	182	120	12	161	186	21	10	42	39	118	33	24	82	80	12	13	6	12		

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

14. How would you rate the overall quality of services provided by the Council on Aging?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vt All	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	520	83	100	208	117	12	174	260	38	12	36	57	138	55	28	82	103	25	12	7	13
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	476	71	96	186	112	12	169	237	33	6	33	52	126	51	25	79	90	24	10	5	13
	92%	86%	95%	90%	95%	100%	97%	91%	86%	46%	90%	93%	92%	92%	92%	96%	87%	94%	84%	79%	100%
			BD		BD	BCDE	HIJ	J	J		J					Q					LMNPQ
a. Excellent	266	43	51	96	65	11	112	114	11	5	24	30	76	29	13	41	45	13	5	4	9
	51%	52%	51%	46%	55%	91%	64%	44%	28%	40%	66%	53%	55%	52%	47%	50%	44%	54%	41%	65%	69%
						BCDE	HI	I			HI										Q
b. Good	211	28	45	91	47	1	57	122	22	1	9	22	51	22	12	38	45	10	5	1	4
	41%	33%	45%	44%	40%	9%	33%	47%	58%	6%	24%	40%	37%	40%	45%	46%	43%	41%	43%	15%	31%
		F	F	F	F		J	GJK	GJK						T	T	T				
Bottom 2 NET =====	44	12	5	22	5	-	5	23	5	7	4	4	11	5	2	3	13	1	2	1	-
	8%	14%	5%	10%	5%		3%	9%	14%	54%	10%	7%	8%	8%	8%	4%	13%	6%	16%	21%	
		CE		CE				G	G	GHIK						P					
c. Fair	32	7	5	16	5	-	4	19	5	2	2	3	7	5	2	3	9	1	2	-	-
	6%	9%	5%	8%	4%		2%	7%	12%	18%	5%	5%	5%	8%	8%	4%	9%	6%	16%		
								G													
d. Poor	11	5	-	6	1	-	1	4	1	4	2	2	4	-	-	-	4	-	-	1	-
	2%	6%		3%	1%		*%	2%	2%	36%	5%	3%	3%				4%			21%	
		E						GHIK													
e. Don't Know / No Answer	817	74	119	311	285	28	267	395	63	16	76	51	203	43	37	319	100	21	21	7	15
MEAN	3.41	3.32	3.46	3.33	3.50	3.91	3.61	3.34	3.13	2.50	3.52	3.42	3.44	3.44	3.39	3.46	3.27	3.48	3.24	3.24	3.69
					BD	BCDE	HIJ	IJ	J		IJ			Q		Q					QS

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

14. How would you rate the overall quality of services provided by the Council on Aging?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Very Not Satis	All DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA	
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	
STANDARD DEVIATION	0.71	0.86	0.59	0.74	0.60	0.29	0.56	0.68	0.68	1.39	0.81	0.72	0.73	0.65	0.64	0.58	0.79	0.61	0.75	1.29	0.48
STANDARD ERROR	0.03	0.09	0.06	0.05	0.05	0.09	0.04	0.04	0.10	0.39	0.12	0.09	0.06	0.09	0.12	0.06	0.07	0.12	0.20	0.48	0.12

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

15. How would you rate the overall quality of services provided by the Concord Police Department?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vt All	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	1240	150	213	499	353	24	410	619	93	28	89	90	323	96	62	366	187	46	30	14	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1161	143	205	461	331	21	405	580	80	17	79	86	311	85	59	346	172	42	26	11	23
	94%	95%	96%	92%	94%	89%	99%	94%	85%	63%	89%	96%	96%	89%	95%	94%	92%	91%	86%	80%	92%
			D				HIJK	IJ	J		J		N								
a. Excellent	783	100	151	304	216	13	323	361	43	9	47	65	219	61	36	231	97	30	19	8	18
	63%	66%	71%	61%	61%	54%	79%	58%	46%	32%	53%	72%	68%	63%	59%	63%	52%	64%	61%	55%	72%
			DE				HIJK	IJ				Q	Q			Q					Q
b. Good	378	43	55	156	115	8	82	219	37	8	32	21	91	25	23	114	75	12	8	4	5
	30%	29%	26%	31%	33%	34%	20%	35%	39%	31%	36%	24%	28%	26%	36%	31%	40%	27%	25%	25%	20%
								G	G		G					LMNPU					
Bottom 2 NET =====	78	7	8	38	23	3	5	39	14	10	10	4	13	10	3	20	15	4	4	3	2
	6%	5%	4%	8%	6%	11%	1%	6%	15%	37%	11%	4%	4%	11%	5%	6%	8%	9%	14%	20%	8%
				C				G	GH	GHIK	G			M							
c. Fair	58	6	6	27	17	3	4	33	10	4	7	4	10	9	1	16	9	3	3	3	1
	5%	4%	3%	5%	5%	11%	1%	5%	11%	16%	7%	4%	3%	10%	1%	4%	5%	6%	11%	20%	4%
								G	G					MO						O	
d. Poor	20	1	2	11	6	-	1	5	4	6	4	-	3	1	2	5	5	1	1	-	1
	2%	1%	1%	2%	2%		*%	1%	4%	21%	4%		1%	1%	4%	1%	3%	2%	3%		4%
										GHIK											
e. Don't Know / No Answer	97	7	6	21	49	16	30	36	7	1	23	18	17	2	3	35	16	-	3	-	3
MEAN	3.55	3.61	3.66	3.51	3.53	3.43	3.77	3.51	3.27	2.74	3.37	3.68	3.63	3.51	3.49	3.56	3.41	3.54	3.44	3.36	3.60
			DE				HIJK	IJ	J		J	Q	Q			Q					

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

15. How would you rate the overall quality of services provided by the Concord Police Department?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt Satis	All DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
STANDARD DEVIATION	0.66	0.61	0.58	0.70	0.67	0.70	0.46	0.64	0.82	1.14	0.79	0.55	0.59	0.72	0.72	0.64	0.72	0.72	0.83	0.82	0.77
STANDARD ERROR	0.02	0.05	0.04	0.03	0.04	0.16	0.02	0.03	0.09	0.25	0.10	0.06	0.03	0.08	0.09	0.04	0.06	0.11	0.16	0.22	0.16

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

16. How would you rate the overall quality of services provided by the Concord Fire Department?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Alwys	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Roads	Svc			Consrv			
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)		
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30	
Total Answering	1116	135	196	457	308	19	382	566	73	23	72	84	288	82	57	323	174	42	27	14	24	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Top 2 NET	1102	133	194	451	304	19	380	559	70	20	72	83	286	79	56	321	172	42	27	13	23	
=====	99%	99%	99%	99%	99%	100%	99%	99%	97%	87%	100%	99%	99%	96%	98%	99%	99%	100%	100%	90%	96%	
						D					HJ											
a. Excellent	855	117	160	349	216	14	335	412	44	13	52	64	231	67	44	250	115	34	20	11	20	
	77%	87%	82%	76%	70%	70%	88%	73%	61%	55%	72%	76%	80%	82%	77%	77%	66%	79%	72%	75%	85%	
		DE	E				HIJK	I					Q	Q		Q					Q	
b. Good	246	16	34	102	88	6	46	147	26	7	20	19	55	12	12	70	57	9	8	2	3	
	22%	12%	17%	22%	28%	30%	12%	26%	36%	31%	28%	22%	19%	15%	22%	22%	33%	21%	28%	15%	11%	
			B	BC			G	G	G	G						MNPU						
Bottom 2 NET	14	2	2	6	4	-	2	7	2	3	-	1	2	3	1	2	3	-	-	1	1	
=====	1%	1%	1%	1%	1%		1%	1%	3%	13%		1%	1%	4%	2%	1%	1%			10%	4%	
c. Fair	14	2	2	6	4	-	2	7	2	3	-	1	2	3	1	2	3	-	-	1	1	
	1%	1%	1%	1%	1%		1%	1%	3%	13%		1%	1%	4%	2%	1%	1%			10%	4%	
e. Don't Know / No Answer	221	22	23	62	94	21	58	89	28	6	40	23	53	16	8	78	28	4	6	-	4	
MEAN	3.75	3.85	3.81	3.75	3.69	3.70	3.87	3.72	3.58	3.42	3.72	3.75	3.80	3.78	3.75	3.77	3.64	3.79	3.72	3.65	3.80	
		DE	E				HIJK	IJ			J		Q	Q		Q						
STANDARD DEVIATION	0.46	0.39	0.42	0.46	0.49	0.47	0.35	0.48	0.56	0.73	0.45	0.47	0.42	0.50	0.48	0.44	0.51	0.41	0.46	0.67	0.51	
STANDARD ERROR	0.01	0.03	0.03	0.02	0.03	0.11	0.02	0.02	0.07	0.15	0.06	0.05	0.02	0.06	0.06	0.03	0.04	0.06	0.09	0.18	0.11	

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

17. How would you rate the overall quality of services provided by Concord Public Works?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Alwys	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Roads	Svc			Consrv			
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)		
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30	
Total Answering	1301	157	217	506	385	36	435	635	100	26	105	103	327	95	65	395	201	46	33	13	22	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Top 2 NET	1113	136	189	426	334	28	421	527	56	12	96	96	293	82	43	343	158	40	32	8	19	
=====	86%	87%	87%	84%	87%	80%	97%	83%	56%	47%	91%	92%	89%	86%	66%	87%	79%	88%	95%	60%	85%	
							HIJ	IJ			IJ	OQT	OQT	OT	OQT	OQT	OT	OQT			O	
a. Excellent	515	75	97	185	148	10	287	182	10	7	29	45	164	34	14	158	49	20	16	7	8	
	40%	48%	45%	36%	38%	29%	66%	29%	10%	27%	27%	44%	50%	35%	21%	40%	24%	43%	48%	50%	38%	
		D					HIJK	I			I	OQ	NOPO		OQ		OQ	OQ	OQ	O		
b. Good	598	60	92	241	186	18	134	345	47	5	67	50	129	49	29	184	109	21	15	1	10	
	46%	39%	42%	48%	48%	51%	31%	54%	47%	19%	63%	49%	39%	51%	45%	47%	54%	45%	46%	11%	48%	
							GJ	GJ			GIJ	T	T	T	T	T	MT	T	T	T	T	
Bottom 2 NET	188	21	28	80	51	7	13	108	43	14	10	8	35	13	22	52	43	6	2	5	3	
=====	14%	13%	13%	16%	13%	20%	3%	17%	44%	53%	9%	8%	11%	14%	34%	13%	21%	12%	5%	40%	15%	
							G	GHK	GHK							NPRSU	LMPS			MNPRS	L	
																LM						
c. Fair	143	16	24	62	35	5	12	88	30	6	5	8	30	8	18	42	29	3	1	2	1	
	11%	10%	11%	12%	9%	13%	3%	14%	31%	23%	5%	8%	9%	9%	28%	11%	15%	7%	2%	19%	5%	
							GK	GHK	G				S		PQRSU	S	SU					
															LMN							
d. Poor	46	5	5	18	16	2	1	20	13	8	4	-	5	5	4	11	14	2	1	3	2	
	4%	3%	2%	4%	4%	7%	*%	3%	13%	30%	4%		1%	5%	6%	3%	7%	5%	3%	21%	10%	
							G	GHK	GHK							MP				M		
e. Don't Know / No Answer	36	-	2	13	17	4	5	20	1	3	7	4	13	3	-	6	2	-	-	1	7	

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

17. How would you rate the overall quality of services provided by Concord Public Works?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vy Nt Satis	All	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
MEAN	3.22	3.31	3.29	3.17	3.21	3.02	3.63	3.08	2.53	2.45	3.14	3.36	3.38	3.17	2.81	3.24	2.96	3.26	3.40	2.89	3.14
		DF	D				HIJK	IJ			IJ	NOQT	NOPT	OQ	OQ	OQ	OQ	OQ	OQ		
STANDARD DEVIATION	0.77	0.78	0.74	0.78	0.77	0.84	0.55	0.74	0.84	1.20	0.69	0.62	0.71	0.78	0.84	0.75	0.82	0.80	0.70	1.28	0.91
STANDARD ERROR	0.02	0.06	0.05	0.04	0.05	0.17	0.03	0.03	0.09	0.28	0.08	0.07	0.04	0.09	0.11	0.04	0.06	0.12	0.13	0.36	0.19

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

18. How would you rate your satisfaction with the maintenance of Town roads?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vy Nt Satis	All DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	1320	156	218	511	395	40	436	648	100	29	108	106	336	98	65	398	201	46	32	14	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET	1107	133	192	417	328	37	406	531	57	17	96	91	307	81	33	336	158	40	31	10	20
=====	84%	85%	88%	81%	83%	92%	93%	82%	57%	60%	89%	86%	91%	83%	51%	85%	79%	86%	97%	71%	84%
			D				HIJ	IJ			IJ	O	OPQ	O		O	O	O	LNOPQT		O
a. Very satisfied	366	53	59	127	112	14	191	130	6	6	33	36	120	22	4	107	37	13	12	6	9
	28%	34%	27%	25%	28%	36%	44%	20%	6%	20%	31%	34%	36%	22%	7%	27%	18%	27%	36%	44%	38%
		D					HIJK	I			I	OQ	NO PQ	O		OQ	O	O	O	O	O
b. Somewhat satisfied	741	80	133	289	216	22	215	401	51	11	62	55	187	60	29	229	121	27	20	4	11
	56%	51%	61%	57%	55%	56%	49%	62%	51%	40%	58%	52%	56%	61%	44%	58%	60%	59%	61%	27%	46%
							GJ						T	T		T	OT	T	T		
Bottom 2 NET	213	23	26	95	66	3	31	117	43	11	12	15	29	17	32	62	43	6	1	4	4
=====	16%	15%	12%	19%	17%	8%	7%	18%	43%	40%	11%	14%	9%	17%	49%	15%	21%	14%	3%	29%	16%
				C			G	GHK	GHK			S		S	PQRSU	MS	MS			S	
															LMN						
c. Not very satisfied	163	20	15	75	52	2	29	93	28	5	9	14	26	10	19	52	32	5	1	1	3
	12%	13%	7%	15%	13%	4%	7%	14%	28%	17%	8%	13%	8%	10%	29%	13%	16%	11%	3%	10%	12%
		F		CF	CF			G	GHK			S			PQRST	MS	MS				
															LMN						
d. Not at all satisfied	50	3	11	20	15	2	1	24	15	7	3	2	3	7	13	9	12	1	-	3	1
	4%	2%	5%	4%	4%	4%	*%	4%	15%	23%	3%	2%	1%	7%	20%	2%	6%	3%		20%	4%
								G	GHK	GHK				M	NPQRU		M			M	
															LM						

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

18. How would you rate your satisfaction with the maintenance of Town roads?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vy Nt Satis	All DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA	
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	
e. Don't Know / No Answer	17	1	1	8	7	-	4	7	1	-	4	1	5	-	-	4	2	-	1	-	5
MEAN	3.08	3.18	3.10	3.02	3.08	3.24	3.36	2.98	2.48	2.58	3.16	3.18	3.26	2.98	2.38	3.09	2.91	3.11	3.32	2.95	3.17
STANDARD DEVIATION	0.74	0.71	0.73	0.74	0.75	0.72	0.62	0.70	0.82	1.07	0.70	0.71	0.64	0.78	0.88	0.70	0.75	0.70	0.54	1.19	0.82
STANDARD ERROR	0.02	0.06	0.05	0.04	0.04	0.14	0.03	0.03	0.09	0.23	0.08	0.08	0.04	0.09	0.11	0.04	0.06	0.10	0.10	0.32	0.18

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

19. How would you rate your satisfaction with the Town's snow plowing and winter maintenance?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Alwys	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Roads	Svc		Consrv				
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)		
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30	
Total Answering	1282	152	218	511	376	24	432	639	98	28	84	98	331	95	60	382	199	45	33	14	24	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Top 2 NET	1143	141	199	451	331	21	424	552	76	21	71	88	296	81	48	357	165	41	32	14	20	
=====	89%	92%	91%	88%	88%	90%	98%	86%	78%	75%	84%	90%	89%	85%	80%	94%	83%	91%	98%	100%	83%	
							HIJK									NOQ			MNOQ	OPQRU	LMN	
a. Very satisfied	635	90	104	243	188	9	289	260	33	6	46	59	178	35	20	204	77	20	20	8	13	
	50%	59%	48%	47%	50%	39%	67%	41%	34%	23%	54%	60%	54%	37%	34%	54%	39%	45%	61%	54%	53%	
		CD					HIJ				HIJ	NOQ	NOQ			NOQ			NOQ			
b. Somewhat satisfied	509	51	94	208	144	12	134	292	43	14	25	29	118	46	27	153	88	21	12	6	7	
	40%	33%	43%	41%	38%	51%	31%	46%	44%	52%	29%	30%	36%	48%	46%	40%	44%	46%	37%	46%	31%	
							GK	G						L		L						
Bottom 2 NET	139	11	19	61	45	2	8	88	22	7	14	10	35	14	12	25	33	4	1	-	4	
=====	11%	8%	9%	12%	12%	10%	2%	14%	22%	25%	16%	10%	11%	15%	20%	6%	17%	9%	2%		17%	
							G	G	G	G			S	PS	PS	PS	PS					
c. Not very satisfied	111	10	15	48	36	1	8	77	13	2	11	8	30	12	11	23	22	3	-	-	3	
	9%	6%	7%	9%	10%	6%	2%	12%	14%	7%	13%	8%	9%	12%	18%	6%	11%	7%			12%	
							G	G	G		G			P								
d. Not at all satisfied	28	2	4	12	9	1	1	11	9	5	2	3	5	2	2	1	11	1	1	-	1	
	2%	1%	2%	2%	2%	4%	*%	2%	9%	18%	3%	3%	2%	3%	3%	*%	6%	2%	2%		4%	
							G	GH	G							MP						
e. Don't Know / No Answer	55	4	1	8	26	16	8	15	2	1	28	9	10	3	5	19	4	1	1	-	4	

Comparison Groups: BCDEF/GHIJK/LMNOQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

19. How would you rate your satisfaction with the Town's snow plowing and winter maintenance?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vy Nt Satis	All	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
MEAN	3.37	3.51	3.37	3.33	3.36	3.25	3.65	3.25	3.03	2.81	3.35	3.47	3.41	3.20	3.11	3.47	3.16	3.34	3.57	3.54	3.32
		CDE					HIJK	IJ			IJ	NOQ	NOQ			NOQ			NOQ	O	
STANDARD DEVIATION	0.73	0.67	0.70	0.75	0.75	0.76	0.52	0.73	0.91	1.01	0.82	0.75	0.72	0.75	0.79	0.63	0.84	0.71	0.60	0.52	0.87
STANDARD ERROR	0.02	0.06	0.05	0.04	0.05	0.17	0.03	0.03	0.10	0.22	0.11	0.08	0.04	0.09	0.10	0.04	0.06	0.10	0.11	0.14	0.19

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

20. How would you rate your satisfaction with the Town's water service?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vy Nt Satis	All DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	1213	147	197	473	366	30	410	597	92	23	90	97	313	88	55	375	175	44	30	12	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1174	141	193	459	351	30	406	581	81	19	87	96	306	87	51	365	163	41	30	10	25
	97%	96%	98%	97%	96%	100%	99%	97%	89%	83%	96%	99%	98%	99%	93%	97%	93%	95%	100%	88%	98%
						BCDE	I	I				Q	Q	Q				MPQ			
a. Very satisfied	869	120	147	337	242	24	357	399	42	9	61	81	251	59	35	263	97	31	22	9	21
	72%	81%	74%	71%	66%	79%	87%	67%	46%	40%	68%	84%	80%	67%	63%	70%	56%	71%	74%	76%	81%
		DE					HIJK	IJ			IJ	NOPQ	NOPQ			Q		Q			Q
b. Somewhat satisfied	305	21	46	123	109	6	48	182	39	10	26	15	56	28	16	101	66	10	8	1	4
	25%	14%	23%	26%	30%	21%	12%	31%	43%	43%	28%	16%	18%	31%	30%	27%	38%	24%	26%	12%	16%
			B	B	B			G	GH	G	G			LMT		LM	LMPTU				
Bottom 2 NET =====	39	6	4	13	15	-	5	16	10	4	3	1	7	1	4	11	11	2	-	1	1
	3%	4%	2%	3%	4%		1%	3%	11%	17%	4%	1%	2%	1%	7%	3%	7%	5%		12%	2%
								GH								LMN					
c. Not very satisfied	30	4	2	12	11	-	5	12	7	3	3	-	6	1	2	9	8	2	-	1	-
	2%	3%	1%	3%	3%		1%	2%	8%	12%	3%		2%	1%	3%	2%	5%	5%		12%	
								G													
d. Not at all satisfied	9	2	2	1	4	-	-	4	3	1	1	1	1	-	2	1	3	-	-	-	1
	1%	1%	1%	*%	1%			1%	4%	6%	1%	1%	*%		4%	*%	2%				2%
e. Don't Know / No Answer	124	10	22	47	36	10	30	57	9	6	22	11	27	10	10	26	28	3	4	2	3
MEAN	3.68	3.76	3.71	3.68	3.61	3.79	3.86	3.63	3.31	3.16	3.64	3.83	3.78	3.66	3.52	3.67	3.47	3.67	3.74	3.65	3.77
		E	E				HIJK	IJ			IJ	NOPQ	NOPQ	Q		Q		Q	Q		Q

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

20. How would you rate your satisfaction with the Town's water service?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting					Satisfaction w/Property Taxes					Local Issue that is a Priority												
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Roads	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Svc	Consrv							
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)			
STANDARD DEVIATION	0.56	0.56	0.54	0.53	0.60	0.41	0.38	0.56	0.77	0.86	0.58	0.43	0.48	0.50	0.75	0.54	0.68	0.57	0.45	0.71	0.58		
STANDARD ERROR	0.02	0.05	0.04	0.03	0.04	0.09	0.02	0.03	0.09	0.22	0.08	0.05	0.03	0.06	0.11	0.03	0.05	0.09	0.09	0.21	0.12		

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

21. Please indicate your consideration of the price of - Water Services?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority											
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Roads	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	DK/NA	House		Charc	Safe	Schls		Svc	Consrv				
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)			
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30		
Total Answering	1092	137	187	441	305	22	380	550	91	23	48	79	286	75	50	334	171	41	29	10	17		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
a. Good Bargain	195	36	36	77	46	1	89	87	7	4	7	23	61	15	3	48	20	9	12	3	2		
	18%	26%	19%	17%	15%	5%	23%	16%	8%	17%	15%	29%	21%	19%	6%	14%	12%	22%	41%	27%	12%		
		EF	F	F			HI	I				OPQ	OPQ	O				O	MNOPQU				
b. Reasonably Priced	775	92	133	308	222	20	267	403	56	11	37	49	206	57	42	248	112	27	16	4	14		
	71%	67%	71%	70%	73%	93%	70%	73%	62%	48%	78%	62%	72%	76%	84%	74%	66%	66%	56%	44%	79%		
						BCDE		J			J				LQST								
c. Excessively Price	122	10	18	56	37	1	24	59	27	8	3	7	19	4	5	39	38	5	1	3	2		
	11%	7%	10%	13%	12%	3%	6%	11%	30%	35%	6%	9%	7%	5%	10%	12%	22%	12%	3%	29%	10%		
				B			G	GHK	GHK							S	MNOPS						
																	L						
d. Don't Use Service	64	6	16	24	17	1	14	31	5	5	9	3	16	3	7	15	14	1	2	3	1		
e. Don't Know / No Answer	181	13	16	54	80	17	47	73	5	1	55	25	39	20	8	52	18	5	3	1	10		

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

22. Please indicate your consideration of the price of - Sewer Services?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority											
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Roads	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Schls	Svc		Consrv					
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)			
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30		
Total Answering	530	67	83	212	158	9	216	237	36	12	28	47	139	40	22	153	72	22	17	8	10		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
a. Good Bargain	63	13	9	23	18	-	39	17	1	-	6	7	13	5	-	19	2	5	9	1	1		
	12%	20%	10%	11%	12%		18%	7%	2%		22%	16%	10%	14%		12%	3%	22%	53%	13%	7%		
							HI				I					Q		Q NPQR	TU				
																			LM				
b. Reasonably Priced	374	47	62	144	113	8	160	173	21	2	18	33	108	29	17	112	43	14	8	2	8		
	71%	69%	74%	68%	71%	93%	74%	73%	57%	17%	66%	70%	78%	74%	78%	73%	60%	64%	47%	32%	73%		
							D	J	J	J	J		QST	T	ST	T							
c. Excessively Price	93	7	13	45	27	1	16	48	15	10	3	7	17	5	5	22	27	3	-	4	2		
	17%	11%	15%	21%	17%	7%	8%	20%	41%	83%	11%	14%	12%	13%	22%	15%	37%	14%		55%	20%		
				B			G	GHK	GHK	GHK						LMNPR				LMNPR			
d. Don't Use Service	517	63	109	210	123	12	153	280	45	14	25	27	133	29	28	164	96	15	13	6	6		
e. Don't Know / No Answer	291	26	27	98	121	19	72	137	20	2	60	33	69	30	15	85	34	8	4	1	12		

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
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23. Please indicate your consideration of the price of - Trash and Recycling Pickup?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	DK/NA	House		Charc	Safe	Roads		Svc	Consrv			
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)		
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30	
Total Answering	1025	125	181	397	296	26	335	533	83	19	56	81	255	69	45	319	163	38	28	10	17	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
a. Good Bargain	123	23	26	51	22	1	63	49	2	-	9	13	31	10	6	31	11	5	9	4	2	
	12%	18%	15%	13%	7%	2%	19%	9%	3%		16%	16%	12%	15%	14%	10%	7%	14%	32%	41%	11%	
		EF	EF	F			HI	I											MPQ	Q		
b. Reasonably Priced	567	75	109	223	146	14	220	293	26	6	22	45	161	31	18	192	72	19	12	3	13	
	55%	60%	60%	56%	49%	54%	66%	55%	31%	29%	39%	55%	63%	45%	40%	60%	44%	51%	41%	35%	77%	
			E				HIJK	I					NOQS			NOQ					NOQST	
c. Excessively Price	336	27	46	123	128	11	51	191	55	14	25	24	63	27	21	96	80	13	8	2	2	
	33%	22%	25%	31%	43%	43%	15%	36%	66%	71%	45%	29%	25%	40%	45%	30%	49%	34%	26%	25%	11%	
			B	BCD			G	GHK	GH	G				MU	MU	U	LMPSU	U				
d. Don't Use Service	208	21	33	81	66	7	74	90	15	9	21	9	58	20	12	58	33	5	5	3	5	
e. Don't Know / No Answer	103	11	5	41	39	7	31	32	3	1	36	17	27	10	8	24	7	3	-	2	6	

Comparison Groups: BCDEF/GHIJK/LMNOQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
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24. Please indicate your consideration of the price of -Electricity?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Svc	Consrv						
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)		
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30	
Total Answering	1258	149	209	495	368	37	417	618	100	28	96	99	318	91	63	378	197	45	32	14	21	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
a. Good Bargain	364	53	69	148	90	4	157	149	17	4	37	38	100	30	12	100	46	16	13	5	4	
	29%	35%	33%	30%	24%	11%	38%	24%	18%	13%	39%	38%	31%	33%	19%	26%	23%	36%	40%	39%	17%	
		EF	EF	F			HIJ				HIJ	OQU										
b. Reasonably Priced	755	85	116	289	237	29	236	396	60	13	51	53	191	52	39	236	122	25	16	6	14	
	60%	57%	56%	58%	64%	79%	57%	64%	60%	47%	53%	54%	60%	58%	62%	62%	62%	54%	51%	44%	70%	
						BCD		G														
c. Excessively Price	139	12	23	58	42	4	25	74	22	11	8	8	27	8	12	43	29	5	3	2	3	
	11%	8%	11%	12%	11%	10%	6%	12%	22%	39%	8%	8%	9%	9%	19%	11%	15%	10%	9%	18%	13%	
								G	GHK	GHK												
d. Don't Use Service	8	1	3	3	1	-	3	3	-	1	1	-	2	-	-	3	2	-	-	-	1	
e. Don't Know / No Answer	71	6	8	22	32	3	21	34	1	-	15	8	21	7	2	20	4	1	2	1	7	

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
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25. Please indicate your consideration of the price of - Beede Swim and Fitness Center?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority											
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Roads	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Svc	Consrv							
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)			
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30		
Total Answering	713	96	141	267	191	18	230	348	66	13	56	50	183	37	28	261	91	25	19	5	14		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
a. Good Bargain	96	21	19	36	19	1	44	37	5	1	10	9	37	8	3	14	11	5	5	1	3		
	13%	22%	13%	13%	10%	7%	19%	11%	7%	8%	17%	17%	20%	21%	12%	5%	12%	19%	28%	13%	20%		
		E					HI					P	P						P				
b. Reasonably Priced	216	31	38	95	46	6	87	98	20	3	9	15	62	7	11	77	26	8	4	1	4		
	30%	33%	27%	36%	24%	33%	38%	28%	31%	22%	16%	31%	34%	20%	39%	30%	29%	31%	23%	25%	28%		
			E				HK																
c. Excessively Price	401	44	84	136	126	11	99	214	41	9	37	26	84	21	14	170	53	13	10	3	7		
	56%	45%	60%	51%	66%	61%	43%	61%	62%	70%	67%	51%	46%	58%	49%	65%	59%	51%	49%	62%	52%		
			B		BD			G	G		G					M							
d. Don't Use Service	461	45	64	191	144	16	150	231	28	14	38	39	119	39	26	103	95	15	10	7	8		
e. Don't Know / No Answer	163	15	14	61	67	6	61	75	7	2	18	18	38	23	11	37	17	7	4	1	7		

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
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26. Please indicate your consideration of the price of - Recreation Programs

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority											
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Roads	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Schls	Svc		Consrv					
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)			
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30		
Total Answering	504	70	90	201	128	15	185	249	33	7	30	30	106	28	21	237	50	10	10	4	8		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
a. Good Bargain	112	22	16	45	27	2	58	46	5	-	3	9	33	9	1	43	8	2	6	-	1		
	22%	31%	18%	23%	21%	11%	31%	18%	14%		11%	28%	31%	32%	7%	18%	16%	24%	62%		7%		
							HIK					O	OPQ						OPQU				
b. Reasonably Priced	306	40	59	126	70	12	102	169	20	2	13	16	60	13	13	152	36	6	4	-	7		
	61%	57%	66%	63%	54%	80%	55%	68%	59%	33%	44%	52%	57%	46%	61%	64%	73%	65%	38%		80%		
							GK										S						
c. Excessively Price	86	8	15	30	31	1	25	34	9	4	14	6	13	6	7	43	6	1	-	4	1		
	17%	12%	17%	15%	24%	9%	13%	14%	27%	67%	45%	20%	12%	22%	32%	18%	11%	11%		100%	12%		
					B					GH	GH									OPQRU	LMN		
d. Don't Use Service	573	59	99	218	185	12	167	288	47	18	53	46	159	43	31	106	121	25	19	10	13		
e. Don't Know / No Answer	260	27	31	100	89	14	88	118	21	4	30	31	75	27	13	58	31	11	5	1	7		

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
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27. For the Town Government, how much of a priority for you is it that the Town uses its financial resources to make its buildings and vehicles more energy efficient?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Oftn	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt Satis	All DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	1290	153	217	502	383	36	428	636	96	27	103	105	328	89	63	395	196	43	32	13	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. High Priority	476	85	90	162	117	21	197	202	14	4	59	65	130	28	23	132	44	17	24	4	9
	37%	56%	42%	32%	31%	60%	46%	32%	15%	15%	57%	62%	40%	32%	36%	33%	22%	38%	73%	29%	39%
		CDE	DE			DE	HIJ	IJ			HIJ	NOPQRT	Q			Q		Q	OPQRTU		
							K	GJK	JK			M						LS	MN		
b. Moderate Priority	640	54	105	264	206	11	198	350	55	8	28	30	167	53	31	210	99	25	8	7	12
	50%	35%	49%	53%	54%	30%	46%	55%	58%	31%	27%	28%	51%	59%	48%	53%	50%	58%	23%	49%	53%
			B	BF	BF			K	GJK	JK			LS	LS	LS	LS	LS	LS	LS		LS
c. Low Priority	174	13	21	76	60	4	33	84	26	15	16	10	31	8	10	53	54	2	1	3	2
	13%	9%	10%	15%	16%	10%	8%	13%	28%	54%	16%	10%	9%	9%	16%	14%	27%	4%	3%	22%	8%
				BC	B			G	GH	GHIK					RS	RS	OPRSU	LMN			
d. Don't Know / No Answer	47	4	2	17	19	4	13	19	5	1	9	2	12	9	1	6	6	3	1	1	5

Comparison Groups: BCDEF/GHIJK/LMNOQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
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28. Where do you get most of your information to make decisions on how to vote at Town Meeting?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vt All	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	976	153	216	462	124	22	337	484	76	21	58	63	264	73	49	294	143	34	29	11	17
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
b. Concord Journal	454	47	95	235	67	9	162	232	35	3	23	25	126	32	21	137	71	16	15	3	8
	47%	31%	44%	51%	54%	43%	48%	48%	45%	12%	39%	39%	48%	44%	43%	47%	50%	48%	54%	25%	44%
			B	B	B		J	J	J		J										
a. Friends and Neighbors	216	25	46	110	32	4	81	95	19	6	15	18	53	17	12	76	26	6	3	1	4
	22%	16%	21%	24%	26%	18%	24%	20%	25%	31%	26%	29%	20%	23%	25%	26%	18%	18%	10%	13%	25%
				B							S				S						
e. Information presented at Town Meeting	132	36	47	45	2	1	50	62	10	2	8	13	41	6	6	37	17	7	1	3	3
	14%	24%	22%	10%	2%	5%	15%	13%	14%	8%	14%	20%	16%	8%	12%	13%	12%	20%	4%	24%	16%
		DEF	DEF	E								NS	S			S		S			
c. Town Website	106	13	13	51	23	6	26	57	6	8	10	3	25	10	7	32	19	3	3	3	2
	11%	8%	6%	11%	19%	29%	8%	12%	8%	36%	18%	5%	9%	14%	14%	11%	13%	8%	10%	29%	12%
				C	BC	C		G		GHI											
d. Public Hearings before Town Meeting	67	32	13	20	-	1	19	38	6	3	2	4	19	9	3	12	11	2	6	1	1
	7%	21%	6%	4%		5%	6%	8%	8%	13%	3%	6%	7%	12%	6%	4%	7%	7%	22%	9%	3%
		CDF																	P		
f. Don't Attend Town Meeting	303	1	-	37	255	10	90	141	20	6	47	41	65	19	14	92	54	9	4	1	5
g. Don't Know / No Answer	58	3	4	20	23	8	14	30	5	1	8	3	12	6	2	16	6	3	1	2	7

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
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29. What is your top priority for improving Town Meeting?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vy Nt Satis	All DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	795	137	197	384	69	8	270	394	66	21	46	61	208	55	40	237	116	32	22	12	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
d. Have stricter time limits on debate	340	74	92	154	17	3	126	168	22	5	18	23	91	29	12	101	51	14	11	2	7
	43%	54%	47%	40%	24%	36%	47%	43%	34%	26%	39%	37%	44%	52%	31%	42%	44%	43%	51%	18%	56%
		DE	E	E									T	T		T	T		T		T
c. Be able to vote electronically at Town Meeting with hand-held devices	195	34	49	97	15	1	62	95	22	6	11	15	50	9	10	67	24	6	6	6	2
	25%	25%	25%	25%	21%	7%	23%	24%	34%	27%	25%	25%	24%	17%	26%	28%	21%	18%	29%	49%	13%
e. Have shorter but more frequent Town Meetings	145	13	23	82	23	3	47	75	11	5	7	11	39	10	8	43	21	9	1	3	1
	18%	9%	12%	21%	33%	40%	17%	19%	17%	22%	16%	17%	19%	18%	20%	18%	18%	30%	6%	22%	6%
				BC	BC								S			S	SU				
b. Hold Town Meeting simultaneously at several locations throughout Town	74	10	19	32	12	1	24	34	7	3	6	6	19	7	5	19	12	1	2	1	1
	9%	7%	9%	8%	18%	17%	9%	9%	11%	15%	12%	10%	9%	12%	14%	8%	10%	4%	10%	12%	10%
a. Have better parking	42	6	15	19	3	-	11	21	3	2	4	6	10	1	4	9	9	1	1	-	2
	5%	4%	8%	5%	4%		4%	5%	5%	10%	8%	10%	5%	1%	9%	4%	7%	4%	3%		14%
f. Don't Attend Town Meeting	338	-	1	54	269	14	96	168	19	8	46	33	75	31	17	106	54	7	3	2	8
g. Don't Know / No Answer	204	20	21	81	64	17	74	93	16	-	21	13	57	12	7	58	32	7	8	1	9

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

30. Last year, Town Meeting started on a Sunday afternoon instead of a Monday evening. How do you feel about this change?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Alwys	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Roads	Svc			Consrv			
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)		
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30	
Total Answering	967	154	215	440	132	26	331	476	78	21	61	68	264	66	43	300	137	35	27	12	15	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Top 2 NET	430	62	83	192	79	15	153	202	32	9	34	32	123	35	17	134	50	17	12	4	5	
=====	44%	40%	39%	44%	60%	56%	46%	42%	41%	45%	55%	48%	47%	53%	39%	45%	37%	49%	43%	36%	31%	
					BCD																	
a. Strongly in Favor	139	26	28	57	24	4	59	64	4	3	9	7	50	10	6	38	16	4	5	3	1	
	14%	17%	13%	13%	18%	15%	18%	13%	5%	16%	15%	11%	19%	15%	13%	13%	11%	12%	20%	23%	7%	
							I	I														
b. In Favor	290	36	54	134	55	11	94	138	28	6	25	25	73	25	11	97	35	13	6	2	4	
	30%	23%	25%	31%	42%	41%	28%	29%	36%	28%	41%	37%	28%	38%	26%	32%	25%	37%	23%	13%	24%	
					BC																	
c. Neutral	320	39	73	166	32	10	112	160	28	4	16	17	99	17	11	92	49	15	9	5	6	
	33%	25%	34%	38%	24%	38%	34%	34%	36%	18%	26%	24%	38%	26%	26%	31%	36%	44%	35%	40%	38%	
					BE								L									
Bottom 2 NET	217	53	59	83	21	2	66	114	18	8	12	19	42	14	15	74	38	2	6	3	5	
=====	22%	34%	27%	19%	16%	6%	20%	24%	23%	37%	19%	28%	16%	21%	35%	25%	28%	7%	22%	23%	31%	
		DEF	DEF									MR			MR	MR	MR					
d. Opposed	127	31	32	50	13	1	46	63	7	1	11	15	26	10	7	42	18	1	5	1	2	
	13%	20%	15%	11%	10%	2%	14%	13%	8%	6%	18%	22%	10%	15%	16%	14%	13%	3%	17%	12%	16%	
		DEF	F									MR	R	R	R	R	R					
e. Strongly Opposed	89	22	27	32	8	1	20	51	12	6	1	4	16	4	8	31	20	1	1	1	2	
	9%	14%	13%	7%	6%	4%	6%	11%	15%	31%	1%	6%	6%	6%	19%	10%	14%	4%	5%	12%	15%	
		DE	DE				K	GK	GK	K						LMRS	LMR					

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

30. Last year, Town Meeting started on a Sunday afternoon instead of a Monday evening. How do you feel about this change?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority											
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Roads	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	DK/NA	House		Charc	Safe	Svc			Consrv				
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)			
f. Don't Attend Town Meeting	253	-	1	34	212	6	75	119	12	7	40	31	53	22	14	71	45	6	2	2	8		
g. Don't Know / No Answer	117	3	4	45	58	8	34	59	11	1	11	8	23	11	8	31	21	5	4	1	6		

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

31. If you don't regularly attend Town Meeting, why not?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Alwys	Oftn	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Nt Satis	All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30	
Total Answering	1139	152	198	464	318	8	374	573	89	22	80	92	289	83	55	343	178	41	29	11	19	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
e. Find the process frustrating and/or tedious	315	2	29	177	107	-	76	176	36	13	14	21	74	24	15	88	64	16	6	4	2	
	28%	1%	15%	38%	34%		20%	31%	40%	59%	17%	23%	26%	29%	27%	26%	36%	40%	20%	38%	12%	
			B	BC	BC			GK	GK	GHK							LMPU	U				
d. Time commitment is too great	279	-	29	152	96	2	87	157	18	1	16	22	54	20	20	109	36	7	7	1	3	
	24%		15%	33%	30%	31%	23%	27%	20%	3%	21%	23%	19%	24%	37%	32%	20%	17%	25%	9%	14%	
				C	C		J	J	J		J					MQRTU	MQRT					
b. Meetings are at an inconvenient time	114	1	5	72	33	3	39	47	11	5	12	12	28	6	5	31	26	1	1	3	-	
	10%	*%	3%	16%	10%	35%	10%	8%	13%	23%	15%	14%	10%	8%	9%	9%	15%	2%	3%	28%		
				BCE	BC							RS	R			R	RS					
a. Satisfied to let others govern the Town	112	-	1	34	76	-	39	49	2	-	22	9	33	11	4	32	13	2	2	-	7	
	10%		1%	7%	24%		10%	9%	2%		27%	10%	11%	13%	7%	9%	7%	4%	9%		34%	
				C	CD		I	I			GHI		R								OPQRS	
																					LM	
c. High School is an inconvenient location	10	-	-	4	6	-	2	5	1	-	2	2	3	-	2	-	2	1	-	-	-	
	1%			1%	2%		1%	1%	1%		3%	3%	1%		4%		1%	2%				
f. Regularly attend Town Meeting	309	149	134	24	-	3	130	140	21	3	14	25	97	22	9	83	37	14	12	3	8	
	27%	98%	68%	5%		34%	35%	24%	24%	14%	18%	27%	33%	26%	17%	24%	21%	35%	43%	24%	41%	
		CDF	D				HIJK						OPQ				O	OQ				
g. Don't Know / No Answer	198	5	22	55	84	32	66	82	11	7	32	16	51	15	10	59	25	5	5	4	9	

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

32. Town spending on - Town Government Services

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority											
	Total	Alwys	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Roads	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	DK/NA	House		Charc	Safe	Q		Q	Q	Q	Q		
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)			
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30		
Total Answering	1002	135	183	409	255	20	344	490	83	25	60	75	266	67	50	285	171	35	24	13	16		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
a. Not enough money	49	8	8	20	13	-	20	21	2	1	5	4	14	5	4	7	5	3	4	1	2		
	5%	6%	4%	5%	5%		6%	4%	3%	2%	8%	6%	5%	8%	8%	3%	3%	8%	16%	5%	11%		
b. About the right amount of money	841	118	158	331	215	19	317	418	45	11	49	68	233	54	43	260	113	29	17	11	13		
	84%	87%	87%	81%	84%	95%	92%	85%	55%	45%	82%	91%	87%	80%	86%	91%	66%	84%	72%	85%	77%		
						D	HIJ	IJ			IJ	Q	Q	Q	Q	NQS	Q						
c. Too much money	112	10	16	58	27	1	7	51	35	13	6	3	20	8	3	17	52	3	3	1	2		
	11%	7%	9%	14%	11%	5%	2%	10%	42%	53%	10%	3%	7%	12%	6%	6%	30%	8%	12%	11%	13%		
				BC				G	GHK	GHK	G			L		PRSTU	LMNO						
d. Don't Know / No Answer	335	22	36	110	147	20	96	165	18	4	52	32	74	31	15	117	32	11	9	1	12		

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

33. Town spending on - Concord Public Schools (Kindergarten through 8th Grade).

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Always	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vt All	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	1049	141	191	428	267	21	365	518	88	24	54	76	256	71	47	343	168	32	28	11	17
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Not enough money	119	9	19	53	35	3	40	60	9	2	8	5	11	7	4	81	4	2	4	-	2
	11%	7%	10%	12%	13%	12%	11%	12%	10%	7%	15%	6%	4%	10%	9%	24%	2%	5%	14%		11%
				B	B										Q	MNOQR					
																L					
b. About the right amount of money	655	84	126	257	173	15	281	299	38	3	35	52	177	45	31	234	62	20	14	9	12
	62%	60%	66%	60%	65%	69%	77%	58%	43%	13%	64%	69%	69%	64%	65%	68%	37%	61%	51%	81%	71%
							HIJ	IJ	J		IJ	Q	Q	Q	Q	Q		Q		Q	Q
c. Too much money	275	48	46	118	59	4	43	159	41	19	12	19	69	18	12	29	102	11	10	2	3
	26%	34%	24%	28%	22%	19%	12%	31%	47%	80%	21%	25%	27%	26%	25%	8%	61%	34%	35%	19%	19%
		E						G	GHK	GHIK		P	P	P	P		PRSTU	P	P		
																	LMNO				
d. Don't Know / No Answer	288	16	28	91	135	19	76	136	13	5	58	31	84	27	18	58	34	14	6	4	12

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

34. Town spending on - Concord - Carlisle Regional High School (9th through 12th Grades)

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vt	All	DK/NA	Afford	Pre	Pub	Roads	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House		Charc	Safe			Svc	Consrv				
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)		
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30	
Total Answering	1036	141	189	424	262	20	357	518	86	25	51	75	262	67	48	325	170	34	29	10	16	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
a. Not enough money	105	11	18	47	26	3	40	52	3	2	8	6	10	9	3	71	1	2	1	-	2	
	10%	7%	10%	11%	10%	16%	11%	10%	4%	7%	15%	8%	4%	14%	6%	22%	1%	5%	5%		11%	
							I	I					Q	MQ		MOQRS						
																L						
b. About the right amount of money	556	64	103	223	158	8	246	250	31	1	29	39	146	33	24	213	52	18	15	6	10	
	54%	45%	55%	53%	60%	40%	69%	48%	36%	6%	57%	52%	56%	50%	50%	65%	31%	53%	53%	56%	62%	
					B		HIJ	IJ	J		IJ	Q	Q	Q	Q	MNQ		Q	Q		Q	
c. Too much money	375	67	67	153	79	9	71	216	52	22	14	30	106	25	21	41	117	14	12	4	4	
	36%	47%	36%	36%	30%	44%	20%	42%	61%	87%	28%	40%	41%	37%	44%	13%	69%	42%	43%	44%	26%	
		CDE					G	GHK	GHIK			P	P	P	P		OPRSU	P	P			
																LMN						
d. Don't Know / No Answer	301	16	30	95	140	20	84	137	15	4	61	33	78	31	17	76	32	12	4	4	13	

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
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35. Please indicate whether in terms of your household finances you are doing better than you were two years ago, worse, or about the same?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority											
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Roads	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Roads	Schls		Taxes	Svc	Consrv			
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)			
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30		
Total Answering	1298	152	218	505	387	35	433	640	93	27	104	106	331	91	62	394	196	46	32	14	26		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
a. Better	319	25	44	122	106	20	121	140	18	6	34	26	60	18	11	145	30	11	9	1	8		
	25%	17%	20%	24%	27%	58%	28%	22%	19%	22%	32%	25%	18%	19%	18%	37%	15%	23%	28%	4%	30%		
				B	BC	BCDE	H				HI	QT				NOQRT		T	T		T		
																LM							
b. Worse	294	44	53	112	80	5	56	160	38	17	23	35	64	18	15	49	74	15	11	6	7		
	23%	29%	24%	22%	21%	14%	13%	25%	41%	63%	22%	33%	19%	19%	23%	13%	38%	32%	36%	44%	29%		
								G	GHK	GHK		MP	P			MNOP	P	P	P	P			
c. About the same	685	83	120	271	201	10	256	340	37	4	47	45	207	56	36	199	92	20	11	7	10		
	53%	54%	55%	54%	52%	28%	59%	53%	40%	16%	45%	42%	63%	61%	58%	51%	47%	44%	36%	52%	41%		
		F	F	F	F		IJK	IJ	J		J		PQRSU	LQS	S								
													L										
d. Don't Know / No Answer	39	4	2	14	15	5	7	15	8	2	8	1	9	7	3	8	7	-	2	-	3		

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
November 2014

36. In which of the following groups is your age?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Oftn	Occsn	Never	DK/NA	Very Satis	Some Satis	Not Satis	Vt All	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	1317	154	217	510	399	37	436	644	99	28	110	105	335	95	62	399	200	46	33	14	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Under 35	98	7	8	23	52	8	15	49	4	4	27	18	18	13	4	32	11	-	-	-	3
	7%	4%	3%	5%	13%	22%	3%	8%	4%	14%	24%	17%	5%	14%	6%	8%	6%				10%
					BCD	BCD		GI		GI	GHIJ	MOPQ		MOPQ		M					
b. 35 to 44	187	6	16	57	95	14	57	98	13	2	17	9	21	4	8	124	15	1	-	3	2
	14%	4%	7%	11%	24%	38%	13%	15%	13%	9%	16%	8%	6%	5%	13%	31%	8%	3%		20%	6%
				BC	BCD	BCD									R	NOQRU					
															LM						
c. 45 to 54	304	38	59	123	78	5	95	163	25	3	18	7	70	22	13	132	28	11	14	3	2
	23%	25%	27%	24%	20%	13%	22%	25%	26%	10%	16%	7%	21%	24%	21%	33%	14%	25%	43%	20%	9%
			E					JK	J				LQU	LU	L	LMOQU	L	LU	LMNOQU		
d. 55 to 65	315	45	61	131	77	2	108	152	28	11	16	26	100	19	15	62	53	16	10	3	10
	24%	29%	28%	26%	19%	5%	25%	24%	28%	41%	14%	24%	30%	20%	25%	16%	26%	34%	31%	22%	39%
		EF	EF	EF	F		K	K	K	K			P				P	P			P
e. 65 or Over	413	59	74	175	97	8	163	182	28	7	33	46	126	36	22	49	93	18	9	6	9
	31%	38%	34%	34%	24%	21%	37%	28%	29%	26%	30%	44%	38%	38%	36%	12%	46%	39%	26%	39%	35%
		E	E	E			H					P	P	P	P		PS	P			P
f. Don't Know / No Answer	20	3	2	9	3	3	4	11	2	1	2	2	5	3	3	2	3	-	-	-	2

Comparison Groups: BCDEF/GHIJK/LMNOQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
<Weighted>
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37. How long have you lived in Concord?

BASE = ALL RESPONDENTS

Total	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Always	Often	Occsn	Never	DK/NA		Very Satis	Some Satis	NotVt Satis	Nt Satis	All DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30
Total Answering	1332	157	218	519	402	36	439	652	101	29	112	107	339	98	65	401	201	46	33	14	27
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Less than One Year	61	6	1	2	31	20	8	26	2	1	23	9	14	4	4	22	5	1	-	-	2
	5%	4%	*%	*%	8%	56%	2%	4%	2%	4%	21%	8%	4%	4%	6%	5%	2%	2%			8%
		CD			BCD	BCDE		G			GHIJ	QR				Q					
b. 1 to 5 Years	259	6	23	68	154	8	78	117	19	7	38	20	44	19	13	115	30	5	6	1	6
	19%	4%	11%	13%	38%	22%	18%	18%	19%	25%	34%	18%	13%	20%	21%	29%	15%	11%	17%	10%	23%
			B	B	BCD	B					GHI					MNQRT					
																L					
c. 6 to 10 years	156	12	23	65	56	-	50	75	15	-	16	9	27	10	9	73	17	1	8	2	-
	12%	8%	10%	13%	14%		11%	11%	15%		14%	9%	8%	10%	13%	18%	8%	3%	24%	12%	
				B	B										R	LMNQR					MQR
d. Over 10 Years	856	132	171	384	160	8	302	434	64	20	35	70	253	65	39	192	150	39	20	11	19
	64%	84%	78%	74%	40%	22%	69%	67%	64%	71%	31%	65%	75%	66%	59%	48%	75%	84%	59%	78%	68%
		DEF	EF	EF			K	K	K	K		P	OP	P			OP	LNOPS		P	P
e. Don't Know / No Answer	5	-	1	-	-	4	2	3	-	-	-	-	2	-	-	-	2	-	-	-	1

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
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38. Do you currently have any children under the age of 18 in your household?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority											
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Roads	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Svc	Consrv							
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)			
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30		
Total Answering	1329	156	219	518	401	35	439	650	100	29	111	105	338	98	65	401	200	46	33	14	27		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
a. Yes	499	48	75	179	179	18	172	262	37	6	22	11	68	26	15	302	47	8	6	6	9		
	38%	31%	34%	35%	45%	51%	39%	40%	37%	20%	19%	11%	20%	27%	24%	75%	23%	17%	19%	43%	32%		
				BCD			JK	JK	K				L	L	L	QRSTU	L			L	L		
																LMNO							
b. No	830	108	144	339	222	17	268	388	62	23	90	94	270	72	50	100	153	38	27	8	19		
	62%	69%	66%	65%	55%	49%	61%	60%	63%	80%	81%	89%	80%	73%	76%	25%	77%	83%	81%	57%	68%		
		E	E	E						GH	GHI	NOPQTU	P	P	P	P	P	P	P	P	P		
											M												
c. Don't Know / No Answer	8	1	-	1	1	5	1	5	1	-	1	2	2	-	-	-	3	-	-	-	1		

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
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39. Which Polling Place do you use?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Alwys	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Roads	Svc			Consrv			
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)		
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30	
Total Answering	1223	154	217	500	332	19	421	593	92	25	93	98	322	86	61	361	182	44	32	14	22	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
a. 141 Keyes Road	249	27	58	104	60	1	76	115	17	7	33	28	78	13	11	55	42	9	2	3	8	
	20%	17%	27%	21%	18%	4%	18%	19%	19%	28%	36%	28%	24%	15%	18%	15%	23%	21%	6%	22%	37%	
			BEF	F	F						GHI	NPS	PS				PS	S			NPS	
b. Harvey Wheeler	533	75	85	217	148	8	202	254	24	9	43	47	138	46	30	156	62	20	17	6	10	
	44%	49%	39%	43%	44%	42%	48%	43%	26%	35%	47%	48%	43%	54%	50%	43%	34%	46%	54%	42%	43%	
							I	I			I	Q	Q	Q	Q	Q			Q			
c. Ripley	289	34	49	118	82	6	88	146	36	4	14	18	62	23	10	105	46	13	8	3	2	
	24%	22%	23%	24%	25%	31%	21%	25%	39%	18%	15%	18%	19%	27%	16%	29%	25%	30%	25%	18%	9%	
							K	GHK						U		LMOU	U	U				
d. Hunt Gym	152	19	25	62	42	4	54	77	14	5	2	5	44	4	10	46	32	1	5	3	2	
	12%	12%	11%	12%	13%	23%	13%	13%	15%	19%	2%	5%	14%	4%	16%	13%	18%	3%	15%	18%	10%	
							K	K	K				LNR		NR	LNR	LNR					
e. Don't Vote in Concord	35	-	-	6	29	-	9	22	3	-	2	1	3	3	1	17	5	1	1	-	3	
f. Don't Know / No Answer	79	3	2	13	40	21	11	40	6	4	18	8	16	10	3	23	16	1	-	-	4	

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
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40. How often do you attend Town Meeting?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	DK/NA	House		Charc	Safe	Roads			Svc	Consrv		
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)		
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30	
Total Answering	1297	157	219	519	402	-	431	638	96	28	103	104	331	94	62	390	197	44	33	14	27	
	100%	100%	100%	100%	100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
a. Always	157	157	-	-	-	-	70	72	10	2	3	13	54	6	6	36	24	5	6	3	4	
	12%	100%					16%	11%	10%	7%	3%	13%	16%	7%	9%	9%	12%	12%	19%	18%	15%	
							HK	K					NP									
b. Often	219	-	219	-	-	-	77	113	17	1	10	15	57	16	9	70	23	13	9	3	5	
	17%		100%				18%	18%	17%	4%	10%	14%	17%	17%	15%	18%	12%	29%	28%	19%	17%	
							J	J	J									Q	Q			
c. Occasionally	519	-	-	519	-	-	158	269	43	18	32	32	137	41	29	146	93	16	11	7	7	
	40%			100%			37%	42%	44%	64%	31%	30%	41%	43%	47%	37%	47%	37%	33%	51%	26%	
										GK					L		LPU					
d. Never	402	-	-	-	402	-	126	184	27	7	58	45	84	30	18	139	57	10	7	2	12	
	31%				100%		29%	29%	28%	25%	56%	43%	25%	32%	30%	36%	29%	22%	20%	12%	42%	
											GHIJ	MQRST				MRST					T	
e. Don't Know / No Answer	40	-	-	-	-	40	9	17	4	1	9	3	9	4	3	11	6	2	-	-	1	

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.

Concord Town Survey
 <Weighted>
 November 2014

41. What is your gender?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority											
	Total	Always	Often	Occsn	Never	DK/NA	Very	Some	Not	Vy	Nt	All	DK/NA	Afford	Pre	Pub	Roads	Schls	Taxes	Town	Envir	Other	DK/NA
							Satis	Satis	Satis	Satis	House	Charc		Safe	Svc	Consrv							
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)			
Total	1337	157	219	519	402	40	440	655	101	29	112	107	340	98	65	401	203	46	33	14	28		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Unweighted Total	1337	168	234	539	363	33	464	644	102	28	99	111	366	101	68	334	228	51	33	15	30		
Total Answering	1267	145	212	486	391	33	421	616	97	26	107	100	322	95	58	388	188	42	32	13	27		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
a. Male	582	70	88	231	182	11	201	272	57	17	34	28	152	38	27	188	97	21	13	6	10		
	46%	48%	42%	47%	46%	34%	48%	44%	59%	66%	32%	28%	47%	40%	47%	49%	52%	50%	41%	47%	38%		
							K	K	HK	K			L		L	L	L	L					
b. Female	685	75	124	255	209	22	220	344	40	9	73	73	171	57	30	200	91	21	19	7	17		
	54%	52%	58%	53%	54%	66%	52%	56%	41%	34%	68%	72%	53%	60%	53%	51%	48%	50%	59%	53%	62%		
								I			GHIJ	MOPQR											
c. Don't Know / No Answer	70	12	7	33	11	7	19	39	4	3	5	7	18	3	7	13	15	4	1	1	1		

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
 Uppercase letters indicate significance at the 95% level.